

Veron Chen (LKKAUTO)

From: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)
<SiauChin.Chan@strides.com.sg>
Sent: Monday, 6 March 2023 9:19 AM
To: Veron Chen (LKKAUTO); Meng Yan (LKK Auto); MTPRI; assignments; SUR
Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd)
Subject: RE: REQUEST FOR PRS - EX39D YOUR INSURED: SG5175J DOA: 28.01.23

Dear Veron,

Our case ref is BUS/01/23/5025. Thanks.

Best Regards,
Karen Chan
Claims Department
Tel: 6556 3523

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Monday, 6 March 2023 8:24 am
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: RE: REQUEST FOR PRS - EX39D YOUR INSURED: SG5175J DOA: 28.01.23

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

Kindly provides claim number

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Friday, 3 February 2023 4:04 PM
To: MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd)

Ltd) <ChitYan.Foo@strides.com.sg>

Subject: RE: REQUEST FOR PRS - EX39D YOUR INSURED: SG5175J DOA: 28.01.23

Dear Hua Yen,

Thank you for the assignment.

Repairer arrange on 6.2.23.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MTPRI <MTPRI@smrt.com.sg>

Sent: Friday, 3 February 2023 3:41 PM

To: assignments <assignments@lkkauto.com>; Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)

<SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd)

<WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>

Subject: FW: REQUEST FOR PRS - EX39D YOUR INSURED: SG5175J DOA: 28.01.23

Ref: TBA

Dear Yan,

Kindly survey on “ Without Prejudice ” basis.

TP: EX39D

Insured: SG5175J

Workshop: Thiam Heng Huat Pte Ltd

Thank you.

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Thiam Heng Huat <thh176@yahoo.com>

Sent: Friday, 3 February 2023 3:18 pm

To: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>; MTPRI

<MTPRI@smrt.com.sg>

Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)

<SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd)

<WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>

Subject: Re: REQUEST FOR PRS - EX39D YOUR INSURED: SG5175J DOA: 28.01.23

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

Please arrange for LKK Kenneth Kong Seng Cheong to conduct the survey.

Warmest regards,
Steven
Thiam Heng Huat Pte Ltd
82636295

On Friday, 3 February 2023 at 03:12:02 pm SGT, MTPRI <mtpri@smrt.com.sg> wrote:

Ref: TBA

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SG5175J as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 8 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. In House Low Thian Seng

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: Huayen.Ong@strides.com.sg

From: Thiam Heng Huat <thh176@yahoo.com>
Sent: Friday, 3 February 2023 2:39 pm
To: MTPRI <MTPRI@smrt.com.sg>; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>
Subject: Fw: REQUEST FOR PRS - EX39D YOUR INSURED: SG5175J DOA: 28.01.23

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Claims Team,

Just a reminder to send your list of nominated surveyors by end of today (6pm) or we shall proceed to appoint an independent surveyor to conduct the survey and deem you are agreeable to it.

Warmest regards,

Steven

Thiam Heng Huat Pte Ltd

82636295

----- Forwarded message -----

From: Thiam Heng Huat <thh176@yahoo.com>

To: MTPRI <mtpri@smrt.com.sg>

Sent: Wednesday, 1 February 2023 at 04:17:42 pm SGT

Subject: REQUEST FOR PRS - EX39D YOUR INSURED: SG5175J DOA: 28.01.23

Dear Motor Claims Team,

We refer to the attachments.

Kindly assist to register our client's TP claim and let us have your list of nominated surveyors within the next 2 working days from date of this email.

Please respond soonest possible.

Warmest regards,

Steven

Thiam Heng Huat Pte Ltd

82636295