

## Mei Kwan (LKKAuto)

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**From:** ENG HUEY NI <hneng@lonpac.com>  
**Sent:** Thursday, 9 February 2023 9:57 AM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** MT\_Claim\_SG; Admin A; CS A Team  
**Subject:** FW: Accident involving WC 4730 L & XD 368 J on 31/01/2023 (PRE-REPAIR SURVEY REQUEST) -22/23/23/VC05/026920 ( Huey Ni's case) \*\*\* LKK REF: CC4/LPC23001259/pa3  
**Attachments:** OI GIA - XD368J.PDF

## Lonpac External - Confidential

Hi Mei Kwan,

We attach OI GIA.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, 7 February 2023 9:01 am  
**To:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** RE: FW: Accident involving WC 4730 L & XD 368 J on 31/01/2023 (PRE-REPAIR SURVEY REQUEST) - 22/23/23/VC05/026920 ( Huey Ni's case) \*\*\* LKK REF: CC4/LPC23001259/pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Sent:** Monday, 6 February 2023 7:28 PM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: FW: Accident involving WC 4730 L & XD 368 J on 31/01/2023 (PRE-REPAIR SURVEY REQUEST) - 22/23/23/VC05/026920 ( Huey Ni's case)

Dear Gerald,

Thank you for the assignment.

Repairer arrange on 7.2.23.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Monday, 6 February 2023 4:41 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Assessment Dept <[assessment\\_ral@bifrotauto.com](mailto:assessment_ral@bifrotauto.com)>  
**Subject:** FW: FW: Accident involving WC 4730 L & XD 368 J on 31/01/2023 (PRE-REPAIR SURVEY REQUEST) - 22/23/23/VC05/026920 ( Huey Ni's case)

## Lonpac External - General

Dear Meng Yan/Rajes

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Assessment Dept <[assessment\\_ral@bifrotauto.com](mailto:assessment_ral@bifrotauto.com)>  
**Sent:** Monday, 6 February 2023 4:18 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Re: FW: Accident involving WC 4730 L & XD 368 J on 31/01/2023 (PRE-REPAIR SURVEY REQUEST) - 22/23/23/VC05/026920 ( Huey Ni's case)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign Mohd Taufikh - LKK to conduct the survey please.

Thank you.

*Regards,*

PEI JIA

Motor Claims Department

Tel: 88547553

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

On Mon, 6 Feb 2023 at 10:51, GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

## Lonpac External - General

WITHOUT PREJUDICE

Dear Sirs,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Bryan Tammi Ang - LKK
4	Qing Guo Qiong- LKK
5	Marcus Chua - LKK

6	Kenneth Kong- LKK
7	Mohd Nazril- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Assessment Dept <[assessment\\_ral@bifrostauto.com](mailto:assessment_ral@bifrostauto.com)>

**Sent:** Monday, 6 February 2023 10:27 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Joseph Koh <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>; Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>

**Subject:** Accident involving WC 4730 L & XD 368 J on 31/01/2023 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, VICKNEISAN KATHERASON to notify you of the aforesaid accident involving our client's vehicle WC4730L and your insured's vehicle XD368J on 31/01/2023 at 1830HRS along WOODLANDS AVENUE 12

This serves as a **NOTICE** that we are claiming against XD368J for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

**Contact Person:** PEI JIA ( 8854 7553 )

**Contact Email:** [claims\\_rar@bifrotauto.com](mailto:claims_rar@bifrotauto.com)

VEH IN (Date & Time) : 06/01/2023

PRS ARRANGEMENT (Date & Time) : 07/01/2023 after 1000hrs ( Vehicle In )

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

PEI JIA

Motor Claims Department

Tel: 8854 7553

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