

## Mei Kwan (LKKAuto)

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**From:** Meng Yan (LKK Auto)  
**Sent:** Tuesday, January 31, 2023 12:36 PM  
**To:** Motor Claim - III  
**Cc:** Mei Kwan (LKKAuto); assignments; Admin A  
**Subject:** RE: [EXTERNAL] - PRS for our client's vehicle SHA 3843 P and your insured's vehicle SLW 7895 A on 28.01.2023

**Categories:** HMK

Dear Sirs/Mdm,

Thank you for the assignment.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Assessment Dept <assessment\_ltc@bifrostauto.com>  
**Sent:** Tuesday, 31 January 2023 11:13 AM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Cc:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept <claims\_ltr@bifrostauto.com>; Claims Dept <claims\_lts@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Ms Lim <claims\_ltm@bifrostauto.com>; Claims Dept <claims\_ltv@bifrostauto.com>  
**Subject:** Re: [EXTERNAL] - PRS for our client's vehicle SHA 3843 P and your insured's vehicle SLW 7895 A on 28.01.2023

Without Prejudice

Dear All

Please find attached GIA report as mentioned previously.

Thank you and Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

On Tue, 31 Jan 2023 at 11:00, Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)> wrote:

Dear Sir/Mdm,

Please conduct a survey on TP vehicle [SHA 3843 P](#) and let us have your report urgently.

\*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Best Regards,

Jacelyn loh



64 Cecil Street, #04/#05 IOB Building, Singapore 049711

Tel: 6347 6100, Ext – 229

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**From:** Assessment Dept <[assessment\\_ltc@bifrostable.com](mailto:assessment_ltc@bifrostable.com)>

**Sent:** Monday, 30 January 2023 4:58 pm

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Claims Dept <[claims\\_ltr@bifrostable.com](mailto:claims_ltr@bifrostable.com)>; Claims Dept <[claims\\_lts@bifrostable.com](mailto:claims_lts@bifrostable.com)>; Joseph Koh <[claims@bifrostable.com](mailto:claims@bifrostable.com)>; Ms Lim <[claims\\_ltm@bifrostable.com](mailto:claims_ltm@bifrostable.com)>; Claims Dept <[claims\\_ltv@bifrostable.com](mailto:claims_ltv@bifrostable.com)>

**Subject:** Re: [EXTERNAL] - PRS for our client's vehicle SHA 3843 P and your insured's vehicle SLW 7895 A on 28.01.2023

Without Prejudice

Dear Sir/Mdm,

We understand the round robin system but we cannot agree to Perfect Automobile Appraisal Services. Please let us have the list of SJE or re-consider to assign either LKK or AAPL.

Thank you and Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

On Mon, 30 Jan 2023 at 16:47, Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)> wrote:

Dear Sir / Madam,

We Just assign another one on a round robin basis.

Hope you all understand. Thanks

Best Regards,

*Jacelyn Loh*



64 Cecil Street, #04/#05 IOB Building, Singapore 049711

Tel: 6347 6100, Ext – 229

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**From:** Assessment Dept <[assessment\\_ltc@bifrotauto.com](mailto:assessment_ltc@bifrotauto.com)>

**Sent:** Monday, 30 January 2023 4:36 pm

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Claims Dept <[claims\\_ltr@bifrotauto.com](mailto:claims_ltr@bifrotauto.com)>; Claims Dept <[claims\\_lts@bifrotauto.com](mailto:claims_lts@bifrotauto.com)>; Joseph Koh

<[claims@bifrostable.com](mailto:claims@bifrostable.com)>; Ms Lim <[claims\\_ltm@bifrostable.com](mailto:claims_ltm@bifrostable.com)>; Claims Dept <[claims\\_ltv@bifrostable.com](mailto:claims_ltv@bifrostable.com)>  
**Subject:** Re: [EXTERNAL] - PRS for our client's vehicle SHA 3843 P and your insured's vehicle SLW 7895 A on 28.01.2023

Without Prejudice

Dear Jacelyn

Can we propose to select LKK Auto Consultants or AAPL ?

Thank you and Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

On Mon, 30 Jan 2023 at 16:18, Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyor:

- V

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above.

Thank You.

Best Regards,

*Jacelyn Loh*



64 Cecil Street, #04/#05 IOB Building, Singapore 049711

Tel: 6347 6100, Ext – 229

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**From:** Assessment Dept <[assessment\\_ltc@bifrotauto.com](mailto:assessment_ltc@bifrotauto.com)>

**Sent:** Monday, 30 January 2023 3:45 pm

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>; Manivel Priyadarshini <[manivel@iii.com.sg](mailto:manivel@iii.com.sg)>

**Cc:** Claims Dept <[claims\\_ltr@bifrotauto.com](mailto:claims_ltr@bifrotauto.com)>; Claims Dept <[claims\\_lts@bifrotauto.com](mailto:claims_lts@bifrotauto.com)>; Joseph Koh <[claims@bifrotauto.com](mailto:claims@bifrotauto.com)>; Ms Lim <[claims\\_ltm@bifrotauto.com](mailto:claims_ltm@bifrotauto.com)>; Claims Dept <[claims\\_ltv@bifrotauto.com](mailto:claims_ltv@bifrotauto.com)>

**Subject:** [EXTERNAL] - PRS for our client's vehicle SHA 3843 P and your insured's vehicle SLW 7895 A on 28.01.2023

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Poh Seng Lam, to notify you of the aforesaid accident involving our client's vehicle SHA 3843 P and your insured's vehicle SLW 7895 A on 28.01.2023.

Please find enclosed our client's accident video footage, scenen photo and LTA Search. We will follow with GIA Report once avail.

This serves as a **NOTICE** that we are claiming against SLW 7895 A for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

**Contact Person:** Ms Lim / Ms Lee / Mr Yee

**Contact Email:** [claims\\_ltv@bifrostable.com](mailto:claims_ltv@bifrostable.com) / [claims\\_ltm@bifrostable.com](mailto:claims_ltm@bifrostable.com) / [assessment\\_ltc@bifrostable.com](mailto:assessment_ltc@bifrostable.com)

VEH IN (Date & Time) : **28.01.2023**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any

other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

**You can protect our environment. Think before you print.**

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Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

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