

Shiau Chan (LKKAuto)

From: Rasul (LKKAuto)
Sent: Friday, 10 February 2023 10:44 AM
To: SUR; CS A Team
Subject: FW: Direct Settlement involving vehicle SKK9795S (Ours) & GBH1675E (Your Insured) DOA: 01/02/2023 - CDMCG23000277

Importance: High

From: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Sent: Friday, 10 February 2023 10:43:41 am (UTC+08:00) Kuala Lumpur, Singapore
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: admin-d <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>
Subject: RE: Direct Settlement involving vehicle SKK9795S (Ours) & GBH1675E (Your Insured) DOA: 01/02/2023 - CDMCG23000277

Dear LKK,

Please be informed we will revert the claim to OD.

Thank you

Paulo
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
45 Leng Kee Road Singapore 159103
M (65) 98270463
www.wearnesauto.com juan.paulo@wearnes.com

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 9 February 2023 3:53 pm
To: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Cc: admin-d <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>
Subject: RE: Direct Settlement involving vehicle SKK9795S (Ours) & GBH1675E (Your Insured) DOA: 01/02/2023 - CDMCG23000277

Dear Sir / Madam,

For liability accessment / claim settlement, please liaise with Ergo. EGI ref: CDMCG23000277.

Thank you.

Best Regards,

Mei Kwan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Sent: Thursday, 9 February 2023 1:01 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: admin-d <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>
Subject: RE: Direct Settlement involving vehicle SKK9795S (Ours) & GBH1675E (Your Insured) DOA: 01/02/2023 - CDMCG23000277
Importance: High

REMINDER!

Dear LKK,

Kindly check & confirm liability.

Please revert to us as soon as possible.

Thank you

Paulo
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
45 Leng Kee Road Singapore 159103
M (65) 98270463
www.wearnesauto.com juan.paulo@wearnes.com

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From: Juan Paulo Bongon Baldoz
Sent: Tuesday, 7 February 2023 3:52 pm
To: 'Mei Kwan (LKKAUTO (Meikwan@lkkauto.com))' <Meikwan@lkkauto.com>; Rasul (LKKAUTO) <Rasul@lkkauto.com>
Cc: 'Admin-D (LKKAUTO (admin-d@lkkauto.com))' <admin-d@lkkauto.com>; 'Admin A (admin-a@lkkauto.com))' <admin-a@lkkauto.com>
Subject: RE: Direct Settlement involving vehicle SKK9795S (Ours) & GBH1675E (Your Insured) DOA: 01/02/2023 - CDMCG23000277
Importance: High

Hi LKK,

Refer to attached mark estimate.

Aside Rasul kindly check & confirm repair limit.

Thank you

Paulo
Service Consultant
Bodyshop & Paint



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From: Juan Paulo Bongon Baldoz
Sent: Tuesday, 7 February 2023 3:38 pm
To: 'Mei Kwan (LKKAUTO (Meikwan@lkkauto.com))' <Meikwan@lkkauto.com>; 'Admin-D (LKKAUTO (admin-d@lkkauto.com))' <admin-d@lkkauto.com>; 'Admin A (admin-a@lkkauto.com))' <admin-a@lkkauto.com>
Cc: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: RE: Direct Settlement involving vehicle SKK9795S (Ours) & GBH1675E (Your Insured) DOA: 01/02/2023 - CDMCG23000277
Importance: High

Dear LKK,

Kindly check & confirm liability.

Please revert to us as soon as possible.

Thank you

Paulo
Service Consultant
Bodyshop & Paint



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From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Monday, 6 February 2023 1:01 pm
To: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>; 'Mei Kwan (LKKAUTO (Meikwan@lkkauto.com))' <Meikwan@lkkauto.com>; 'Admin-D (LKKAUTO (admin-d@lkkauto.com))' <admin-d@lkkauto.com>; 'Admin A (admin-a@lkkauto.com))' <admin-a@lkkauto.com>
Subject: RE: Direct Settlement involving vehicle SKK9795S (Ours) & GBH1675E (Your Insured) DOA: 01/02/2023 - CDMCG23000277

Hi LKK,

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.
(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it

Thank you

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
Senior Executive, Claims

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower 3
Singapore 038988
DID.: +65 6829 9197
ivy.yong@ergo.com.sg | www.ergo.com.sg



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From: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Sent: Monday, 6 February 2023 12:56 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: RE: Direct Settlement involving vehicle SKK9795S (Ours) & GBH1675E (Your Insured) DOA: 01/02/2023 - CDMCG23000277
Importance: High

Hi Ivy,

We choose LKK to conduct survey.

Thank you

Paulo
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
45 Leng Kee Road Singapore 159103
M (65) 98270463
www.wearnesauto.com juan.paulo@wearnes.com

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From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Monday, 6 February 2023 12:09 pm
To: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Cc: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: RE: Direct Settlement involving vehicle SKK9795S (Ours) & GBH1675E (Your Insured) DOA: 01/02/2023 - CDMCG23000277

Dear Sir/Mdm

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Names
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
Senior Executive, Claims

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower 3
Singapore 038988
DID.: +65 6829 9197
ivy.yong@ergo.com.sg | www.ergo.com.sg



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From: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Sent: Monday, 6 February 2023 11:10 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Dillen Selvarajoo <dillen.selvarajoo@ergo.com.sg>
Subject: Direct Settlement involving vehicle SKK9795S (Ours) & GBH1675E (Your Insured) DOA: 01/02/2023
Importance: High

Dear officer-in-charge,

For claim registration.

Please arrange our client's vehicle for a pre-repair survey on 7 February Tuesday.

Vehicle in our workshop at 45 Leng Kee Road BENTLEY.

Besides, kindly check if your insured lodge their accident report & check the liability on the said incident.

Kindly revert to us as soon as possible.

Thank you

Paulo
Service Consultant
Bodyshop & Paint



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