

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 27 April 2023 5:20 PM  
**To:** Ryder Auto workshop  
**Cc:** Admin A  
**Subject:** RE: Your Ref: SLS421B // LKK REF:CC6/AIG23001178/Apa3 [ACCIDENT INVOLVING SNE2118P(AIG) AND SLS421B AT/ALONG PAYA LEBAR ROAD ON 02/02/2023]

WITHOUT PREJUDICE

Dear Sirs,

We have reviewed the matter and we are of the view that our insured was driving with his lane.

We maintain our position as per email dated 27/03/2023.

Please provide evidence to support your client's version for our review. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Ryder Auto workshop <ryderautoworkshop@gmail.com>

**Sent:** Thursday, April 20, 2023 9:18 AM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Subject:** Re: Your Ref: SLS421B // LKK REF:CC6/AIG23001178/Apa3 [ACCIDENT INVOLVING SNE2118P(AIG) AND SLS421B AT/ALONG PAYA LEBAR ROAD ON 02/02/2023]

Dear Hsiao Tong,

Any updates?

Thank You

Best Regards

Zeph

**Ryder**  
Auto Pte Ltd

2 Kaki Bukit Ave 2, #02-19 / 22 / 28, Autohub, Singapore 417921  
Tel : 67418277 Fax: 67468277 HP : 90908277



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On Tue, Mar 28, 2023 at 2:55 PM Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)> wrote:

Dear Hsiao Tong,

We are of the view that this accident is applicable under the BOLA scenario 20. We would like to propose a 50/50.

We seek your understanding and assistance regarding this matter.

Thank You

Best Regards

Zeph



2 Kaki Bukit Ave 2, #02-19 / 22 / 28, Autohub, Singapore 417921  
Tel : 67418277 Fax: 67468277 HP : 90908277



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On Mon, Mar 27, 2023 at 4:54 PM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter.

Attached is a copy of our insured accident report and video for your easy reference. The video shows that our insured was driving straight within her lane and suddenly hit by your client who was coming from the right. We are of the view that our insured is not liable for the accident.

In view of the above, we regret to inform you that we are unable to look into your client's matter.

Thank you.

*"The video footage is confidential information and is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party."*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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