

Mei Kwan (LKKAuto)

From: Meng Yan (LKK Auto)
Sent: Friday, February 3, 2023 1:54 PM
To: Motor Claim - III; Mei Kwan (LKKAuto); Admin A
Cc: assignments
Subject: RE: [EXTERNAL] - Accident involving SJC 3679 M & SMY 483 D on 18/01/2023 (PRE-REPAIR SURVEY REQUEST)

Categories: HMK

Dear Jacelyn,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Thursday, 2 February 2023 5:55 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>; Assessment Dept <assessment_ral@bifrostauto.com>
Subject: RE: [EXTERNAL] - Accident involving SJC 3679 M & SMY 483 D on 18/01/2023 (PRE-REPAIR SURVEY REQUEST)

Dear Sir/Mdm,

Please conduct a survey on TP vehicle **SJC 3679 M** and let us have your report urgently.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Best Regards,

Jacelyn loh



64 Cecil Street, #04/#05 IOB Building, Singapore 049711

Tel: 6347 6100, Ext – 229

From: Assessment Dept <assessment_ral@bifrostable.com>

Sent: Thursday, 2 February 2023 5:47 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Joseph Koh <claims@bifrostable.com>; Claims Dept <claims_rar@bifrostable.com>

Subject: Re: [EXTERNAL] - Accident involving SJC 3679 M & SMY 483 D on 18/01/2023 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK to conduct the survey.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Thu, 2 Feb 2023 at 17:20, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

Kindly provide your client's SAS/GIA report.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Thank You.

Best Regards,

Jacelyn Loh



64 Cecil Street, #04/#05 IOB Building, Singapore 049711

Tel: 6347 6100, Ext – 229

From: Assessment Dept <assessment_ral@bifrotauto.com>

Sent: Thursday, 2 February 2023 4:14 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Joseph Koh <claims@bifrotauto.com>; Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Subject: [EXTERNAL] - Accident involving SJC 3679 M & SMY 483 D on 18/01/2023 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,.

We refer to the above matter.

We represent our client SAIMEN BIN ASHIK, to notify you of the aforesaid accident involving our client's vehicle SJC3679M and your insured's vehicle SMY483D on 18/01/2023 at 2130HRS along WOODLANDS AVE 2 TWDS WOODLANDS AVE 5 .

This serves as a **NOTICE** that we are claiming against SMY483D for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: PEI JIA (88547553)

Contact Email: assessment_ral@bifrotauto.com

VEH IN (Date & Time) : 02/02/2023

PRS ARRANGEMENT (Date & Time) : 03/02/2023 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

PEI JIA

Motor Claims Department

Tel: 8854 7553

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