

Hsiao Tong (LKKAUTO)

From: anna@falconair.com.sg
Sent: Monday, 3 April 2023 1:03 PM
To: Hsiao Tong (LKKAUTO)
Subject: LOD - TPC/GBF6613L/T1034
Attachments: 20230403130719.pdf

"Without Any prejudice to any Personal Injuries"

Dear Hsiao Tong

We would like to submit our Letter of Demand as follows:-

COR	: \$ 5,724.00
RENTAL (incl W/END)	: \$ 864.00
Search Fee	: \$ 2.00
Total	: \$ 6,590.00

Attached herewith are all the supporting documents for your
Perusal and awaiting for your offer.

Thanks and regards,
Anna Ng
Falcon-Air Auto Services Pte Ltd (Tampines)
Tel:67897997

LETTER OF AUTHORITY

To MOTOR CLAIMS DEPT

ACCIDENT INVOLVING GBF 6613 L AND SMJ 4375 K

ON 19/01/23 ALONG Chancery Lane

I, SZ & W (SEA) Pte Ltd

CO. REG NO/

NRIC NO. 201632439G

Of 60 Paya Lebar Rd S(409051)

Owner of Motor Vehicle Registration No: GBF 6613 L do hereby authorize

M/s FALCON-AIR AUTO SERVICES PTE LTD as my agent and representative to correspond in, negotiate

And settle, on my behalf, my claim against the parties involved in the above mentioned accident. I

Also authorize the said insurers to make all payments in favor of Falcon-Air Auto Services Pte Ltd directly.



Date & Signature of Owner/Co. Stamp

"WITHOUT PREJUDICE
to any
PERSONAL INJURIES"

Date & Signature of Driver

[Signature]
06/02/23

/RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **FALCON-AIR AUTO SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,724.00** (Repair Cost), **S\$64.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **GBF 6613L** that was damaged pursuant to the accident which occurred on **19/01/2023** (date) along **CHANCERY LANE AFTER BUKIT TUNGAL ROAD** (location) involving vehicle no/s **SMJ4375K**. This is pursuant to the inspection conducted on **06/02/2023** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SZ & W (SOUTHEAST ASIA) PTE LTD** (the third party claimant") of vehicle no. **GBF 6613L** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBF 6613L** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 05 (day) of June (month) 2023 (year)


Signed by appointed surveyor




Signed by "the workshop" (with chop)

"WITHOUT PREJUDICE
to any
PERSONAL INJURIES"



FALCON-AIR

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building 78 Shenton Way #07-16
079120

Attention : Motor Claim Department
Contact : 6419 3000

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D
GST REG. NO.: 19-9501140-D

Tax Invoice : T1063099

Date : 03/04/2023
Vehicle Num. : GBF 6613L
Make/Model : NISSAN NV200
Chassis/Eng# :
Accident Date : 19/01/2023
Claim No. :
Reference : 3RD PARTY
Policy No. :

Amount S\$

BEING LUMP SUM REPAIR
(inclusive of Parts, panel beating, labour
and spray painting)

5,300.00

for FALCON-AIR AUTO SERVICES PTE LTD

(TAMPINES BRANCH)

E. & Total S\$: 5,300.00
GST 8% S\$: 424.00
Amount Due S\$: 5,724.00
=====

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branch : Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997

Website : www.falconair.com.sg **E-mail:** email@falconair.com.sg



FALCON-AIR

FALCON-AIR RENT-A-CAR PTE LTD

TAX INVOICE

FA INVOICE : TP 07502

Please quote full invoice number when making payment

V. A. Nr:		Vehicle Reg. Nr. GBF 1845S		Model Type Fiat Doblo		Co. Reg. No.: 1988-04415-W	
						GST Reg. No.: M2-0084125-5	
Rates/Remarks FAAS GBF 6613L		<input type="checkbox"/> inc. GST <input type="checkbox"/> exc. GST		Rental Period		Agreed Return Date	
\$	Per Day	\$	Per Week	KM IN		Time/Date In	09/00/14/02/2023
\$	Per Month	\$		KM OUT		Hour	Day Mth Yr
Plus First	Km Free Per		thereafter,	KM DRVN		Time/Date Out	09/00/06/02/2023
Chargeable at \$	Per Km					Hour	Day Mth Yr
Hirer's Name SZ & W (SEA) Pte Ltd				Collision Damage Excess Reduction		<input type="checkbox"/> Accept <input type="checkbox"/> Decline	
Hirer's Address 60 Paya Lebar Rd S(409051)				\$ Per Day \$ Per Mth		<input type="checkbox"/> Accept <input type="checkbox"/> Decline	
Co.Reg. No. 2016324396				Personal Accident Insurance		<input type="checkbox"/> Accept <input type="checkbox"/> Decline	
Tel. No (Res/HP/Pgr) 63869335				\$ Per Day \$ Per Mth		Dollars Cents	
Reference Contact				Rental Charge Computation			
Driver's Name Koh Joo Meng				Vehicle Hire			
Driver's Address 159 Tampines St 12 #07-101 S(521159)				8 days		800 00	
Tel. No. (Res/HP/Pgr) 96331819				CDER			
Passport/I.C. Nr./Country S1768203 B				PAI			
Driving Licence Nr. 10/07/84				Delivery / Collection Fee			
Expiry / Pass Date TP				Petrol			
Additional Driver's Name				Misc			
D.O.B.							
Additional Driver's Address							
Tel. No. (Res/HP/Pgr)				Sub-Total		800 00	
Passport/I.C. Nr./Country				Add GST @ 8 %		64 00	
Driving Licence Nr.				Total Net Charges (incl. GST)		864 00	
Expiry / Pass Date				*Less Total Prepayment/Deposit Rec'd			
Issued By				Balance Amount Due/Refundable			
Method Of Payment <input type="checkbox"/> Cash <input type="checkbox"/> Cheque/Nets <input type="checkbox"/> Card <input type="checkbox"/> Bill Co				Refund Acknowledgement <input type="checkbox"/> By Cash <input type="checkbox"/> By Credit Card/Nets			
Details of Payment				Received \$		By Hirer X	
Amount \$				Out By		In By	
Date				Check In Station		Computed By	
Rec'd by				Extension 1.		2.	
				3.			
				Remarks: Vehicle Out		Remarks: Vehicle In	
* Total Payment Received				E 1/4 1/2 3/4 F		↑ Indicate petrol level when vehicle is checked out	
Hirer is responsible for the first \$ 2500 .00 excess for collision/damage to first party (i.e. Falcon-Air's) vehicle (including windscreen) and also first \$ 2500 .00 excess for collision/damage to third party's vehicle for each and every accident/damage.						↓ Indicate petrol level when vehicle is returned	
Vehicle to be driven in Singapore only. Prohibited to enter Malaysia by Law.							
X Hirer's signature signifies acceptance of agreement. (Please read overleaf for additional terms and conditions).							

FA RENTAL AGREEMENT NO. : TP 07502

FALCON-AIR RENT-A-CAR PTE LTD
(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office : Blk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7862

Branches : Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No 8 Pandan Loop (Blk 1/Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Website: www.falconair.com.sg E-mail: pandan@falconair.com.sg


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMJ4375K

Date of Accident

19/01/2023 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **05/03/2022 - 04/03/2023**

Requested By **Joshua Ng (FALCON-AIR AUTO ...**

Requested Date **31/01/2023 10:54**

Payment details

Request Amount: **S\$1.85**

GST Amount: **S\$0.15**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 8 March 2023 12:57 PM
To: AJEET.MRBEAN@GMAIL.COM
Subject: ACCIDENT INVOLVING SMJ4375K(AIG) AND GBF6613L AT/ALONG CHANCERY LANE, AT JUNCTION BT TUNGGAL ROAD ON 19/01/2023

AJEET SINGH [By Email Only]

Dear Sir/Madam,

Our Ref: CC6/AIG23001199/Upa3

You Ref: SMJ4375K

ACCIDENT INVOLVING SMJ4375K(AIG) AND GBF6613L AT/ALONG CHANCERY LANE, AT JUNCTION BT TUNGGAL ROAD ON 19/01/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received third party claim from GBF6613L against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best term.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	06 Feb 2023 13:39	Clm Dtl Modified	Claimant's Name: -> SZ & W (SOUTHEAST ASIA) PTE LTD. Claimant's ID: -> 201632439 G.	[A] HOW MEI KWAN
2	06 Feb 2023 13:39	Clm Veh Model Changed	(202877) NISSAN NV200 1.6 DX (A).	[A] HOW MEI KWAN
3	06 Feb 2023 13:39	Clm Created	Reg No: GBF6613L. Acct Date: 2023/01/19. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Falc on-Air Auto Services Pte Ltd (Tampines)	[A] HOW MEI KWAN
4	06 Feb 2023 13:39	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	06 Feb 2023 13:39	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/02/15	[A] HOW MEI KWAN
6	06 Feb 2023 13:39	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	06 Feb 2023 13:39	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	06 Feb 2023 13:39	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	06 Feb 2023 13:40	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	06 Feb 2023 13:40	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	14 Feb 2023 07:57	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
12	14 Feb 2023 08:00	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
13	14 Feb 2023 12:07	Video Downloaded	Downloaded Video - Accident	[A] HOW MEI KWAN
14	08 Mar 2023 12:54	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
15	08 Mar 2023 12:55	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
16	19 Apr 2023 08:45	Video Downloaded	Downloaded Video - Accident	[I] Cheok, Lee Wai
17	19 Apr 2023 08:46	Video Downloaded	Downloaded Video - Accident	[I] Cheok, Lee Wai
18	19 Apr 2023 08:46	Video Downloaded	Downloaded Video - Accident	[I] Cheok, Lee Wai
19	19 Apr 2023 09:26	Video Downloaded	Downloaded Video - Accident	[I] Goh, Jeremy-CX
20	19 Apr 2023 09:42	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
21	19 Apr 2023 09:42	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
22	19 Apr 2023 09:42	Clm Dtl Modified	JPJ Reg. Date: -> 2017/02/01.	[A] JOANNE LEE KHANG MIN
23	19 Apr 2023 09:42	Clm Details Notified		[A] JOANNE LEE KHANG MIN
24	19 Apr 2023 10:04	Adj Mandate Request	Cur.Reg:6590.00:Liability: 100%(BOLA27) *Quantum: \$6,590.00 (all-in). Pls refer to adju ster report for details. *For your approval please.	[A] CHEW HSIAO TONG
25	25 Apr 2023 14:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/02/15. Mandate Remarks: mandate approved. 7 days L OR @ \$108/day.	[I] Goh, Jeremy-CX
26	25 Apr 2023 14:32	Adj Mandate Set	Approved:6482.00:mandate approved. 7 days LOR @ \$108/day.	[I] Goh, Jeremy-CX

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	02 May 2023 11:05	Video Downloaded	Downloaded Video - Accident	[I] Cheok, Lee Wai
28	02 May 2023 11:05	Video Downloaded	Downloaded Video - Accident	[I] Cheok, Lee Wai
29	11 May 2023 10:52	Adj Mandate Request	Cur.Req:6590.00:Hi, For LOR 3rd party proposed 8days [7repair days + 1weekend]. Pls advise. Thanks.	[A] CHEW HSIAO TONG
30	30 May 2023 14:07	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2023/02/15. Mandate Remarks: mandate approved. 1 week end allowed	[I] Goh, Jeremy-CX
31	30 May 2023 14:07	Adj Mandate Set	Approved:6590.00:mandate approved. 1 week end allowed	[I] Goh, Jeremy-CX

Date From

Date To

Audit Type

None

Go

ACTIVITY	
No record	

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2911227	07 Feb 2023 11:50:58	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBF6613L	SMJ4375K	11.00
2911911	08 Feb 2023 10:47:08	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	GBF6613L	Goh, Jeremy-CX	xx.xx
2915056	14 Feb 2023 12:06:51	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	GBF6613L	HOW MEI KWAN	xx.xx
2950378	19 Apr 2023 09:42:44	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBF6613L	SMJ4375K	11.00