## **Hsiao Tong (LKKAuto)**

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Wednesday, 26 April 2023 5:51 PM

**To:** Hsiao Tong (LKKAuto)

Cc: MT\_Claim\_SG

Subject: RE: ORef: 22/23/23/VP05/026793 - Approval for TPD(DS) - Accident involving

SLA4655L(OI) & SMP9223B on 1.1.2023

Hi Hsiao Tong,

Please proceed as proposed.

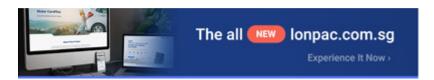
Thank you.

Best Regards

Eng Huey Ni

Asst. Claims Manager | Lonpac Insurance Bhd 300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9244 | Fax: (65) 6296 2706



From: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

**Sent:** Tuesday, April 25, 2023 12:09 PM **To:** ENG HUEY NI <hneng@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: [SEEK MANDATE] - Accident on 01/01/2023 involved SMP9223B and SLA4655L -22/23/23/VP05/026793

( Huey Ni;s case) \*\*\* LKK REF: CC4/LPC23001237/pa3

Your ref: **22/23/23/VP05/026793** Our ref: CC4/LPC23001237/Upa3q2

Dear Sirs/Mdm,

## ACCIDENT INVOLVING SLA4655L(LONPAC) AND SMP9223B(TP) ON 01/01/2023

We refer to the above matter.

Third party reported that he was at the junction of Macpherson Road and Bendemeer road turning towards PIE. Our insured who was behind him turn into his lane and hit onto his vehicle right rear bumper.

Our insured driver reported that she was at the traffic light at Bendemeer road. When the traffic light turn green, she turn slowly to the right. Suddenly, third party was very close to her left side and the next moment third party side swipe with her car.

Third party has no video, only submitted scene photos for this matter.

In view of conflicting version, we propose 50/50 and would like to seek your approval to offer repairer "SIN HWEE MOTOR PTE LTD" at \$920.00(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised	
1. Cost of Repair	\$ 3,777.92		\$ 1,600.00
2. Loss of Use (4days x \$80.00)	\$ 320.00		\$ 240.00 (4days x \$60.00)
			\$ 1,840.00
		@ 50%	\$ 920.00
Total	\$ 4,097.92		\$ 920.00

Surveyor recommended 3days for repair + 1PRS = 4days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/04/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards, Hsiao Tong, Chew (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

----Original Message-----

From: ENG HUEY NI < <a href="mailto:hneng@lonpac.com">hneng@lonpac.com</a>> Sent: Monday, February 13, 2023 7:43 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: MT\_Claim\_SG <<u>mt\_claim@lonpac.com</u>>; CS A Team <<u>cs-a@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>> Subject: FW: FW: Accident on 01/01/2023 involved SMP9223B and SLA4655L -22/23/23/VP05/026793 ( Huey Ni;s case) \*\*\* LKK REF: CC4/LPC23001237/pa3

Lonpac External - Confidential

Hi Mei Kwan,

We attach OI GIA.

**Thanks** 

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

-----Original Message-----

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Monday, 6 February 2023 6:02 pm To: ENG HUEY NI <a href="mailto:kneng@lonpac.com">hneng@lonpac.com</a>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com> Subject: RE: FW: Accident on 01/01/2023 involved SMP9223B and SLA4655L -22/23/23/VP05/026793 ( Huey Ni;s

case) \*\*\* LKK REF: CC4/LPC23001237/pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

----Original Message-----

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Monday, 6 February 2023 5:28 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com> Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: FW: Accident on 01/01/2023 involved SMP9223B and SLA4655L -22/23/23/VP05/026793 ( Huey Ni;s

case)

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

----Original Message-----

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 6 February 2023 1:42 PM
To: assignments <assignments@lkkauto.com>
Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

 $Subject: FW: FW: Accident \ on \ 01/01/2023 \ involved \ SMP9223B \ and \ SLA4655L \ -22/23/23/VP05/026793 \ (\ Huey \ Ni; Subject: FW: FW: Accident \ on \ 01/01/2023 \ involved \ SMP9223B \ and \ SLA4655L \ -22/23/23/VP05/026793 \ (\ Huey \ Ni; SMP9223B) \ and \ SLA4655L \ -22/23/23/VP05/026793 \ (\ Huey \ Ni; SMP9223B) \ and \ SLA4655L \ -22/23/23/VP05/026793 \ (\ Huey \ Ni; SMP9223B) \ and \ SLA4655L \ -22/23/23/VP05/026793 \ (\ Huey \ Ni; SMP9223B) \ and \ SLA4655L \ -22/23/23/VP05/026793 \ (\ Huey \ Ni; SMP9223B) \ and \ SLA4655L \ -22/23/23/VP05/026793 \ (\ Huey \ Ni; SMP9223B) \ and \ SLA4655L \ -22/23/23/VP05/026793 \ (\ Huey \ Ni; SMP9223B) \ and \ SLA4655L \ -22/23/23/VP05/026793 \ (\ Huey \ Ni; SMP9223B) \ and \ SLA4655L \ -22/23/23/VP05/026793 \ (\ Huey \ Ni; SMP9223B) \ and \ SLA4655L \ -22/23/23/VP05/026793 \ (\ Huey \ Ni; SMP9223B) \ and \ SLA4655L \ -22/23/23/VP05/026793 \ (\ Huey \ Ni; SMP9223B) \ and \ SLA4655L \ -22/23/23/VP05/026793 \ (\ Huey \ Ni; SMP9223B) \ and \ SLA4655L \ -22/23/23/VP05/026793 \ (\ Huey \ Ni; SMP9223B) \ and \ SLA4655L \ -22/23/23/VP05/026793 \ (\ Huey \ Ni; SMP9223B) \ and \ SLA4655L \ -22/23/23/VP05/026793 \ (\ Huey \ Ni; SMP9223B) \ and \ SLA4655L \ -22/23/23/VP05/026793 \ (\ Huey \ Ni; SMP9223B) \ and \ SLA4655L \ -22/23/23/VP05/026793 \ (\ Huey \ Ni; SMP9223B) \ and \ SLA4655L \ -22/23/23/VP05/026793 \ (\ Huey \ Ni; SMP9223B) \ and \ SLA4655L \ -22/23/23/VP05/026793 \ (\ Huey \ Ni; SMP9223B) \ and \ SLA4655L \ -22/23/23/VP05/026793 \ (\ Huey \ Ni; SMP9223B) \ and \ SLA4655L \ -22/23/23/VP05/026793 \ (\ Huey \ Ni; SMP9223B) \ and \ SLA4655L \ -22/23/23/VP05/026793 \ (\ Huey \ Ni; SMP9223B) \ and \ SLA4655L \ -22/23/23/VP05/026793 \ (\ Huey \ Ni; SMP9223B) \ and \ SLA4655L \ -22/23/23/VP05/026793 \ (\ Huey \ Ni; SMP9223B) \ and \ SLA4655L \ -22/23/23/VP05/026793 \ (\ Huey \ Ni; SMP9223B) \ and \ SLA4655L \ -22/23/23/VP05/026793 \ (\ Huey \ Ni; SMP9223B) \ and \ SLA4655L \ -22/23/23/VP05/026793 \ (\ Huey \ Ni; SMP9223B) \ and \ Ni; \ Ni; \ Ni; \ Ni; \ Ni; \ Ni; \ Ni$ 

case)

Lonpac External - General

Dear Meng Yan/ Rajes

FYNA.

## **Best Regards**

**Gerald Poh** 

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

> Sent: Monday, 6 February 2023 9:28 am > To: MT\_Claim\_SG <mt\_claim@lonpac.com>

> Subject: Accident on 01/01/2023 involved SMP9223B and SLA4655L

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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-----Original Message-----
From: Khim Goh <sinhweemotor@gmail.com>
Sent: Monday, 6 February 2023 1:37 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: Re: FW: Accident on 01/01/2023 involved SMP9223B and SLA4655L
Please kindly arrange Marcus Chua - LKK.
Thanks.
On Mon, Feb 6, 2023 at 9:39 AM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:
> Lonpac External - General
> WITHOUT PREJUDICE
> Our Ref: 22/23/23/VP05/026793 ( Huey Ni's case)
> Dear Sirs,
> Please see attached
>
> Best Regards
> Gerald Poh
> Senior Claims Executive | Lonpac Insurance Bhd
> 300 Beach Road, #17-04/06 The Concourse, Singapore 199555
> Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706
>
> We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt
practices.
> -----Original Message-----
> From: Khim Goh <sinhweemotor@gmail.com>
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> Dear All,
>
> Please kindly arrange a surveyor to survey SMP9223B.
>
> Sin Hwee Motor Pte Ltd
> Blk 3023a Ubi Road 1 #01-59
> S408717
>
> Please kindly provide us with a list of surveyors for selection.
>
> Thanks
>
> --
> Warmest Regards
>
> Sin Hwee Motor Pte Ltd
> Khim Hp: 9766 6672
> Tel: 6745 5783 Fax: 6744 9582
> E-mail: sinhweemotor@gmail.com
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Warmest Regards

Sin Hwee Motor Pte Ltd Khim Hp : 9766 6672

Tel: 6745 5783 Fax: 6744 9582 E-mail: sinhweemotor@gmail.com

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.