

Meng Yan (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Friday, 3 February 2023 1:39 PM
To: admin-d; assignments; SUR
Cc: Gnoh, Pau Loong
Subject: FW: LKK/MC \ CMTD2300457/GPL | OUR REF: AW1-jgv-ins-K88-SLE1532G-2023(jw)
YOUR REF: SNB1557C 24.01.23
Attachments: WinZip Compressed Attachments.zip

Hi LKK,

Attached herewith both reports.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Teo, Grace

Sent: Friday, February 3, 2023 1:36 PM

To: Claims@Kaizen Motors <claims@kaizenmotors.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Jacqui Wong <jacquiwong@visionlawllc.com>

Subject: LKK/MC \ CMTD2300457/GPL | OUR REF: AW1-jgv-ins-K88-SLE1532G-2023(jw) YOUR REF: SNB1557C 24.01.23

Without Prejudice

Our Reference : CMTD2300457/GPL

Your Reference: AW1-jgv-ins-K88-SLE1532G-2023(jw)

Dear Jacqui/ Kaizen Motors,

We refer to your email reply and agreed to appoint **Mr. Marcus** of **LKK AUTO** to survey the above vehicle.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to survey **SLE1532G** on a without prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

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From: Claims@Kaizen Motors <claims@kaizenmotors.com.sg>

Sent: Friday, February 3, 2023 1:29 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: RE: PRI \ CMTD2300457/GPL | OUR REF: AW1-jgv-ins-K88-SLE1532G-2023(jw) YOUR REF: SNB1557C
24.01.23

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Regards,
Claims

KAIZEN MOTORS PTE LTD

68 Kaki Bukit Avenue 6, #02-12 Ark@KB, Singapore 417896
Tel: +65 6384 1956 Mobile: +65 8823 3366 Fax: +65 6384 1957
www.kaizenmotors.com.sg

On 03-Feb-23 1:22:16 PM, "Teo, Grace" <grace.teo@sompo.com.sg> wrote:

Without Prejudice

Dear Kaizen Motors,

Please be informed that Gary is not in our panel list.

If agreeable, we will assign Frankie or Boxiong to conduct the survey.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

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From: Claims@Kaizen Motors <claims@kaizenmotors.com.sg>

Sent: Friday, February 3, 2023 1:15 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: Re: PRI \ CMTD2300457/GPL | OUR REF: AW1-jgv-ins-K88-SLE1532G-2023(jw) YOUR REF: SNB1557C 24.01.23

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Regards,

Claims

KAIZEN MOTORS PTE LTD

68 Kaki Bukit Avenue 6, #02-12 Ark@KB, Singapore 417896

Tel: +65 6384 1956 Mobile: +65 8823 3366 Fax: +65 6384 1957

www.kaizenmotors.com.sg

On 03-Feb-23 1:13:05 PM, Claims - Motor Survey <motorsurvey@sompo.com.sg> wrote:

Our Reference : CMTD2300457/GPL

Your Reference: AW1-jgv-ins-K88-SLE1532G-2023(jw)

Date: 03/02/2023

Without Prejudice
EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S VISION LAW LLC

Dear Jacqui,

ACCIDENT INVOLVING SNB1557C & SLE1532G ON 24.01.23

We refer to your Notice of Accident dated 03/02/2023.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/ PauLoong.Gnoh@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Kindly provide us the address of location and contact of your repairer for our motor surveyor to conduct the pre-repair survey.

Pre-Repair Survey

	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow Boxiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)

		Kenneth Kong (North)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: Jacqui Wong <jacquiwong@visionlawllc.com>

Sent: Friday, February 3, 2023 10:53 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; 'Jennifer Guay' <jenniferguay@visionlawllc.com>

Cc: 'Claims@Kaizen Motors' <claims@kaizenmotors.com.sg>

Subject: RE: OUR REF: AW1-jgv-ins-K88-SLE1532G-2023(jw) YOUR REF: SNB1557C

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SOMPO INSURANCE SINGAPORE PTE LTD
Attention: Motor Claim Department

Dear Sirs,

PRE-REPAIR SURVEY

CLAIMANT: MUHAMMAD NOOR BIN KAMARUDDIN

ACCIDENT INVOLVING SLE 1532 G & SNB 1557 C ON 24th JANUARY 2023 AT ALONG JOHOR BAHRU, JOHOR, MALAYSIA AT ABOUT 02:44 HOURS

We are instructed by **MUHAMMAD NOOR BIN KAMARUDDIN** to notify you of a road accident on **24th JANUARY 2023 AT ALONG JOHOR BAHRU, JOHOR, MALAYSIA AT ABOUT 02:44 HOURS** involving our client's **SLE 1532 G & SNB 1557 C** driven by your driver at the material time.

As a result of the accident, our client's vehicle has been damage. Before our client proceed to repair the damage vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

For Surveyor	
Please initial here after completion of pre-repair survey. Thank you.	
Appointed Surveyor:	_____
Name & Signature	
Contact :	_____
Date & Time	_____

Surveyor during repair:	_____
Date & Time :	_____

Surveyor after repair:	_____
Date & Time :	_____

Thank you.

Jacqui Wong (JW)
(Secretary to Ms Audrey Wong)

VISION LAW LLC
133 New Bridge Road
#18-01/02
Chinatown Point
Singapore 059413
Tel: 65342813 [Ext 126]

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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