

Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)
Sent: Monday, 27 February 2023 9:56 AM
To: Gnoh, Pau Loong
Cc: SUR
Subject: RE: Please forward video footage ; Sompo ref : CMTD2300457/GPL ; Your ref : AW1-jgv-ins-K88-119362-2023(jw) YOUR REF: SNB1557C 24.01.23
Attachments: LKKPhotos.pdf; LTA.pdf; Mark estimate.pdf; SLE 1532G-IA.pdf

Dear Pau Loong,

Enclosed herewith preliminary advice of SLE 1532G.

Best Regards,

Huey Yon | case handler
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Sent: Tuesday, February 7, 2023 9:36 AM
To: Jacqui Wong <jacquiwong@visionlawllc.com>
Cc: 'Claims@Kaizen Motors' <claims@kaizenmotors.com.sg>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; 'Jennifer Guay' <jenniferguay@visionlawllc.com>
Subject: Please forward video footage ; Sompo ref : CMTD2300457/GPL ; Your ref : AW1-jgv-ins-K88-119362-2023(jw) YOUR REF: SNB1557C 24.01.23

Dear Ms Wong,

With reference above, please forward the video footage for this case, thank you.

Best Regards
Mr Gnoh Pau Loong
Claims Division
D: 6329 5217 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place, #03-03, Singapore Land Tower, Singapore 048623
Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Jacqui Wong <jacquiwong@visionlawllc.com>
Sent: Friday, February 3, 2023 2:03 PM
To: Teo, Grace <grace.teo@sompo.com.sg>; 'Claims@Kaizen Motors' <claims@kaizenmotors.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'Jennifer Guay' <jenniferguay@visionlawllc.com>
Subject: RE: LKK/MC \ CMTD2300457/GPL | OUR REF: AW1-jgv-ins-K88-119362-2023(jw) YOUR REF: SNB1557C 24.01.23

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Dear Grace,

PRE-REPAIR SURVEY

CLAIMANT: MUHAMMAD NOOR BIN KAMARUDDIN

ACCIDENT INVOLVING SLE 1532 G & SNB 1557 C ON 24th JANUARY 2023 AT ALONG JOHOR BAHRU, JOHOR, MALAYSIA AT ABOUT 02:44 HOURS

We refer to your email dated 3rd February 2023.

We confirmed that both parties are agreeable to appoint **3. LKK MARCUS** as the Single Joint Expert for the Survey of our client's vehicle no. SLE 1532 G.

Please also be informed that our client's vehicle is available for Pre-repair inspection as follows:

Venue : **KAIZEN MOTORS PTE LTD**
68 Kaki Bukit Avenue 6
#02-12
ARK @ KB
Singapore 417896

Contact : Mr Shawn (91500670)

Please let us hear from you soon.

Thank you.

Jacqui Wong (JW)
(Secretary to Ms Audrey Wong)

VISION LAW LLC
133 New Bridge Road
#18-01/02
Chinatown Point
Singapore 059413
Tel: 65342813 [Ext 126]

For Surveyor

Please initial here after completion of pre-repair survey.
Thank you.

Appointed Surveyor: _____
Name & Signature

Contact : _____

Date & Time _____

Surveyor during repair : _____

Date & Time : _____

Surveyor after repair : _____

Date & Time : _____

From: Teo, Grace [<mailto:grace.teo@sompo.com>]

Sent: Friday, 3 February, 2023 1:36 PM

To: Claims@Kaizen Motors <claims@kaizenmotors.com>
<jacquiwong@visionlawllc.com>

Subject: LKK/MC \ CMTD2300457/GPL | OUR RE

Without Prejudice

Our Reference : CMTD2300457/GPL

Your Reference: AW1-jgv-ins-K88-SLE1532G-2023(jw)

Dear Jacqui/ Kaizen Motors,

We refer to your email reply and agreed to appoint **Mr. Marcus** of **LKK AUTO** to survey the above vehicle.

The survey is conducted on a without Prejudice basis and without any admission of liability.

<grace.teo@sompo.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Jacqui Wong

7C 24.01.23

Hi LKK Auto,

Please arrange **Mr. Marcus** to survey **SLE1532G** on a without prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Claims@Kaizen Motors <claims@kaizenmotors.com.sg>

Sent: Friday, February 3, 2023 1:29 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: RE: PRI \ CMTD2300457/GPL | OUR REF: AW1-jgv-ins-K88-SLE1532G-2023(jw) YOUR REF: SNB1557C 24.01.23

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then lkk marcus

Regards,

Claims

KAIZEN MOTORS PTE LTD

68 Kaki Bukit Avenue 6, #02-12 Ark@KB, Singapore 417896

Tel: +65 6384 1956 Mobile: +65 8823 3366 Fax: +65 6384 1957

www.kaizenmotors.com.sg

On 03-Feb-23 1:22:16 PM, "Teo, Grace" <grace.teo@sompo.com.sg> wrote:

Without Prejudice

Dear Kaizen Motors,

Please be informed that Gary is not in our panel list.

If agreeable, we will assign Frankie or Boxiong to conduct the survey.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Claims@Kaizen Motors <claims@kaizenmotors.com.sg>

Sent: Friday, February 3, 2023 1:15 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: Re: PRI \ CMTD2300457/GPL | OUR REF: AW1-jgv-ins-K88-SLE1532G-2023(jw) YOUR REF: SNB1557C 24.01.23

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formteam gary

Regards,

Claims

KAIZEN MOTORS PTE LTD

68 Kaki Bukit Avenue 6, #02-12 Ark@KB, Singapore 417896

Tel: +65 6384 1956 Mobile: +65 8823 3366 Fax: +65 6384 1957

www.kaizenmotors.com.sg

On 03-Feb-23 1:13:05 PM, Claims - Motor Survey <motorsurvey@sompo.com.sg> wrote:

Our Reference : CMTD2300457/GPL
Your Reference: AW1-jgv-ins-K88-SLE1532G-2023(jw)

Date: 03/02/2023

Without Prejudice
EMAIL ONLY
OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S VISION LAW LLC

Dear Jacqui,

ACCIDENT INVOLVING SNB1557C & SLE1532G ON 24.01.23

We refer to your Notice of Accident dated 03/02/2023.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/ PauLoong.Gnoh@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Kindly provide us the address of location and contact of your repairer for our motor surveyor to conduct the pre-repair survey.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow Boxiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Jacqui Wong <jacquiwong@visionlawllc.com>

Sent: Friday, February 3, 2023 10:53 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; 'Jennifer Guay' <jenniferguay@visionlawllc.com>

Cc: 'Claims@Kaizen Motors' <claims@kaizenmotors.com.sg>

Subject: RE: OUR REF: AW1-jgv-ins-K88-SLE1532G-2023(jw) YOUR REF: SNB1557C

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SOMPO INSURANCE SINGAPORE PTE LTD
Attention: Motor Claim Department

Dear Sirs,

PRE-REPAIR SURVEY

CLAIMANT: MUHAMMAD NOOR BIN KAMARUDDIN

ACCIDENT INVOLVING SLE 1532 G & SNB 1557 C ON 24th JANUARY 2023 AT ALONG JOHOR BAHRU, JOHOR, MALAYSIA AT ABOUT 02:44 HOURS

We are instructed by **MUHAMMAD NOOR BIN KAMARUDDIN** to notify you of a road accident on **24th JANUARY 2023 AT ALONG JOHOR BAHRU, JOHOR, MALAYSIA AT ABOUT 02:44 HOURS** involving our client's **SLE 1532 G & SNB 1557 C** driven by your driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

For Surveyor

Please initial here after completion of pre-repair survey.
Thank you.

Appointed Surveyor: _____
Name & Signature

Contact : _____

Date & Time _____

Surveyor during repair: _____
Date & Time : _____

Surveyor after repair: _____
Date & Time : _____

Thank you.

Jacqui Wong (JW)
(Secretary to Ms Audrey Wong)

VISION LAW LLC
133 New Bridge Road
#18-01/02
Chinatown Point
Singapore 059413
Tel: 65342813 [Ext 126]

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
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