From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Date: Thu, 16 Feb 2023 15:34 +0800

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-

a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLT3845L (OI : CTI -

SNM23D200918/C02/SLT3845L/TANCHC) AND SMP4266K (TP: LKK REF-

CC6/CTI23001174/pa3) on 03/02/2023

Attachments: 1 (Access the files in Attachments panel)

Message Classification: Confidential

Dear Mei Kwan,

Enclosed OI SAS for your necessary action.

Please seek DS again before settlement.

We are requesting RA from Insured.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Monday, 6 February 2023 2:21 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-

a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLT3845L (OI: CTI - TBA) AND SMP4266K (TP: LKK REF -

CC6/CTI23001174/pa3) on 03/02/2023

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Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s MG Solution Pte Ltd - Kaki Bukit and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)