

Meng Yan (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, 6 February 2023 11:15 AM
To: admin-d; assignments; SUR
Cc: Chua, Gek Tiang Ruth
Subject: FW: LKK/ AL \ CMTD2300481/RUC | Urgent: PRE-REPAIR INSPECTION - SMH9451B & SJT3816U On 3 Feb 2023
Attachments: WinZip Compressed Attachments.zip

Hi LKK,

Attached herewith both reports.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Teo, Grace

Sent: Monday, February 6, 2023 11:07 AM

To: 'Ryder Auto workshop' <ryderautoworkshop@gmail.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Subject: LKK/ AL \ CMTD2300481/RUC | Urgent: PRE-REPAIR INSPECTION - SMH9451B & SJT3816U On 3 Feb 2023

Without Prejudice

Our Reference: CMTD2300481/RUC

Your Reference: SMH9451B

Dear June,

We refer to your email reply and agreed to appoint **Mr. Adrian** of **LKK Auto** to conduct the survey.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Hi **LKK Auto**,

Please arrange **Mr Adrian** to conduct the survey for **SMH9451B** on a without Prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Ruth**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Monday, February 6, 2023 10:59 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Subject: Re: PRI \ CMTD2300481/RUC | Urgent: PRE-REPAIR INSPECTION - SMH9451B & SJT3816U On 3 Feb 2023

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Dear Grace,

Kindly assign LKK Auto Consultants - Adrian Ling.

Thank you.

Best regards

June



2 Kaki Bukit Ave 2, #02-19 / 22 / 28, Autohub, Singapore 417921
Tel : 67418277 Fax: 67468277 HP : 90908277



On Mon, Feb 6, 2023 at 10:57 AM Claims - Motor Survey <MotorSurvey@sompo.com.sg> wrote:

Our Reference: CMTD2300481/RUC
Your Reference: SMH9451B

Date: 06/02/2023

Without Prejudice
EMAIL ONLY
OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S RYDER AUTO PTE LTD

Dear Zeph,

ACCIDENT INVOLVING SJT3816U & SMH9451B ON 03.02.23

We refer to your Notice of Accident dated 06/02/2023.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/
ruth.chua@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow Boxiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)

		Kenneth Kong (North)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Monday, February 6, 2023 9:25 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: Urgent: PRE-REPAIR INSPECTION - Your Vehicle SJT3816U; Our Vehicle: SMH9451B Accident involving SMH9451B & SJT3816U On 3 Feb 2023

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Dear Sir/Mdm,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use your in-house surveyor. Kindly arrange your in-house surveyor.

Thank you.

Best regards

Zeph



2 Kaki Bukit Ave 2, #02-19 / 22 / 28, Autohub, Singapore 417921

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