

Xin Yu (LKK Auto)

From: Xin Yu (LKK Auto)
Sent: Wednesday, February 8, 2023 10:20 AM
To: Germaine.ong@vw.com.sg
Cc: Cheong, Pearlyn (VWG Singapore); Wong, Meiy (VWG Singapore); Tang, Shu Shi (VWG Singapore); Anthonidas Christopher Dass (VGS - SG/Singapore); Oh Hui Wen (VGS - SG/Singapore); SUR
Subject: RE: OD CLAIM SMP8273M DOA: 03022023

Dear Sir/Madam,

As instructed by our client, please proceed to repair the insured vehicle **SMP 8273M (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Thanks and Best Regards,

Xin Yu | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | fax: 6256-4315 | email: xinyu@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Monday, February 6, 2023 10:01 AM
To: Germaine.ong@vw.com.sg; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>; Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Hui Wen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>
Subject: RE: OD CLAIM SMP8273M DOA: 03022023

Dear Germaine,

Noted with thanks.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Sent: Monday, 6 February 2023 9:33 AM
To: SUR <sur@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Claims (AGCS) <claims@allianz.com.sg>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS -

SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>

Subject: OD CLAIM SMP8273M DOA: 03022023

Dear

Please see attached GIA report and estimate

Please arrange survey at 17 Tuas ave 9

Vehicle at workshop

Best Regards,

Germaine Ong
Body & Paint Supervisor
Volkswagen Group Singapore Pte Ltd
17 Tuas ave 9
Singapore 639197

Hp: +6592361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>



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