

## Rajes (LKK Auto)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Thursday, 2 February 2023 5:05 PM  
**To:** Claims ARCO; assignments  
**Cc:** Claims Dept of CTI; Irene Tay; SUR  
**Subject:** RE: OUR REF: SNM23D200844/C02/GBD8535B/TAYHP & YOUR REF GBC 5687X, DOA 31.01.2023 19:30 (SGT) TO CONDUCT PRS  
**Attachments:** PRI: ACCIDENT INVOLVING MOTOR VEHICLE NO: GBC 5687X and vehicle registration number GBD 8535B ON 31/01/2023

### WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Sirs/Mdm,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Please forward a copy of your client's accident report.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Claims ARCO <claims@arcolaw.sg>  
**Sent:** Thursday, 2 February 2023 4:58 pm  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Claims ARCO <claims@arcolaw.sg>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

**Subject:** Re: OUR REF: SNM23D200844/C02/GBD8535B/TAYHP & YOUR REF GBC 5687X, DOA 31.01.2023 19:30 (SGT) TO CONDUCT PRS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

**WITHOUT PREJUDICE**

Dear Kah Leong,

We are instructed to reject your proposed list of surveyors.

Kindly arrange for your surveyor to get in touch with the contact person to survey the vehicle.

Thank you.

Best Regards,

*Admin*

**ARCO LAW LLC**

6 Jiak Chuan Road

#04-01 Singapore 089262

Website : [www.arcolaw.sg](http://www.arcolaw.sg)



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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Thursday, February 2, 2023 4:21 PM

**To:** Claims ARCO <[claims@arcolaw.sg](mailto:claims@arcolaw.sg)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM23D200844/C02/GBD8535B/TAYHP & YOUR REF GBC 5687X, DOA 31.01.2023 19:30 (SGT) TO CONDUCT PRS

**Without Prejudice**

Dear Sirs/Mdm,

We refer to your email dated 02.02.2023.

Please see attached(amended) and let us know if you agree with SJE.

Thank you.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

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**From:** Tan Kah Leong  
**Sent:** Thursday, 2 February 2023 4:07 pm  
**To:** Claims ARCO <[claims@arcolaw.sg](mailto:claims@arcolaw.sg)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Subject:** RE: OUR REF: SNM23D200844/C02/GBD8535B/TAYHP & YOUR REF GBC 5687X, DOA 31.01.2023 19:30 (SGT) TO CONDUCT PRS

**Without Prejudice**

Dear Sirs/Mdm,

We refer to your email dated 02.02.2023.

Please see attached and let us know if you agree with SJE.

Thank you.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Thursday, 2 February 2023 3:59 pm  
**To:** Claims ARCO <[claims@arcolaw.sg](mailto:claims@arcolaw.sg)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM23D200844 /C02/ GBD8535B /TAYHP & YOUR REF GBC 5687X, DOA 31.01.2023 19:30 (SGT)  
TO CONDUCT PRS

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear Kah Leong,

Please refer to the above subject.

Kindly conduct PRS GBC5687X possible.

Please contact our claims department Irene Tay 6389 6192 the officer in charge or 6389 6116 should you require our assistance or clarification.

\*Kindly quote our claim reference number when replying.\*

Thank you

Chong Boon Sen  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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