

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: CC3/AIG23001257/PA3

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0157/2023/NH

From
Telephone +65 -
Telefax +65 -
Email
Our Dept
Our Ref

30-May-2023 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SMR 8175 C - Audi A1 SB ADVANCED 1.0 TFSI S-TRONIC

With reference to the above-mentioned vehicle, no. **SMR 8175 C**, claimant, **Mr. Andrew Poh Keng Joo**, please find the related document per attached.

1. A copy of the Original invoice no. 85018674 – S\$ 1,556.50.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 180.00 (S\$ 60.00 x 3 working days)

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl

AIG Insurance – SMR 8175 C

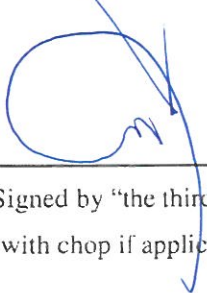
AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, ANDREW POH KENG JOO (the third party claimant) of 24 GLASGOW ROAD
#04-08, SINGAPORE 549340 (address), owner of SMR8175C (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SMR8175C that was damaged pursuant to the accident which occurred on 04/02/2023
(date) along LIVIA CONDO CARPARK (location) involving vehicle no/s
SLQ2971C ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 07 (day) of FEB (month) 2023 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 1556.50 (Repair Cost), S\$ 180.00 (Loss of rental/use), S\$ ----- (Disbursement), for vehicle no. SMR8175C that was damaged pursuant to the accident which occurred on 04/02/2023 (date) along LIVIA CONDO CARPARK (location) involving vehicle no/s SLQ2971L. This is pursuant to the inspection conducted on 28/02/2023 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ANDREW POH KENG JOO ("the third party claimant") of vehicle no. SMR8175C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMR8175C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 26 (day) of JUNE (month) 2023 (year)


LKK

Signed by appointed surveyor


PREMIUM AUTOMOBILES PTE LTD

Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85018674	Account: A0006 (T 0)
	Date : 24/05/2023	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
	Order : SMR8175C	
	Term : 30	
Regn No: SMR8175C (V 44815)	Regn Date: 23/01/2020	Mileage: 31627 WIP No.: 62102
Model: A1 SB ADVANCED 1.0 TFSI S tron	Chassis: WAUZZZGB8LR008840	Engine: DKJ 046042 Dept: U
You have been assisted by :- UB-Lim Kee Siang (43)		

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER.	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	192.00	1.00	192.00
X	A82A807680G RN4	(A) (SK) (4) GRILL 9/3/ Less 020%	1.00	249.00	199.20

Parts 199.20
Labour 0.00
Sublet 1,242.00
Menus 0.00
Lubricant 0.00

Sub-Total 1,441.20
8% GST 115.30
Grand Total 1,556.50



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 17 February 2023 4:08 PM
To: RPEREIRA30@HOTMAIL.COM; ERIN.CASKEY@GMAIL.COM
Subject: ACCIDENT INVOLVING SLQ2971C(AIG) AND SMR8175C AT/ ALONG 73 PASIR RIS GROVE (518206) ON 04/02/2023

Mr Pereira Rodney Allan
DRIVER: CASKEY ERIN MICHELLE

[By Email Only]

Dear Sir/Madam,

Our Ref: CC3/AIG23001257/pa3
You Ref: SLQ2971C

ACCIDENT INVOLVING SLQ2971C(AIG) AND SMR8175C AT/ ALONG 73 PASIR RIS GROVE (518206) ON 04/02/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received third party claim from SMR8175C against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Feb 2023 08:47	Clm Dtl Modified	Claimant's Name: -> ANDREW POH KENG JOO. Claimant's ID: -> SXXXX834B.	[A] HOW MEI KWAN
2	07 Feb 2023 08:47	Clm Veh Model Changed	(207607) AUDI A1 999cc SB S LINE 1.0 TFSI S TRONIC (A).	[A] HOW MEI KWAN
3	07 Feb 2023 08:47	Clm Created	Reg No: SMR8175C. Acct Date: 2023/02/04. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	07 Feb 2023 08:47	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	07 Feb 2023 08:47	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/02/16	[A] HOW MEI KWAN
6	07 Feb 2023 08:47	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	07 Feb 2023 08:47	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	07 Feb 2023 08:47	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	07 Feb 2023 08:47	Label Added	(23):Express.	[A] HOW MEI KWAN
10	07 Feb 2023 08:47	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	07 Feb 2023 09:48	TP Ins Updated	TPRegNo:SLQ2971L -> SLQ2971C.	[I] Chu, Huiyen
12	09 Feb 2023 09:18	Clm Registration Modified	Acct Time:18:00:00->18:23:00.	[I] AIG OneClaim Integration User
13	17 Feb 2023 16:00	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
14	13 Jun 2023 10:47	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	13 Jun 2023 10:47	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	13 Jun 2023 10:47	Clm Dtl Modified	JPJ Reg. Date: -> 2020/01/23.	[A] JOANNE LEE KHANG MIN
17	13 Jun 2023 10:47	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	14 Jun 2023 08:13	Adj Mandate Request	Cur.Req:1736.50:Liability: 100%(B23) *Quantum: \$1,736.50 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
19	20 Jun 2023 10:34	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/02/16	[I] Lee, Ming-Yao
20	20 Jun 2023 10:34	Adj Mandate Set	Approved:1736.50.	[I] Lee, Ming-Yao

Date From

Date To

Audit Type

None

Go

ACTIVITY
[07/02/2023 23:20] HOW MEI KWAN: OINR. To send out first letter. (via email only)

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2910960	07 Feb 2023 08:54:04	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMR8175C	SLQ2971L	11.00
2912284	08 Feb 2023 16:00:38	Video Upload	Motor	AIG Asia Pacific	AIG Asia Pacific	SMR8175C	HOW MEI KWAN	xx.xx

				Insurance Pte. Ltd.	Insurance Pte. Ltd. (SG)			
2979799	13 Jun 2023 10:47:26	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMR8175C	SLQ2971C	11.00