

Carine Kek Phei Ser

From: Thiam Heng Huat <thh176@yahoo.com>
Sent: Saturday, 4 March 2023 1:54 pm
To: III (Letter of Demand)
Subject: [EXTERNAL] - YOUR INSURED: SMK9723K YOUR REF: SDD6151P DOA: 26.01.23
Attachments: Invoice SDD6151P.pdf; receipt-20230201-100534.pdf; Car Rental.pdf; LOA.pdf

Follow Up Flag: Follow up
Flag Status: Flagged

You don't often get email from thh176@yahoo.com. [Learn why this is important](#)

Dear Claims Team,

We refer to the above mentioned.

Attached is the repair invoice, LTA search receipt, car rental, LOA and below are the items our client wish to claim from III.

1. Repair costs	\$4,104.00
2. Car rental	1,200.00
3. LTA search fee	26.75
	\$5,330.75

We look forward to an early settlement.

Warmest regards,
Steven
Thiam Heng Huat Pte Ltd
82636295

LETTER OF AUTHORISATION

To: THIAM HENG HUAT PTE LTD

RE: ACCIDENT ON 26.01.23 INVOLVING SDD6151P AND SMN9723K

ALONG/AT CTE AFTER BRADDELL FLYOVER

I/We CHIA CHONG MOI NRIC/UEN NO: S1782903C

OF BLK 65 MARINE DRIVE #03-162 SINGAPORE 440065

1. The owner of motor vehicle no: SDD6151P hereby authorize Thiam Heng Huat Pte Ltd to commence repairs of the said vehicle forthwith. I/We agreed to assign the whole proceeds my/our third party claim to Thiam Heng Huat Pte Ltd. My/our solicitors (to be appointed by Thiam Heng Huat Pte Ltd on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to Thiam Heng Huat Pte Ltd after deduction of their cost on a solicitors & client basis. I/We undertake to co-operate fully with Thiam Heng Huat Pte Ltd and/or solicitors also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear all costs incurred.
2. I/We authorize Thiam Heng Huat Pte Ltd to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claims.
3. In the event that third party insurer issued the Agreed Settlement Cheque to me/us, I/We undertake to either give the said cheque to Thiam Heng Huat Pte Ltd or bank into our account and re-issue the cheque amount to Thiam Heng Huat Pte Ltd.

DATES THIS 01 DAYS OF FEBRUARY 2023

X

SIGNATURE OF OWNER

SIGNATURE OF WITNESS

NAME:

Norh Shmua Naei

EXPRESS SETTLEMENT

DISCHARGE VOUCHER

III-Direct Settlement (PODS)

India Ref: MFL2023D0001291
Claimant Ref: SDD 6151P

We/I, Thiam Heng Huat Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 4,104.00 (repair cost), S\$ 600.00 (loss of use/rental), S\$ 26.75 (search fee), vehicle no. SDD6151P that was damaged pursuant to the accident which occurred on 26/01/2023 (date) at CTE AFTER BRADDEL FLYOVER (location) involving vehicle no. SMN9723K (insured vehicle). This is pursuant to the inspection conducted on 03/02/2023 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHIA CHONG MOI ("the third party claimant") of vehicle no. SDD6151P to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SDD6151P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,730.75 to Thiam Heng Huat Pte Ltd

Dated this 18 day of May 2023

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

Thiam Heng Huat Pte Ltd

NRIC:

201605960N

Address:

176 Sin Ming Drive #05-14
Singapore 575721

Nationality:

Occupation:

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:



KCC

176 Sin Ming Drive
#05-14 Sin Ming AutoCare
Singapore 575721
Phone 82636295
GST registration number: 201605960N

Bill To:

India International Insurance Pte Ltd
64 Cecil Street
#04, #05 IOB Building
Singapore 049711

TAX INVOICE

DATE	3-Mar-23
Invoice No	THH230303
Vehicle No	SDD6151P
Make/Model	Mazda 8
Date of Accident	26-Jan-23

NO	DESCRIPTION	AMOUNT
	Lump sum repair costs	3,800.00
	(Surveyor recommended repair days : 4 days)	
		3,800.00
	8% GST	304.00
		\$ 4,104.00
	TOTAL	\$ 4,104.00

THIAM HENG HUAT PTE LTD



168 AUTO SERVICES PTE LTD

Co Reg No: 201934944C

176 SIN MING DRIVE, #05-14 SIN MING AUTOCARE, SINGAPORE 575721

Tel: 8263 6295 Fax : 6266 2881

Bill To : NEO LAM HENG
BLK 647 JALAN TENAGA
#14-125
SINGAPORE 410647
HP: +65-96586511

Your Ref : **SDD6151P**
MAZDA 8

Invoice No : R2023-01-0011

Due Date : 9 FEB 2023

Payment Term: 7days from last rental date

DESCRIPTION	AMOUNT
RENTAL VEHICLE NO: SJQ7891R Model : TOYOTA COROLLA ALTIS Ref .Vehicle Rental Agreement No. RA23-0011 dated 26.01.2023 Being rental from 26.01.2023 to 02.02.2023 8 Days X \$150/day	S\$1,200.00
Singapore Dollars : ONE THOUSAND AND TWO HUNDRED ONLY	S\$1,200.00

Cheque is to be crossed and made payable to : 168 AUTO SERVICES PTE LTD
Interest @ 7% per annum is chargeable from overdue payment date.

Authorised Signature



168 AUTO SERVICES PTE LTD

168 AUTO SERVICES PTD LTD

UEN : 201934944C

Blk 176 Sin Ming Drive

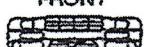



#05-14 Autocare

Singapore 575721

Steven (Hp : 8263 6295)

VEHICLE RENTAL AGREEMENT

No: RA23-0011

HIRER'S PARTICULAR Name : (as in I/C) <u>NEO Lam HENG</u> NRIC / PASSPORT No : <u>S178245-D</u> Address (Res) : <u>Blk 647 Jalan Tenaga #14-125</u> Name & Address of Employer : _____ Occupation : _____ Driving Exp : _____ D/L No : _____ D/L Type : Local/International Pass Date : _____ Date of Birth : _____ Tel: (O) _____ (R) _____ HP : <u>96586511</u>		Vehicle Details Veh No : <u>SJK791R</u> Replace Veh No : <u>SDD6151P</u> Mileage Out : _____ Mileage Out : _____ Make & Model : _____ Make & Model : _____ Auto / Manual : _____ Auto / Manual : _____ Out Date : <u>26.1.23</u> Out Date : _____ Out Time : _____ Out Time : _____	
ADDITIONAL DRIVER'S PARTICULARS Name : (as in I/C) _____ NRIC / PASSPORT No : _____ Pass Date : _____ Date of Birth : _____ Address (Res) : _____ HP : _____		RENTAL CHARGES Daily @ \$ _____ Weekly @ \$ _____ Monthly @ \$ _____ Hours @ \$ _____ Lease Period : _____ CDW @ \$ _____ PAI @ \$ _____ Delivery Service : _____ SUB-TOTAL \$ _____	
Refundable Deposit : Cash/Nets/Cheque/VISA/MC Cards No : _____ (A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES		EXTENSION Collection Service : _____ Misc : _____ ESTIMATED TOTAL RENTAL \$ _____	
Vehicle Diagrams FRONT  LEFT  RIGHT  REAR 		SALES PERSON CODE : Hirer is responsible in accordance to the insurance policy excess for collision/damage to first part (i.e.) YONG FA CAR RENTAL & SVC PTE LTD Vehicle (including windscreen) and also excess for collision/damage to third party's vehicle for each and every accident/damage. X Hirer's Signature _____ X	
ACCESSORIES CHECK <input type="checkbox"/> Ashtray <input type="checkbox"/> Cig Lighter <input type="checkbox"/> S / Tyre <input type="checkbox"/> STD Tools <input type="checkbox"/> Jack <input type="checkbox"/> Hub Caps <input type="checkbox"/> Radio / Cass <input type="checkbox"/> CD/Cartridges <input type="checkbox"/> S / RIM			

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving licence(s) is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.

*** IMPORTANT**

- ONLY PERSONS ABOVE 21 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE. AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY RICA LEASING PTE LTD.
- IN THE EVENT OF AN ACCIDENT, THE HIRER OR AUTHORIZED DRIVER :
 - shall report all accidents involving the said vehicle to the Owner immediately;
 - shall take immediate steps to complete and sign Form MAR 1 (Motor Accident Report Form) and do all other acts required in compliance with the "NON-INJURY MOTOR ACCIDENT REPORT SCHEME" (the form will be made available when the accident is report to the Owner);
 - shall report to the police within 24 hours from the occurrence, the following types of accidents :
 - injury case;
 - non-injury case involving a Government vehicle, or damage to Government property;
 - non-injury case involving a foreign vehicle (to obtain their motor insurance policy, Passport No./Name of the driver, Vehicle number, Log card and Vehicle road tax information);
 - non-injury case involving a pedestrian or cyclist.

RETURN OF VEHICLE-THE HIRER/DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER/DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO RICA LEASING PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	DEPOSIT REFUND	SIGNATURE OF HIRER/DRIVER
2/2/23						X <u>N3</u> X

change SJK619H. (2/2/23)

Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 01 Feb 2023 / 10:05:34

Receipt Date/Time : 01 Feb 2023 / 10:05:14

Tax Invoice/Receipt

Receipt No. : ITNET-00000-230201-000751

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMN9723K As at 26 Jan 2023/08:20:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SMN9723K			
	Enquiry Fee	24.77	1.98	26.75
	20230201100319335854			
Sub-Total		24.77	1.98	26.75
Total Before Rounding		24.77	1.98	26.75
Rounding Difference				0.00
Total Amount Payable				26.75
Paid By				
	20230201100330236	Direct Debit: eNETS Debit (Internet Banking)		26.75
Total				26.75
Cash Change				0.00
Tendered Amount				26.75
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	04 Feb 2023 22:28	Clm Dtl Modified	Claimant's Name: -> CHIA CHONG MOI. Claimant's ID: -> SXXXX903C.	[A] HOW MEI KWAN
2	04 Feb 2023 22:28	Clm Veh Model Changed	(205637) MAZDA 8 5-DOOR WAGON 2.3 L SP.5EAT (A).	[A] HOW MEI KWAN
3	04 Feb 2023 22:28	Clm Created	Reg No: SDD6151P. Acct Date: 2023/01/26. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). Workshop: Thiam He ng Huat Pte Ltd (SIN MING)	[A] HOW MEI KWAN
4	04 Feb 2023 22:28	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	04 Feb 2023 22:28	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/02/14	[A] HOW MEI KWAN
6	04 Feb 2023 22:28	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	04 Feb 2023 22:30	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	04 Feb 2023 22:30	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
9	12 Apr 2023 11:42	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/02/14. Mandate Remarks: LOD uploaded for your doing the needful	[I] Sundari Nagarajan
10	12 Apr 2023 11:42	Adj Mandate Set	Approved:0.00:LOD uploaded for your doing the needful	[I] Sundari Nagarajan
11	19 Apr 2023 11:42	Adj Mandate Request	Cur.Req:4910.75:Liability: 100%(B28) *Quantum: (a)CORw/GST: \$4,104.00 + (b)LOR(6days x \$130.00): \$780.00 + (c)Search fee: \$26.75= Total: \$4,910.75 *Vehicle Model: MAXDA 8 (2261c) *4 recommendation repair days + 1Sunday + 1PRS =6days *For your ap	[A] CHEW HSIAO TONG
12	19 Apr 2023 13:48	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2023/02/14. Mandate Remarks: upload Survey report	[I] Sundari Nagarajan
13	19 Apr 2023 13:48	Adj Mandate Set	Approved:0.00:upload Survey report	[I] Sundari Nagarajan
14	09 May 2023 12:01	Adj Rpt Initiated		[A] Elaine Kuan Hwa Meen
15	09 May 2023 12:01	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] Elaine Kuan Hwa Meen
16	09 May 2023 12:01	Clm Dtl Modified	JPJ Reg. Date: -> 2015/12/28.	[A] Elaine Kuan Hwa Meen
17	09 May 2023 12:01	Clm Details Notified		[A] Elaine Kuan Hwa Meen
18	09 May 2023 16:05	Adj Mandate Request	Cur.Req:4910.75:Liability: 100%(B28) *Quantum: (a)CORw/GST: \$4,104.00 + (b)LOR(6days x \$130.00): \$780.00 + (c)Search fee: \$26.75= Total: \$4,910.75 *Vehicle Model: MAXDA 8 (2261c) *4 recommendation repair days + 1Sunday + 1PRS =6days *For your APPROV	[A] CHEW HSIAO TONG
19	09 May 2023 17:54	Adj Mandate Set	Approved:4910.75.	[I] Sundari Nagarajan

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2911139	07 Feb 2023 10:58:33	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SDD6151P	SMN9723K	11.00
2960931	09 May 2023 12:01:30	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SDD6151P	SMN9723K	11.00

