

## Celine Fong (LKKAuto)

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**From:** Celine Fong (LKKAuto)  
**Sent:** Monday, 31 July 2023 6:50 PM  
**To:** Teo, Grace; Choo, Thelma  
**Cc:** SUR  
**Subject:** RE: LKK/AL \ CMTD2300445/THE | Accident involved GBK7694U & XD1875E on 31 Jan 2023  
**Attachments:** Preliminary Advice.PDF; Log Card.pdf; Marked Estimate.pdf; Photographs.pdf

Dear Thelma,

Enclosed preliminary advice of vehicle GBK 7694U.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Sent:** Thursday, February 2, 2023 1:51 PM  
**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>  
**Subject:** RE: LKK/AL \ CMTD2300445/THE | Accident involved GBK7694U & XD1875E on 31 Jan 2023

Dear Grace,

Thank you for the assignment.

Best Regards,

**Yan | Admin**

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Thursday, 2 February 2023 1:44 PM  
**To:** Auto United <[autounitedsg@gmail.com](mailto:autounitedsg@gmail.com)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>  
**Subject:** LKK/AL \ CMTD2300445/THE | Accident involved GBK7694U & XD1875E on 31 Jan 2023

Without Prejudice

Our Reference : CMTD2300445/THE

Your Reference: GBK7694U

Dear Crystal,

We refer to your email reply and agreed to appoint **Mr. Adrian Ling** of **LKK AUTO** to survey the above vehicle.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to **LKK AUTO**,

Please arrange **Mr. Adrian** to conduct the survey for **GBK7694U** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



Innovation for Wellbeing

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Auto United <[autounitedsg@gmail.com](mailto:autounitedsg@gmail.com)>

**Sent:** Thursday, February 2, 2023 1:36 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** Re: PRI \ CMTD2300445/THE | Accident involved GBK7694U & XD1875E on 31 Jan 2023

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Dear Sir/Madam,

We would like to choose LKK Auto Consultants - Adrian Ling.

Thank you.

Regards,

**Crystal**

AUTO UNITED SG PTE LTD

13 KAKI BUKIT ROAD 4 ,

#03-29 BARTLEY BIZ CENTRE

SINGAPORE 417807

Tel : 6844 1184 / 9657 2134

On Thu, Feb 2, 2023 at 1:19 PM Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)> wrote:

Our Reference : CMTD2300445/THE

Your Reference: GBK7694U

**Without Prejudice**

Date: 02/02/2023

**EMAIL ONLY**

**OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)**

**Attention:**

**M/S AUTO UNITED SG PTE LTD**

Dear Crystal,

**ACCIDENT INVOLVING XD1875E & GBK7694U ON 31.01.23**

We refer to your Notice of Accident dated 02/02/2023.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/  
[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling ( <b>East</b> )
		Marcus Chua ( <b>East</b> )
		Kenneth Kong ( <b>North</b> )
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong
	In House surveyor	Teo See Ling

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Auto United <[autounitedsg@gmail.com](mailto:autounitedsg@gmail.com)>  
**Sent:** Thursday, February 2, 2023 9:29 AM  
**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>  
**Subject:** Accident involved GBK7694U & XD1875E on 31 Jan 2023

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Dear Sir/Madam,

Hereby attached file for your reference.

Please advise us PIC and liability is it clear .

Please arrange surveyor come to survey this vehicle GBK7694U .

Thank you.

Regards,

**Crystal**  
**AUTO UNITED SG PTE LTD**

**13 KAKI BUKIT ROAD 4 ,**

**#03-29 BARTLEY BIZ CENTRE**

**SINGAPORE 417807**

**Tel : 6844 1184 / 9657 2134**