Rajes (LKK Auto)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>

Sent: Friday, 3 February 2023 1:12 PM

To: Hock Wah Motor Pte Ltd; SUR; assignments

Subject: OUR REF: SNM23D200871/C02/ XE7014D/KHONGLH & YOUR REF GBE2104X, DOA

24.01.2023 12:20 (SGT) | SJE LKK

Attachments: SNM23D200871 TP EST.pdf

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Anysia,

We will be appointing **M/s LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey (PRS) on your client's vehicle. We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please assist to arrange SJE PRS - Marcus Chua.

Thank you

Regards,

Lynn Khong

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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Wishing you and your family abundance of happiness, prosperity, and success!

HAPPY LUNAR NEW YEAR "兔" YOU!



From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Friday, February 3, 2023 12:42 PM

To: Lynn Khong < lynn.khong@sg.cntaiping.com>

Subject: RE: OUR REF: SNM23D200871/C02/ XE7014D/KHONGLH & YOUR REF GBE2104X, DOA 24.01.2023 12:20 (SGT)

TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Lynn

We would like to appoint Marcus Chua (LKK) to conduct the survey for above mention vehicle.

Thank you.

Best Regards Anysia Foo Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Lynn Khong < lynn.khong@sg.cntaiping.com>

Sent: 03 February 2023 11:28

To: Hock Wah Motor Pte Ltd < motor@hockwah.com.sg >

Subject: RE: OUR REF: SNM23D200871/C02/ XE7014D/KHONGLH & YOUR REF GBE2104X, DOA 24.01.2023 12:20 (SGT)

TO CONDUCT PRS

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir/Madam,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman (LBS)
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA	Stan See Chew Seng (LBS)
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)
Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)	
Mohamad Taufikh Bin Hamid (LKK)	You Jin Feng (FTA)	

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Regards,

Lynn Khong

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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Wishing you and your family abundance of happiness, prosperity, and success!

HAPPY LUNAR NEW YEAR "兔" YOU!



From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Friday, February 3, 2023 11:10 AM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>; Lynn Khong <lynn.khong@sg.cntaiping.com>

Subject: RE: OUR REF: SNM23D200871/C02/ XE7014D/KHONGLH & YOUR REF GBE2104X, DOA 24.01.2023 12:20 (SGT)

TO CONDUCT PRS

WITHOUT PREJUDICE via EMAIL ONLY

Dear Lynn,

Please refer to the above subject.

Kindly conduct PRS GBE2104X possible.

Please contact our claims department Lynn Khong 6389 6156 the officer in charge or 6389 6116 should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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