

INDIA International Insurance Pte Ltd
64 Cecil Street # 04-05
IOB Building
Singapore 049711

Your Insured Veh No. : **SNF5719E**
Your Ref :
Our Ref : **SMY2672L**
Date : **13/03/2023**

WITHOUT PREJUDICE

Dear Sir/Madam

**Accident involving SNF5719E and SMY2672L
on 05/02/2023 at JLN LABU AYER.**

Please refer only to the boxes marked (x).

☒ We refer to ☒ the above accident
☐ our/your letter dated

☒ We have been authorised by the owner of vehicle number **SMY2672L** which was damaged by your insured's motor vehicle number **SNF5719E** in the aforesaid accident.

☒ We are instructed that the accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

Cost of Repair / Insurance Excess	1,522.80
Survey report fees	-
Loss of Use(3 days @ \$80.00 per day)	240.00
Car Rental Fees	-
GIA/LTA search fees	26.75
Total S\$	1,789.55

☒ We forward herewith the following relevant supporting documents:-

☐ Survey Reports & photographs (To be returned within 7 days on demand)

☒ Final repair bill(Tax Invoice)

☐ Bill/Receipt for the excess

☐ Rental Agreement

☐ Copy of the Insurance Certificate

☐ Copy of NRIC/Driving licence

☒ Copy of LTA/GIA vehicle search

☐ Non-injury motor report form

☒ Letter of Authority

☒ Cheque to be make payable to **Messrs SME MOTOR PTE LTD.**

☐ Any request for a re-survey of our client's vehicle must be arrange within the 14 days upon receipt of this letter. The re-survey must be conducted at our premises, in the presence of our client.

☒ Please note that you should send to us an acknowledgment of receipt of this letter within 07 days of your receipt of this letter.

Yours faithfully,


SME MOTOR PTE LTD
encl:

WE HEREBY ACKNOWLEDGE RECEIPT

PLEASE CHOP AND SIGN

Date: _____

LETTER OF AUTHORITY

To: M/s India International Insurance pte Ltd
Singapore

Accident involving my/our vehicle no. Smy 2672L and SNF 5719E on 5/2/23

Along Jalan Labu Ayer

I/We, Lim Damian Ian Protase NRIC No. S1547474B

Of Blk 963 Hoagang Ave 9 #06-554 Singapore 530963

the registered owner of vehicle no. Smy 2672L at the material time of accident, do

hereby authorise Messrs SME MOTOR PTE LTD as my/our agent and representative

to correspond in, negotiate and settle, on my/our behalf, my/our claim against you as

owner/operator/insurer of vehicle no. SNF 5719E.

I/We also authorise them to accept settlement cheque on my/our behalf. Kindly issue your cheque in favour of "M/s. SME MOTOR PTE LTD".

Dated this 23 day of 2 20 23



Signature of Owner of his/her/their
Duly Authorised Representative

Company's Stamp (For Firm).

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

Without Prejudice
to any claim for
personal injury

India Ref: MFL2023D0001443
Claimant Ref: SMY2672L

We/I, SME MOTOR PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 1,522.80 (repair cost), S\$ 240.00 (loss of use/rental), S\$ 26.75 (search fee), vehicle no. SMY2672L, that was damaged pursuant to the accident which occurred on 05/02/2023 (date) at SLIP ROAD AT BARTLEY ROAD NEAR LP13 (location) involving vehicle no. SNF5719E (insured vehicle). This is pursuant to the inspection conducted on 21/02/2023 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LIM DAMIAN IAN PROTASE ("the third party claimant") of vehicle no. SMY2672L to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMY2672L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,789.55 to SME MOTOR PTE LTD

Dated this P day of 6, 2023

CLAIMANT:

Signature: Signed by "the workshop" (with chop)

Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____

WITNESS:

Signature: Signed by appointed Surveyor

Name: LKK Auto Consultants Pte Ltd

NRIC: 199607198R

Address: 51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality: _____

Occupation: _____



SME MOTOR PTE LTD

1 Kaki Bukit Ave 6, #02-15@ Kaki Bukit, Singapore 417883

TEL: 6747 6106 (6 lines) Fax: 6744 2368

Email: service@smemotor.com.sg Website: www.smemotor.com.sg

Co. & GST Reg. No: 201119451E

M/S : INDIA International Insurance Pte Ltd
64 Cecil Street # 04-05
IOB Building
Singapore 049711

TEL: FAX:
ATTN: Motor Claim Department

TAX INVOICE

No : 23031003

Date : 10/03/2023

Policy No : 5127359018

Veh Reg No : **SMY2672L**

Make / Model : TOYOTA NOAH

Our Ref No.: 23/III/TP-028(02)

Claim Type : TP CLAIM

Accident Date : 05/02/2023

Discription	Quantity	List Price	Amount
-------------	----------	------------	--------

COST OF REPAIR

\$1,410.00

Amount Before Excess	\$1,410.00
Add GST @8%	\$112.80
Total Amount Payable	<u>\$1,522.80</u>

For SME MOTOR PTE LTD



AUTHORISED SIGNATURE

Subject: ***SPAM*** Notification of Successful Vehicle Insurance Search for Receipt No.: ITNET-00000-230206-001394
From: LTA <LTA-VTL@lta.gov.sg>
Date: 6/2/2023, 12:21 pm
To: peiyang@smemotor.com.sg

SMY 2672L

LTA logo

**Notification of Successful Vehicle Insurance Search for
Receipt No.: ITNET-00000-230206-001394**

Dear Sir/Madam

We wish to inform you that your transaction on "Enquire Vehicle Insurance Particulars" performed on 06 Feb 2023 was successful and the Receipt No. is ITNET-00000-230206-001394.

2. The details of the search results are as follow:

Vehicle No.	Search Date	Search Time	Search Result
-------------	-------------	-------------	---------------

SNF5719E	05 Feb 2023	13:53:00	INDIA INT'L INS PTE LTD
----------	-------------	----------	-------------------------

3. Please contact our customer service officers at tel : 1800-CALL LTA (1800-2255 582) should you require further assistance.

4. Visit onemotoring.lta.gov.sg for more information, or go to www.lta.gov.sg/feedback if you have any feedback. This email is auto-generated, please do not reply to this email.

5. Thank you.

If you are not the intended recipient of this communication, please delete it.

As it may contain confidential or official information, do not retain it or disclose the contents to any person as it may be an offence under the Official Secrets Act.

\$ 26.75

If you are not the intended recipient of this communication, please notify the sender and delete it.

As it may contain confidential or official information, do not retain it or disclose the contents to any person as it may be an offence under the Official Secrets Act.

Land Transport  Authority

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	06 Feb 2023 14:10	Clim Veh Model Changed	(205515) TOYOTA NOAH 1.8 (A).	[R] Wen Ying
2	06 Feb 2023 14:10	Clim Created	Reg No: SMY2672L. Acct Date: 2023/02/05. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Income Insurance Limited (HQ). Workshop: SME Motor Pte Ltd (Kaki Bukit)	[R] Wen Ying
3	06 Feb 2023 14:15	Clim Submitted	2183.50.	[R] Wen Ying
4	06 Feb 2023 15:32	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[I] Jacelyn Loh
5	06 Feb 2023 15:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/02/15	[I] Jacelyn Loh
6	06 Feb 2023 15:32	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Jacelyn Loh
7	06 Feb 2023 15:35	Assignment 1st Accessed		[A] HOW MEI KWAN
8	06 Feb 2023 15:37	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
9	06 Feb 2023 15:37	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
10	06 Feb 2023 15:38	Clim Dtl Modified	Claimant's ID: -> SXXXX474B.	[A] HOW MEI KWAN
11	14 Feb 2023 17:26	Label Removed	(30650):Non-Reporting.	[A] HOW MEI KWAN
12	14 Feb 2023 17:33	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remark: BOLA 1 applicable. Based on TP's video footage, OI should check clearance of traffic b4 exiting from slip road. For your approval pls.	[A] Ezlyna
13	15 Feb 2023 09:17	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/02/15	[I] Sherini Pillai
14	15 Feb 2023 09:17	Adj Mandate Set	Approved:0.00.	[I] Sherini Pillai
15	24 Apr 2023 14:41	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	05 Jun 2023 10:59	Adj Mandate Request	Cur.Req:1789.55:PODS Liability: 100% *Quantum: \$1,789.55. Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
17	06 Jun 2023 11:47	Adj Mandate Set	Approved:1789.55.	[I] Sherini Pillai

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2910520	06 Feb 2023 14:10:27	OD/TP Case (Repairer)	Motor	SME Motor Pte Ltd	SME Motor Pte Ltd (Kaki Bukit)	SMY2672L		xx.xx
2910536	06 Feb 2023 14:16:43	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMY2672L	Wen Ying	xx.xx
2910537	06 Feb 2023 14:16:47	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMY2672L	Wen Ying	xx.xx
2910637	06 Feb 2023 15:32:47	TP Case (Insurer)	Motor	SME Motor Pte Ltd	India International Insurance Pte Ltd (HQ)	SMY2672L		xx.xx

2952889	24 Apr 2023 14:41:19	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMY2672L	SNF5719E	11.00
---------	-------------------------	--------------------------	-------	------------------------------------	---	----------	----------	-------