

## Meng Yan (LKK Auto)

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**From:** MTPRI <MTPRI@smrt.com.sg>  
**Sent:** Friday, 3 February 2023 3:41 PM  
**To:** assignments; Meng Yan (LKK Auto)  
**Cc:** MTPRI; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Tan Wei Teck (Strides Automotive Services Pte Ltd); Foo Chit Yan (Strides Automotive Services Pte Ltd)  
**Subject:** FW: REQUEST FOR PRS - EX39D YOUR INSURED: SG5175J DOA: 28.01.23  
**Attachments:** 39-DIRECT ASIA.pdf

Ref: TBA

Dear Yan,

Kindly survey on “ Without Prejudice ” basis.

TP: EX39D  
Insured: SG5175J  
Workshop: Thiam Heng Huat Pte Ltd

Thank you.

Regards,

Hua Yen  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

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**From:** Thiam Heng Huat <thh176@yahoo.com>  
**Sent:** Friday, 3 February 2023 3:18 pm  
**To:** Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>; MTPRI <MTPRI@smrt.com.sg>  
**Cc:** MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>  
**Subject:** Re: REQUEST FOR PRS - EX39D YOUR INSURED: SG5175J DOA: 28.01.23

**CAUTION:** This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

Please arrange for LKK Kenneth Kong Seng Cheong to conduct the survey.

Warmest regards,  
Steven  
Thiam Heng Huat Pte Ltd  
82636295

On Friday, 3 February 2023 at 03:12:02 pm SGT, MTPRI <[mtpri@smrt.com.sg](mailto:mtpri@smrt.com.sg)> wrote:

Ref: TBA

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SG5175J as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 8 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. In House Low Thian Seng

Regards,

Hua Yen

Claim Department

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**From:** Thiam Heng Huat <[thh176@yahoo.com](mailto:thh176@yahoo.com)>  
**Sent:** Friday, 3 February 2023 2:39 pm  
**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <[BeeGan.Lee@strides.com.sg](mailto:BeeGan.Lee@strides.com.sg)>  
**Subject:** Fw: REQUEST FOR PRS - EX39D YOUR INSURED: SG5175J DOA: 28.01.23

**CAUTION:** This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Claims Team,

Just a reminder to send your list of nominated surveyors by end of today (6pm) or we shall proceed to appoint an independent surveyor to conduct the survey and deem you are agreeable to it.

Warmest regards,

Steven

Thiam Heng Huat Pte Ltd

82636295

----- Forwarded message -----

**From:** Thiam Heng Huat <[thh176@yahoo.com](mailto:thh176@yahoo.com)>  
**To:** MTPRI <[mtpri@smrt.com.sg](mailto:mtpri@smrt.com.sg)>  
**Sent:** Wednesday, 1 February 2023 at 04:17:42 pm SGT  
**Subject:** REQUEST FOR PRS - EX39D YOUR INSURED: SG5175J DOA: 28.01.23

Dear Motor Claims Team,

We refer to the attachments.

Kindly assist to register our client's TP claim and let us have your list of nominated surveyors within the next 2 working days from date of this email.

Please respond soonest possible.

Warmest regards,

Steven

Thiam Heng Huat Pte Ltd

82636295