

Our Ref : SMV9119M / TP#1957
Your Ref : GBE2763T / CC6/AIG23001114/Kpa3

WITHOUT PREJUDICE

Date : 17th April 2023

AIG ASIA PACIFIC INSURANCE PTE. LTD.
AIG BUILDING
78 Shenton Way #07-16
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SMV9119M & GBE2763T ON 25/01/2023
ALONG TOA PAYOH CENTRAL BLK 186 OPEN CARPARK**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$	2,376.00	
- Loss of Use	S\$	360.00	(\$120.00 X 03 Days)
- LTA / GIA Search Fee	S\$	2.00	
Grand Total	S\$	<u>2,738.00</u>	

If you have any enquiries, please contact our representative, Mr Joseph at 6481-1522 or email joseph@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

This is a computer generated printout and no signature is required.

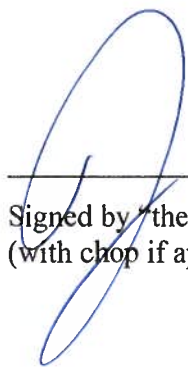
AUTHORISATION TO ACT

I/We, AMOS WONG ZI QI ("the third party claimant") of
8 Whampoa East #02-19 S (338520) (address), owner of
SMV 9119M (vehicle no.) hereby authorize OPTIMA WERKZ PTE LTD ("the
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of
use ("claim") for my vehicle no. SMV 9119M that was damaged pursuant to the accident
which occurred on 25/1/2023 (date) along Tan Payoh Central (Nearby
Blk 186 open Carpark) (location) involving vehicle no/s GBE2763T ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of
my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers
of the other vehicle/s is concerned.

Dated this 27 (day) of 01 (month) 2023 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **OPTIMA WERKZ PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,376.00** (Repair Cost), **S\$200.00** (Loss of Use/~~Rental~~), **S\$2.00** (Disbursement) for vehicle no. **SMV 9119M** that was damaged pursuant to the accident which occurred on **25/01/2023** (date) **TOA PAYOH CENTRAL (NEARBY BLK NO 186 OPEN SPACE CARPARK)** (location) involving vehicle no/s **GBE 2763T**. This is pursuant to the inspection conducted on **02/02/2023** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **AMOS WONG ZI QI** (the third party claimant”) of vehicle no. **SMV 9119M** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMV 9119M** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28 (day) of 06 (month) 2023 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel: 64191000
Fax: 68357416

INV NO. : 322202210
INVOICE DATE : 17/04/2023
REF : TP#1957
VEH NO. : SMV9119M
MAKE : VOLVO
CAR MODEL : S60 T5 A/T ABS
CURRENT MILEAGE:
ADVISOR : VICTOR SENG
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR	1	AMT	SR	2,200.00	2,200.00

Remarks: DOA: 25/01/2023 @ 18:35HRS
CLAIMANT: AMOS WONG ZI QI
TP VEHICLE: GBE2763T

Singapore Dollars: Two Thousand Three Hundred Seventy-Six Only

SUB TOTAL	SGD	2,200.00
GST 8.00%	SGD	176.00
TOTAL	SGD	2,376.00
OUTSTANDING	SGD	2,376.00

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	2,200.00

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:
Beneficiary Name: Optima Werkz Pte Ltd
Beneficiary Bank Name: DBS Bank Ltd
Bank Account No.:0039441282
Swift Code: DBSSSGSG
OR
PayNow UEN: 201212455WDB1
Note: Please include your invoice number under the reference section

Customer Acknowledgement

For Optima Werkz Pte Ltd

Customer Name and Signature

Authorised Signature


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBE2763T

Date of Accident

25/01/2023 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **16/10/2022 - 15/10/2023**

Requested By **MOHAMED NASHIK (OPTIMA W...**

Requested Date **27/01/2023 12:51**

Payment details

Request Amount: **S\$1.85**

GST Amount: **S\$0.15**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 22 March 2023 10:12 AM
To: 'rightengineeringservices@gmail.com'
Subject: ACCIDENT INVOLVING GBE2763T(AIG) AND SMV9119M AT/ALONG TOA PAYOH CENTRAL (NEARBY BLK NO.186 OPEN SPACE CARPARK ON 25/01/2023

RIGHT ENGINEERING SERVICES
DRIVER: LIM BUAY TEE

[By Email Only]

Dear Sir/Madam,

Our Ref: CC6/AIG23001114/Kpa3
You Ref: GBE2763T

ACCIDENT INVOLVING GBE2763T(AIG) AND SMV9119M AT/ALONG TOA PAYOH CENTRAL (NEARBY BLK NO.186 OPEN SPACE CARPARK ON 25/01/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received third party claim from **SMV9119M** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best term.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	02 Feb 2023 22:12	Clm Dtl Modified	Claimant's Name: -> AMOS WONG ZI QI. Claimant's ID: -> SXXXX158E.	[A] HOW MEI KWAN
2	02 Feb 2023 22:12	Clm Veh Model Changed	(206992) VOLVO S60 2.0 T5 ABS D/AIRBAG 2WD (A).	[A] HOW MEI KWAN
3	02 Feb 2023 22:12	Clm Created	Reg No: SMV9119M. Acct Date: 2023/01/25. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). Workshop: Optima Werkz Pte Ltd (HQ)	[A] HOW MEI KWAN
4	02 Feb 2023 22:12	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	02 Feb 2023 22:12	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/02/13	[A] HOW MEI KWAN
6	02 Feb 2023 22:12	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	02 Feb 2023 22:12	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	02 Feb 2023 22:12	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	02 Feb 2023 22:13	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	02 Feb 2023 22:13	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	20 Feb 2023 10:11	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
12	28 Feb 2023 15:54	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	28 Feb 2023 15:54	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
14	02 Mar 2023 12:12	Clm Registration Modified	Acct Time:18:00:00->18:35:00. Pol No:7210125289->7210125289-01.	[I] AIG OneClaim Integration User
15	14 Mar 2023 12:24	Clm Registration Modified	Acct Time:18:35:00->18:00:00. Pol No:7210125289-01->7210125289.	[I] Toh, Yuslinda
16	29 May 2023 13:35	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
17	29 May 2023 13:35	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
18	29 May 2023 13:35	Clm Dtl Modified	JPJ Reg. Date: -> 2015/07/30.	[A] JOANNE LEE KHANG MIN
19	29 May 2023 13:35	Clm Details Notified		[A] JOANNE LEE KHANG MIN
20	30 May 2023 11:10	Adj Mandate Request	Cur.Req:2678.00:Liability: 100%(B23) *Quantum: \$2,678.00 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
21	08 Jun 2023 10:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/02/13. Mandate Remarks: please proceed with settlement @ \$2678.00 [COR-\$2376 LOU-\$300 LTA/GIA-\$2.00] ** subject to final repair bill and ATA.	[I] Syed-Yusoff, Saliha
22	08 Jun 2023 10:59	Adj Mandate Set	Approved:2678.00:please proceed with settlement @ \$2678.00 [COR-\$2376 LOU-\$300 LTA/GIA-\$2.00] ** subject to final repair bill and ATA.	[I] Syed-Yusoff, Saliha

Date From    Date To    Audit Type 

ACTIVITY

[28/02/2023 16:05] CHEW HSIAO TONG:
CALLED OI AT 96507197, SPOKEN TO MR LIM. HE IS THE OWNER AND DRIVER. HE JUST RECEIVED LKK NR LETTER. HE IS NOT AWARE THAT THERE IS AN ACCIDENT. ADVISED HIM THAT TP GOT VIDEO TO SHOW HIS LORRY REVERSED AND HIT TP. ADVISE OI TO COME DOWN LKK OFFICE TO MAKE REPORT. HE NOTED AND WILL CALL US BEFORE HE COME.
[06/02/2023 13:15] HOW MEI KWAN:
OINR. To send out first letter.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2909213	02 Feb 2023 22:18:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMV9119M	GBE2763T	11.00
2910447	06 Feb 2023 13:17:08	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMV9119M	HOW MEI KWAN	xx.xx
2910452	06 Feb 2023 13:20:52	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMV9119M	HOW MEI KWAN	xx.xx
2971285	29 May 2023 13:35:03	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMV9119M	GBE2763T	11.00