

Meng Yan (LKK Auto)

From: Pauline Soh <pauline.soh@ergo.com.sg>
Sent: Friday, 3 February 2023 2:20 PM
To: bonnie kwok; admin-d; Admin A; Mei Kwan (LKKAuto)
Cc: 'Admin'
Subject: RE: ERGO REF. CDMCG23000204 - Urgent: Pre-Repair Inspection: Your Insured Vehicle: YQ2543B; Our Ref: LYS-XE3816H; Accident Involving XE 3816 H & YQ 2543 B on 25 January 2023

Hi ST

We are not agreeable to your list of surveyor(s).

Therefore, we will appoint LKK for this case.

Hi LKK,

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: bonnie kwok <litigation@bonniekwok.com>

Sent: Wednesday, 1 February 2023 5:44 pm

To: Pauline Soh <pauline.soh@ergo.com.sg>

Cc: Steven Loo <lys88@yahoo.com.sg>

Subject: Re: ERGO REF. CDMCG23000204 - Urgent: Pre-Repair Inspection: Your Insured Vehicle: YQ2543B; Our Ref: LYS-XE3816H; Accident Involving XE 3816 H & YQ 2543 B on 25 January 2023

Dear Sirs,

Our client rejects your list of surveyors.

We have been instructed to propose the following list of surveyors for the Single Joint Expert:-

1. Lim Yong Tian;
2. Ng Kong Beng Patrick;
3. Fong Kok Heng Stanley;
4. Louis S C Ng Cae Amimi;
5. Tan Chin Suan;
6. Danny Yap;
7. Ong Hock Leng;
8. Richard Wong Ah Kow;
9. Sim Siak Tong; and
10. Matthew Ng.

Kindly contact Mr. Steven of M/s LYS Engineering at 9730 8695 for pre-repair inspection arrangements.

Regards,
ST

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BONNIE KWOK LLC

Advocates & Solicitors

101A Upper Cross Street

#08-12 People's Park Centre

Singapore 058358

TEL: 6536 6026

FAX: 6536 2279

email : litigation@bonniekwok.com

UEN No.: 201203547Z

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On Wed, 1 Feb 2023 at 16:43, Pauline Soh <pauline.soh@ergo.com.sg> wrote:

Dear ST

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,

Pauline Soh

Executive

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From: bonnie kwok <litigation@bonniekwok.com>

Sent: Wednesday, 1 February 2023 2:55 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: Urgent: Pre-Repair Inspection: Your Insured Vehicle: YQ2543B; Our Ref: LYS-XE3816H; Accident Involving XE 3816 H & YQ 2543 B on 25 January 2023

Urgent

Dear Sirs,

We refer to the above matter.

We hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle no. XE 3816 H at 15 Pioneer Walk (Pioneer Hub Building) Singapore 627753.

You may contact Mr. Steven of M/s LYS Engineering at 9730 8695 to make the necessary arrangements.

Regards,
ST

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