

Mei Kwan (LKKAuto)

From: Rajes (LKK Auto)
Sent: Tuesday, January 31, 2023 4:35 PM
To: Motor Claim - III; Mei Kwan (LKKAuto); assignments; Admin A
Subject: RE: [EXTERNAL] - Re: PRS for our client's vehicle SHD 3633 M and your insured's vehicle SNH 6332 U on 27.01.2023

Categories: HMK

Dear Jacelyn,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 31 January 2023 3:12 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept <claims_ltr@bifrostauto.com>; Claims Dept <claims_lts@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Ms Lim <claims_ltm@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>; Assessment Dept <assessment_ltc@bifrostauto.com>
Subject: RE: [EXTERNAL] - Re: PRS for our client's vehicle SHD 3633 M and your insured's vehicle SNH 6332 U on 27.01.2023

Dear Sir/Mdm,

Please conduct a survey on TP vehicle **SHD 3633 M** and let us have your report urgently.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Best Regards,

Jacelyn Loh



64 Cecil Street, #04/#05 IOB Building, Singapore 049711
Tel: 6347 6100, Ext – 229

From: Assessment Dept <assessment_ltc@bifrotauto.com>

Sent: Tuesday, 31 January 2023 2:30 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Claims Dept <claims_ltr@bifrotauto.com>; Claims Dept <claims_lts@bifrotauto.com>; Joseph Koh <claims@bifrotauto.com>; Ms Lim <claims_ltm@bifrotauto.com>; Claims Dept <claims_ltv@bifrotauto.com>

Subject: Re: [EXTERNAL] - Re: PRS for our client's vehicle SHD 3633 M and your insured's vehicle SNH 6332 U on 27.01.2023

Without Prejudice

Dear Jacelyn

We understand the round robin system and have no wish to upset the procedure. However, we believe VP Appraisal will turn down this assignment.

As per guidelines for 3rd party claims, we wish to be able to come to common grounds so that there's no need to have two SJE's for the survey.

As the surveyor from LKK will be coming to our workshop to survey other Taxis, we hope we can reduce the time delayed.

Thank you and Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

On Tue, 31 Jan 2023 at 14:23, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Madam,

We Just assign another one on a round robin basis.

Hope you all understand. Thanks

Best Regards,

Jacelyn Loh



64 Cecil Street, #04/#05 IOB Building, Singapore 049711

Tel: 6347 6100, Ext – 229

From: Assessment Dept <assessment_ltc@bifrostauto.com>

Sent: Tuesday, 31 January 2023 11:27 am

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Claims Dept <claims_ltr@bifrostauto.com>; Claims Dept <claims_lts@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Ms Lim <claims_ltm@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>

Subject: Re: [EXTERNAL] - Re: PRS for our client's vehicle SHD 3633 M and your insured's vehicle SNH 6332 U on 27.01.2023

Without Prejudice

Dear Jacelyn

We would like to request for LKK Auto Consultants as SJE.

Our request is based on efficiency as there is one case SLW 7895 A (Your Insured) to be surveyed by LKK.

Thank you and Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

On Tue, 31 Jan 2023 at 10:51, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyor

- VP Appraisal

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above

Thank You.

Best Regards,

Jacelyn Loh



64 Cecil Street, #04/#05 IOB Building, Singapore 049711

Tel: 6347 6100, Ext – 229

From: Assessment Dept <assessment_ltc@bifrotauto.com>

Sent: Tuesday, 31 January 2023 9:40 am

To: Motor Claim - III <motorclaim@iii.com.sg>; Sherini Pillai <sherini@iii.com.sg>

Cc: Claims Dept <claims_ltr@bifrotauto.com>; Claims Dept <claims_lts@bifrotauto.com>; Joseph Koh <claims@bifrotauto.com>; Ms Lim <claims_ltm@bifrotauto.com>; Claims Dept <claims_ltv@bifrotauto.com>

Subject: [EXTERNAL] - Re: PRS for our client's vehicle SHD 3633 M and your insured's vehicle SNH 6332 U on 27.01.2023

Without Prejudice

Dear Sir/Mdm,

We believe this matter might have been overlooked.

Please let us have the SJE list.

Thank you and Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

On Mon, 30 Jan 2023 at 14:09, Assessment Dept <assessment_ltc@bifrostable.com> wrote:

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Lee Jimmy, to notify you of the aforesaid accident involving our client's vehicle SHD 3633 M and your insured's vehicle SNH 6332 U on 27.01.2023.

Please find enclosed our client's LTA Search and GIA Report.

This serves as a **NOTICE** that we are claiming against SNH 6332 U for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Mr Yee

Contact Email: claims_ltv@bifrotauto.com / claims_ltm@bifrotauto.com / assessment_ltc@bifrotauto.com

VEH IN (Date & Time) : **28.01.2023**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your

kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

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