

Meng Yan (LKK Auto)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Friday, 3 February 2023 9:42 AM
To: 'zuhri@tanchong.com'; 'lawrenceteo@tanchong.com'; assignments
Subject: ACCIDENT INVOLVING SMS3871D & GBA4556H ON 30.01.2023
INS/IC/ZHR/0032/2023 DIRECT SETTLEMENT // EQI REF: DM23HO00234/JT
Attachments: 2023Year01Month30Day_06Hour55Minute09.163Sec_Rear-camera (online-video-cutter.com).mp4; est.pdf; ST0S231U0001_30-01-2023_105037 (1).pdf

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Sirs,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

Please assist on PRS assignment on WP basis. Our insured has not reported.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Announcement

As we endeavor to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay
[Executive | Claims](#)



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Lawrence Teo <lawrenceteo@tanchong.com>
Sent: Friday, 3 February 2023 9:32 AM
To: Muhammad Zuhri <zuhri@tanchong.com>; Jaime Tay <jaime.tay@eqinsurance.com.sg>

Subject: RE: ACCIDENT INVOLVING SMS3871D & GBA4556H ON 30.01.2023 INS/IC/ZHR/0032/2023 DIRECT SETTLEMENT // EQI REF: DM23HO00234/JT

Dear All,

See attached Video.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589623
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472
Email: lawrenceteo@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

From: Muhammad Zuhri <zuhri@tanchong.com>
Sent: Friday, February 3, 2023 9:17 AM
To: Jaime Tay <jaime.tay@eqinsurance.com.sg>; Lawrence Teo <lawrenceteo@tanchong.com>
Subject: RE: ACCIDENT INVOLVING SMS3871D & GBA4556H ON 30.01.2023 INS/IC/ZHR/0032/2023 DIRECT SETTLEMENT // EQI REF: DM23HO00234/JT

Dear Mdm,

Please assign LKK.

Sent by Lawrence

Best Regards,
ZUHRI
Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589622
Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472
Email: zuhri@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: 01 February 2023 18:35
To: Muhammad Zuhri <zuhri@tanchong.com>
Subject: RE: ACCIDENT INVOLVING SMS3871D & GBA4556H ON 30.01.2023 INS/IC/ZHR/0032/2023 DIRECT SETTLEMENT // EQI REF: DM23HO00234/JT

Without Prejudice
Save As To Costs

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Dear Sir,

Our insured has not reported the accident.

Please let us have your client's video footage (if any).

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

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Jaime Tay
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From: Muhammad Zuhri <zuhri@tanchong.com>

Sent: Wednesday, 1 February 2023 4:08 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Subject: ACCIDENT INVOLVING SMS3871D & GBA4556H ON 30.01.2023 INS/IC/ZHR/0032/2023 DIRECT SETTLEMENT

Importance: High

Dear Officer In Charge,

Our customer vehicle: SMS3871D

Your insured vehicle: GBA4556H

Our customer holds your insured driver liable for the accident and would like to claim against your insured driver. On behalf of our customer, we hereby enquire whether you would like to have a Direct Settlement with our customer.

Our customer's claiming for Cost Of Repair and Loss Of Rental \$110.00 / Use \$60.00. GIA Report / Estimate attached for your action.

Vehicle not with us.

Best Regards,
ZUHRI

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589622
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Email: zuhri@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

