

Our Ref: CT0123/SHC3332L/CK(st)  
Date: 06.02.2023

CHINA TAIPING INSURANCE CO (S)PTE L  
3 ANSON ROAD #16-00  
Singapore 079909

Attn : Motor Claims Department

**Without Prejudice**

**ComfortDelGro Engineering Pte Ltd**  
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 17.01.2023 INVOLVING SHC3332L & GZ 7291K ALONG SEMBAWANG ROAD/MANDAI AVE**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC3332L, which was involved in the captioned accident with your insured vehicle No GZ 7291K.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	5,022.00
2. Loss of Rental	8.5 days x S\$ 126.36	S\$	1,074.06
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	8.5 days x S\$ 80.00	S\$	680.00
2. Others		S\$	0.00

[E&OE]	<b>Total Claims</b>	<b>S\$</b>	<b>6,778.06</b>
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****Hyundai Ioniq SHC3332L , GZ7291K****ON 17-Jan-23 17:00****Sembawang Road / Mandai Ave Junction (turn right)**

I / We

**KOH TEOW YONG RONNIE** (Hirer) NRIC No.: **SXXXX904Z**

and/or

(Relief) NRIC No.: **SXXXX904Z**

Taxi Number

**SHC3332L**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**18-Jan-2023**

Name of Hirer

**KOH TEOW YONG RONNIE**

Hirer NRIC

**SXXXX904Z**

Signature :



Address

**728 YISHUN STREET 71 #10-145  
760728**

Contact No.

**83685765**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVNSNW00011552200 Claim No:SNM23D200509/C02/GZ7291K/TOHHS/THAMYL  
Claimant : COMFORT TRANSPORTATION PTE LTD  
Amount : **S\$6,434.88**  
SINGAPORE DOLLAR SIX THOUSAND FOUR HUNDRED THIRTY FOUR AND  
CENTS EIGHTY EIGHT ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC3332L  
Insured Vehicle No. : GZ7291K

Date of Loss : 17/01/2023  
Place of Accident : SEMBAWANG ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TCH BUILDING CONSTRUCTION PTE LTD  
Driver Name : TAN LIAN GOO

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	5,022.00
(3) Loss of <del>Use</del> /Rental/Earning	S\$	1,410.88
(4) <del>GIA/Police Reports/</del> <del>Investigation Results</del> /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	<b>S\$</b>	<b>6,434.88</b>
	=====	

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Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature :  \_\_\_\_\_

Date : 20.4.2023

**CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969**

**Please forward your payment to  
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to  
vehicle damages only. All personal injuries  
and damages arising therefrom are excluded  
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO  
SHC3332L

MAKE  
HYUNDAI

MODEL  
IONIQ(G2)

DATE OF REG  
01.02.2019

CHASSIS CODE  
KMH851CVKU134059

NO/DATE  
93241670 31.01.2023

JOB NO.  
305542952

ODOMETER READING

JOB TYPE

Description : 3P 17.01.2023

**Invoice for Lump Sum Repair**

Total Lump Sum Repair Amt	4,650.00
Add GST @ 8.000 %	372.00
<b>Total Invoice amount</b>	<b>5,022.00</b>

Issued by : CHEWBEELING 01.02.2023 16:43:58  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO CUSTOMERS' VEHICLES AND VEHICLES ARE DRIVER AND TESTED AT OWNERS RISK.  
CUSTOMERS SHOULD INSPECT THEIR VEHICLE IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY DISCREPANCIES. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
ANYTHING STATED IN THIS INVOICE WILL BE CONSIDERED ON A NON-RECURRING BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAYABLE AS ONE OF THE DUE DATES OF PAYMENT (E.G. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF OWNERSHIP.  
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES. WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

Our Ref: CT23010289

Date: 01 February 2023



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      17/01/2023    @   17:00 hrs  
ALONG                              Sembawang Road / Mandai Ave Junction (turn right)  
INVOLVING                      GZ7291K

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3332L** (the "Taxi"). The Taxi was hired to **KOH TEOW YONG RONNIE IC NO SXXXX904Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.36** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.


INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

GZ7291K

Date of Accident

17/01/2023 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**  
Period of Insurance ..... **08/02/2022 - 07/02/2023**  
Requested By ..... **Huang Xiao Yan (COMFORTDEL...**  
Requested Date ..... **18/01/2023 13:49**

Payment details

Request Amount: **S\$1.85**  
GST Amount: **S\$0.15**  
Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre  
GST Registration No: **M400017735**

[illegible]

## EzLyna (LKKAuto)

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**From:** EzLyna (LKKAuto)  
**Sent:** Wednesday, 22 February 2023 9:53 AM  
**To:** graceyam@tchbuild.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING GZ7291K (CHINA TAIPING) AND SHC3332L AT/ALONG SEMBAWANG ROAD ON 17/01/2023

Our Ref: CC3/CTI23001188/Sya3

**Insured Name : TCH BUILDING CONSTRUCTION PTE LTD**

**Insured Driver : TAN LIAN GOO**

Dear Sir/Madam,

**ACCIDENT INVOLVING GZ7291K (CHINA TAIPING) AND SHC3332L AT/ALONG SEMBAWANG ROAD ON 17/01/2023**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SHC3332L** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## EzLyna (LKKAuto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Tuesday, 18 April 2023 10:39 am  
**To:** EzLyna (LKKAuto); Admin A  
**Cc:** Alfred Toh; Claims Dept of CTI  
**Subject:** RE: {SEEK MANDATE} / Accident Involving GZ7291K (OI : SNM23D200509/C02/ GZ7291K/TOHHS/THAMYL) and SHC3332L (TP : LKK REF - CC3/CTI23001188/Spa3) on 17/01/2023

LKK ref : CC3/CTI23001188/Spa3  
CTI ref: SNM23D200509/C02/ GZ7291K/TOHHS/THAMYL

Dear Ezlyna

We thank you for your email of 18 Apr. 23 April 2023.

Please proceed to offer up to \$6,434.88 (all in).

Best Regards

Alfred Toh  
Assistant Manager  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** EzLyna (LKKAuto) <ezlyna@lkkauto.com>  
**Sent:** Tuesday, April 18, 2023 8:24 AM  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE:{SEEK MANDATE} / Direct Settlement - Accident Involving GZ7291K (OI : SNM23D200509/C02/ GZ7291K/TOHHS ) and SHC3332L (TP : LKK REF - CC3/CTI23001188/Spa3) on 17/01/2023

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Your ref: SNM23D200509/C02/ GZ7291K/TOHHS  
LKK ref : CC3/CTI23001188/Spa3

Dear Alfred,

ACCIDENT INVOLVING GZ7291K (CHINA TAIPING) AND SHC3332L (TP) ON 17/01/2023

We refer to the above matter.

It is an accident under BOLA 27, OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "ComfortDelgro Engineering Pte Ltd" at \$6,434.88 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 11,129.36	\$ 5,022.00 (w/GST) L/Sum
2. Loss of Rental (8.5 days x \$126.36)	\$ 1,074.06	\$ 1,010.88 (8 days x \$126.36)
3. Loss of Income (8.5 days x \$80)	\$ 680.00	\$ 400.00 (8 days x \$50)
4. LTA Search fee	\$ 2.00	\$ 2.00
Total	\$ 12,885.42	<b>\$ 6,434.88</b>

Surveyor recommended 4 days for repair. (CNY 22~24.01.2023)

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 06/04/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

\*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,  
Ezlyna Eng | Case Handler  
LKK Auto Consultants Pte Ltd  
phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Tuesday, February 7, 2023 8:51 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** Direct Settlement - Accident Involving GZ7291K (OI : SNM23D200509/C02/ GZ7291K/TOHHS ) and SHC3332L (TP : LKK REF - CC3/CTI23001188/Spa3) on 17/01/2023

Dear Sirs

We refer to your email of even date.

Attach herewith Insured's SAS report for our attention and necessary action.

Best Regards

Alfred Toh  
Assistant Manager  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, 7 February 2023 5:43 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** RE: SNM23D200509/C02/ GZ7291K/TOHHS / RE: Direct Settlement - Accident Involving GZ7291K (OI : CTI - TBA) and SHC3332L (TP : LKK REF - CC3/CTI23001188/Spa3) on 17/01/2023

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Dear Sir/ Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Monday, 6 February 2023 12:52 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** O/R: SNM23D200509/C02/ GZ7291K/TOHHS / RE: Direct Settlement - Accident Involving GZ7291K (OI : CTI - TBA) and SHC3332L (TP : LKK REF - CC3/CTI23001188/Spa3) on 17/01/2023

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM23D200509/C02/ GZ7291K/TOHHS .

Dear Alfred ,

Pls revert LKK.

Thank you  
Chong Boon Sen  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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