

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 7 July 2023 10:17 AM  
**To:** CHARMAINE KONG  
**Cc:** Admin A; MT\_Claim\_SG  
**Subject:** [SEEK MANDATE] - TP Claim SKX9847H & GBD2291T \*\*\* LKK REF: CC4/LPC23001182/Apa3 || Lonpac Ref: 22/23/23/VC05/026878  
**Attachments:** LKK SURVEY REPORT & PHOTOS.pdf; SKX9847H LOD.pdf

Your ref: **22/23/23/VC05/026878**  
Our ref : CC4/LPC23001182/Apa3q2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING GBD2291T(LONPAC) AND SKX9847H(TP) ON 21/01/2023**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he encroached into third party's lane and collided with third party.

We seek your approval to offer repairer "**MODERN AUTOMOTIVE PTE LTD**" at **\$15,218.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 29,696.53	\$ 14,256.00 (\$13,200.00 + 8% GST)
2. Loss of Use (16days x \$100.00)	\$ 1,600.00	\$ 960.00 (16days x \$60.00)
3. LTA / GIA SEARCH FEE	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 31,298.53</b>	<b><u>\$ 15,218.00</u></b>

Surveyor recommended 10days for repair + 3PH(CNY) + 2sunday + 1PRS = 16days .

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/07/2023 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** CHARMAINE KONG <charmainekong@lonpac.com>  
**Sent:** Monday, March 6, 2023 9:56 AM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: TP Claim SKX9847H & GBD2291T \*\*\* LKK REF: CC4/LPC23001182/Apa3 || Lonpac Ref: 22/23/23/VC05/026878

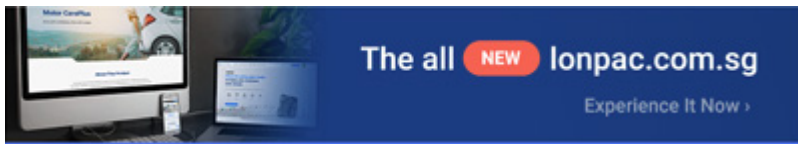
## Lonpac External - Confidential

Dear Mei Kwan,

Insured GIA report attached for your action please.

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, February 7, 2023 11:42 AM  
**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: TP Claim SKX9847H & GBD2291T \*\*\* LKK REF: CC4/LPC23001182/Apa3 || Lonpac Ref: 22/23/23/VC05/026878

Dear Charmaine,

Please see attached TP video footage.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>  
**Sent:** Monday, 6 February 2023 9:58 AM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

Cc: MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: TP Claim SKX9847H & GBD2291T \*\*\* LKK REF: CC4/LPC23001182/Apa3 || Lonpac Ref: 22/23/23/VC05/026878

## Lonpac External - General

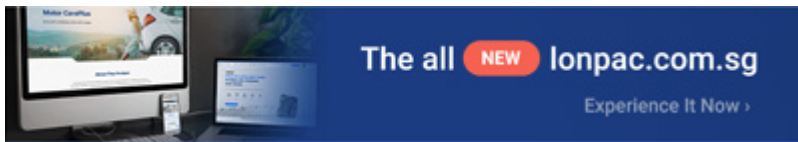
Our Ref: 22/23/23/VC05/026878

Dear Mei Kwan,

Our insured has yet to file the report. Will update you once we receive the report.

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Sunday, 5 February 2023 12:22 am  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: TP Claim SKX9847H & GBD2291T \*\*\* LKK REF: CC4/LPC23001182/Apa3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, Please let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Thursday, 26 January 2023 3:47 PM

**To:** chin <[chin@modernautomotive.com.sg](mailto:chin@modernautomotive.com.sg)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Subject:** FW: TP Claim SKX9847H & GBD2291T

## Lonpac External - General

WITHOUT PREJUDICE

Dear Ms Chin,

Our insured has not lodged the report and we are unable to comment on liability.

In the meantime, we shall arrange for LKK Auto Consultants Pte Ltd for the survey,

Aside to LKK – Attn : Rajes

FYNA

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

**From:** chin <[chin@modernautomotive.com.sg](mailto:chin@modernautomotive.com.sg)>

**Sent:** Thursday, 26 January 2023 3:23 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Re: TP Claim SKX9847H & GBD2291T

Dear Sir

We refer to the above matter.

Kindly advise liability and arrange survey as follow:

Your Insured: GBD2291T

Our Insured: SKX9847H

DOA: 21.01.2023

We enclosed herewith our client report for your perusal.

Please reply.

Thank you

Regards,  
Grace Chin

Modern Automotive Pte Ltd  
Blk 3023-A, Ubi Road 1 #01-61  
Singapore 408717

Tel: 6748 4422  
Fax: 6747 6720