

## Rajes (LKK Auto)

---

**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Friday, 3 February 2023 10:03 AM  
**To:** Assessment Department; assignments  
**Cc:** CLAIMS@4rensic.sg  
**Subject:** RE: OUR REF: SNM23D200845 /C02/ SJT732Y /CHNGPW & YOUR REF SMA 2161 X, 31.01.2023 08:00 (SGT) TO CONDUCT PRS

**Without Prejudice, Save as to Costs**

Dear LKK

Please refer to below email and liaise with third party workshop.

**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*



---

**From:** Assessment Department <assessment@4rensic.sg>

**Sent:** Thursday, February 2, 2023 6:22 PM

**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>

**Cc:** CLAIMS@4rensic.sg

**Subject:** Re: OUR REF: SNM23D200845 /C02/ SJT732Y /CHNGPW & YOUR REF SMA 2161 X, 31.01.2023 08:00 (SGT) TO CONDUCT PRS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign Mohamad Taufikh Bin Hamid (LKK) to conduct the survey please.

Thank you.

*Regards,*

JANES  
4RENSIC MOTORS PTE LTD

Motor Claims Department

Tel: 88547553

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

On Thu, 2 Feb 2023 at 17:36, Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)> wrote:

Without Prejudice, Save as to Costs

Our reference: **SNM23D200845C02/ SJT732Y/Chngpw**

Your reference: SMA2161X

Dear Sirs

**ACCIDENT INVOLVING SJT732Y & SMA2161X ON 31/01/2023**

We refer to your email of 02/02/2023

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

|                                     |                    |                               |
|-------------------------------------|--------------------|-------------------------------|
| Marcus Chua Kang Seng (LKK)         | Ben Chua (FTA)     | Mohd Fadhilah Bin Osman (LBS) |
| Kenneth Kong Seng Cheong (LKK)      | Li Lewei (FTA)     | Stan See Chew Seng (LBS)      |
| Alex Yu Lek Keong (LKK)             | Gary Soon (FTA)    | Anthony Lim Cher Chong (LBS)  |
| Mohammed Rasul Bin Mohd Yunus (LKK) | Ng You Han (FTA)   |                               |
| Mohamad Taufikh Bin Hamid (LKK)     | You Jin Feng (FTA) |                               |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Thank you.**

## Adeline Chng

Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*



---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Thursday, February 2, 2023 4:27 PM  
**To:** Assessment Department <[assessment@4rensic.sg](mailto:assessment@4rensic.sg)>; Adeline Chng  
<[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Cc:** [CLAIMS@4rensic.sg](mailto:CLAIMS@4rensic.sg)  
**Subject:** RE: OUR REF: SNM23D200845 /C02/ SJT732Y /CHNGPW & YOUR REF SMA 2161 X,  
31.01.2023 08:00 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Adeline,

Please refer to the above subject.

Kindly conduct PRS SMA2161X possible.

Please contact our claims department Adeline Chng 6389 6155 the officer in charge or 6389 6116 should you require our assistance or clarification.

\*Kindly quote our claim reference number when replying.\*

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城  
Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

