

Meng Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Friday, 3 February 2023 5:42 PM
To: claims@premiumauto.com.sg; admin-d; Admin A; Mei Kwan (LKKAuto)
Subject: RE: OD CLAIM FOR SMP 1166 K, DOA: 23/1/2023 - TF - CDMPG23000185
Attachments: SMP 1166 K - 23012023.pdf

Hi LKK,

*** Insured has not report.

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it

Thank you

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
Senior Executive, Claims

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From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 3 February 2023 10:28 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR SMP 1166 K, DOA: 23/1/2023 - TF

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 7/2/2023 @24 Benoi Sector, S629857. Vehicle Tow-In.

Thank you.

**Best Regards,
En Qi Lim
Claims Administrator**

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