

## Claim Audit

### AUDIT TRAIL

| No. | On                | Audit                            | Remarks                                                                                                                                                                                                                                               | By                        |
|-----|-------------------|----------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------|
| 1   | 30 Jan 2023 13:40 | <b>Clm Veh Model Changed</b>     |                                                                                                                                                                                                                                                       | [ ] Merimen Administrator |
| 2   | 30 Jan 2023 13:40 | <b>Clm Created</b>               | Reg No: SLN4822C. Policy No: 7210041208-01. Acct Date: 2023/01/28. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SA S:SP14231U0003                                                     | [I] Merimen Administrator |
| 3   | 06 Feb 2023 09:51 | <b>Clm Registration Modified</b> | Acct Time:21:30:00->21:00:00. Pol No:7210041208-01->7210041208.                                                                                                                                                                                       | [I] Toh, Yuslinda         |
| 4   | 06 Feb 2023 09:57 | <b>Clm Registration Modified</b> | Init.Est.: ->4,000 - 5,000.                                                                                                                                                                                                                           | [I] Toh, Yuslinda         |
| 5   | 06 Feb 2023 15:21 | <b>Clm Registration Modified</b> | Setl.Type:3->0. Claim Type:SC->OD.                                                                                                                                                                                                                    | [ ] Rajeswari             |
| 6   | 06 Feb 2023 15:21 | <b>Adj Clm Retrieved</b>         | Adj: LKK Auto Consultants Pte Ltd (HQ)                                                                                                                                                                                                                | [ ] Rajeswari             |
| 7   | 06 Feb 2023 15:21 | <b>Adj Co Assigned</b>           | LKK Auto Consultants Pte Ltd (HQ):                                                                                                                                                                                                                    | [A] Rajeswari             |
| 8   | 06 Feb 2023 15:21 | <b>Adj Next Rpt Changed</b>      | Next Rpt:Final Rpt.Due Date:2023/02/15                                                                                                                                                                                                                | [A] Rajeswari             |
| 9   | 06 Feb 2023 15:21 | <b>Adj Mandate Set</b>           | Approved:0.00.Reinsp:Adj decides.                                                                                                                                                                                                                     | [A] Rajeswari             |
| 10  | 06 Feb 2023 15:21 | <b>Clm Registration Modified</b> | Rep:1137->200611.                                                                                                                                                                                                                                     | [A] Rajeswari             |
| 11  | 06 Feb 2023 15:21 | <b>Clm Veh Model Changed</b>     | (206863) AUDI A4 2.0 TFSI S-TRONIC (A).                                                                                                                                                                                                               | [A] Rajeswari             |
| 12  | 06 Feb 2023 15:22 | <b>Adj Adjuster Assigned</b>     | [None] -> ADRIAN LING                                                                                                                                                                                                                                 | [A] Rajeswari             |
| 13  | 06 Feb 2023 16:25 | <b>Adj Rpt Initiated</b>         |                                                                                                                                                                                                                                                       | [A] Elaine Kuan Hwa Meen  |
| 14  | 06 Feb 2023 16:25 | <b>Clm Dtl Modified</b>          | Claim Conclusion: -> 3.                                                                                                                                                                                                                               | [A] Elaine Kuan Hwa Meen  |
| 15  | 06 Feb 2023 16:25 | <b>Clm Dtl Modified</b>          | JPJ Reg. Date: -> 2021/04/24.                                                                                                                                                                                                                         | [A] Elaine Kuan Hwa Meen  |
| 16  | 06 Feb 2023 16:25 | <b>Clm Details Notified</b>      |                                                                                                                                                                                                                                                       | [A] Elaine Kuan Hwa Meen  |
| 17  | 06 Feb 2023 17:04 | <b>Adj Im. Advice Submitted</b>  | Next Rpt:Final Rpt.Due Date:2023/02/15                                                                                                                                                                                                                | [A] HUEY YON              |
| 18  | 06 Feb 2023 17:04 | <b>Adj Mandate Request</b>       | Cur.Req:10040.00:damages consistent.repair cost economical. We have not authorise repair.                                                                                                                                                             | [A] HUEY YON              |
| 19  | 07 Feb 2023 16:17 | <b>Clm Registration Modified</b> | Excess: -> 1100.00. 2F Remarks: -> Not Applicable. GST: -> 8.00.                                                                                                                                                                                      | [I] Hor, Yinrul           |
| 20  | 08 Feb 2023 16:44 | <b>Adj Next Rpt Changed</b>      | Next Rpt:Final Rpt.Due Date:2023/02/15. Mandate Remarks: Vehicle may commence repair Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair | [I] Lim, Kok-Chong        |
| 21  | 08 Feb 2023 16:44 | <b>Adj Mandate Set</b>           | Approved:8071.00:Vehicle may commence repair Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document into Merimen. R            | [I] Lim, Kok-Chong        |

Date From  Date To  Audit Type

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date            | Bill Type             | Acc Type | Acc Name                     | Co Name (Branch)                  | Ref 1    | Ref 2 | Amount |
|-------------|----------------------|-----------------------|----------|------------------------------|-----------------------------------|----------|-------|--------|
| 2910712     | 06 Feb 2023 16:25:59 | OD/TP Case (Adjuster) | Motor    | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SLN4822C |       | 11.00  |

