

ALLIANZ INSURANCE SINGAPORE PTE. LTD.

Attn: Motor Claims Department

Dear Sir / Madam,

**ACCIDENT INVOLVING VEHICLE NO SMP 800 U & SJZ 9380 M at 48 Lor 21
Geylang, Singapore on 29/01/2023**

We understand that you are the insurer of SJZ 9380 M vehicle.

I/We wish to inform you that my/our vehicle SMP 800 U have been completed repairs to my/our satisfaction by M/s GUAN MOTOR WORKS. I/We therefore propose to claim from your as follow:

| | | | |
|--------------|---|------------|------------------------|
| 1. | Cost of Repairs | S\$ | 6,900.00 |
| 2. | Cost of Rental (S\$ <u>200.00</u> per day x <u>07</u> days) plus GST at 8% | S\$ | 1,512.00 |
| 3. | LTA Search Fee | S\$ | 26.75 |
| TOTAL | | <u>S\$</u> | <u>8,438.75</u> |

Please let us have your reply soonest possible.

Thank you.

Yours faithfully,

Chiann Koun

In the matter of an accident involving motor vehicles

SMP 800U and SJZ 9380 M at 48 Lor 21 Geylang,

Singapore on 29-01-2023.

1. WARRANT TO ACT

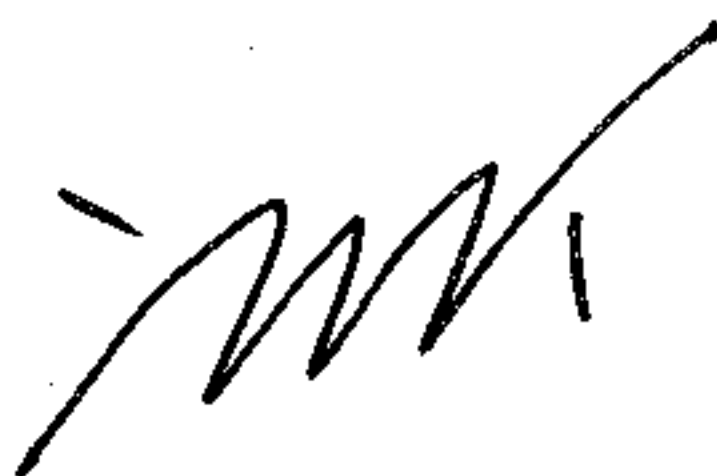
I/We, Tock Saw Bee, (NRIC No.) SXXXX121Z

of _____

hereby authorise M/s GUAN MOTOR WORKS to act on my/our behalf in respect of the above matter.

2. AUTHORITY

- a) I/We hereby authorise you to commence legal proceedings in my/our name(s) and to take instructions from my car-repairers who I/we have appointed as my/our agent(s) in respect of my/our claim.
- b) I/We hereby authorise you to pay to yourselves all Party and Party costs you may at any time receive in connection with the above matter and confirm that there will be no need to pay the same into the Client(s)'s Account with your Bankers
- c) I/We hereby further authorise you to release all proceeds of settlement monies received by you (after deducting of your legal costs) to my repairers
M/s GUAN MOTOR WORKS in settlement of my outstanding bill/account with them.
- d) I/We only wish to be informed of my/our case when it is necessary on your part. I/We hereby direct you to keep my car-repairers informed of all matters relating to my claim, as and when it is necessary to do so.
- e) I/We hereby authorise you to deposit in your Firms' client's account any cheques received by you and made in my/our firm's name.
- f) I/We have read and understood the above.



02/02/2023

(Signature)

源摩哆廠

GUAN MOTOR WORKS

Business Regn. No: 081026-00E

176 Sin Ming Drive #02-03 Sin Ming Autocare Singapore 575721 Tel: 6453 6111 H/P: 9742 6003

Messrs: TOCK SAW BEE

Invoice No: 5350

13-03-2023

Date: _____

Mercedes E300 - SMP 800 U
=====

Lump sum repair cost inclusive of spare parts and
labour charges.

\$ 6,900.00

Dollars Six thousand Nine hundred only.



E.&O.E.



Co. Reg. No.: 197401067R
GST Reg. No.: M2-0019671-6

TAX INVOICE

NO. **WP/202850**

07.02.2023

Date: _____

AUTHORISED SIGNATURE



UNIQUE TOURIST SERVICE (PTE) LTD.

20, Sin Ming Lane, #08-51, Midview City, Singapore 573968

TEL: 6292 7656 EMAIL: uniqtour@singnet.com.sg

COMPANY REG NO: 197401067R

GST REG NO: M2-0019671-6

CAR RENTAL AGREEMENT

RA No. **23989**

VEHICLE NO.

SLW 6640 A

MAKE/MODEL

BMW X1

NAME OF HIRER

TOCK SAW BEE

ADDRESS

18 YAMBERRA DRIVE
12-38

SINGAPORE

768098

OFFICE TEL

RES TEL

HP

96680020

NAMED DRIVER

LEE CHUAN AIK

OCCUPATION

NATIONALITY

PASSPORT / NRIC

S 1585887-G

DATE OF BIRTH

13-1963

DRIVING LIC NO.

PLACE OF ISSUE

19-41-2004

DATE PASS/EXPIRY

ADDITIONAL NAMED DRIVER

ADDRESS

SINGAPORE

OFFICE TEL

RES TEL

HP

OCCUPATION

NATIONALITY

PASSPORT / NRIC

DATE OF BIRTH

DRIVING LIC NO.

PLACE OF ISSUE

DATE PASS/EXPIRY

BY INITIATING MARK "X" HIRER AGREE TO PAY THE FOLLOWINGS

A. COLLISION DAMAGE WAIVER (CDW) AT \$ PER DAY / WEEK / MONTH "X"

B. SURCHARGE OF \$ FOR USE IN MALAYSIA FROM

TO "X"

- THE HIRER IS RESPONSIBLE FOR ANY DAMAGES UP TO THE EXTENT OF TOTAL LOSS OF CAR, LOSS OF INCOME AND COST OF RECOVERY OF VEHICLE IF THE CAR IS DRIVEN INTO MALAYSIA WITHOUT PRIOR CONSENT FROM THE COMPANY.

COMPULSORY EXCESS, DOLLAR

\$ 1200/-

NOTE:

HIRER IS LIABLE FOR ALL PARKING & TRAFFIC VIOLATIONS.

YOUR ATTENTION IS DRAWN TO TERMS & CONDITIONS

PRINTED OVERLEAF.

FOR SINGAPORE DRIVE ONLY

DATE:

SIGNATURE OF HIRER

DATE:

SIGNATURE OF HIRER

DATE OUT

300123

TIME OUT

3.35pm

PETROL OUT

E

1/4

1/2

3/4

F

DATE IN

6/2/23

TIME IN

5.35pm

PETROL IN

E

1/4

1/2

3/4

F

RENTAL RATES:

\$

¢

MONTHLY @ \$

WEEKLY @ \$

DAILY @ \$

C.D.W. FEE

PETROL CONSUMPTION

DELIVERY CHARGE

COLLECTION CHARGE

SUB-TOTAL

GST @ 8%

RENTAL DEPOSIT

TOTAL:

DEPOSIT REFUND

PAYMENT BY: BILL / CREDIT CARD / CASH

ATTENDED BY:

OF UNIQUE TOURIST SERVICE (PTE) LTD

DECLARATION

I HEREBY DECLARE THAT NO MOTOR ACCIDENT HAD OCCURED DURING MY HIRE OF YOUR MOTOR VEHICLE AS STATED IN THE ABOVE MENTIONED SCHEDULE * OR TO ANY SUBSTITUTED VEHICLE AS STATED IN THE MEMORANDUM DATED.

REPLACEMENT VEHICLE NO:

1.

ON

TIME

2.

ON

TIME

3.

ON

TIME

Enquire Vehicle's Insurance Particulars

Enquire Vehicle's Insurance Particulars (As At 29 Jan 2023 / 09:25:00)

Vehicle Insurance Details

Vehicle No.:

SJZ9380M

Make Description/Model:

HONDA / INSIGHT 1.3L IMA CVT

Insurance Company Name:

ALLIANZ INSURANCE SINGAPORE PTE. LTD.

Business Transaction Reference No.:

20230130155219348172

Please retain the business transaction reference number for Enquire Vehicle Owner Details (if required).

Save as PDF

OK →

Print

Hsiao Tong (LKKAUTO)

From: Guan Motor Works <guanmotorworks@gmail.com>
Sent: Thursday, 27 July 2023 4:43 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: Re: Guan Motor Works - Settlement for SMP 800 U
Attachments: Scan_20230727 GMW warrant to act.pdf

Hi Hsiao Tong,

We accept the offer S\$ 7,700.00 (all in).

Bank details:

Account Name : GUAN MOTOR WORKS

Account Number : 1073127705

Bank Name : United Overseas Bank Limited, Singapore

Bank & Branch Code : 7375 & 007

See attached. 1 piece.

Thank you.

Pang

Guan Motor Works

On Fri, Jul 21, 2023 at 4:25 PM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$7,700.00(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **29 JAN 2023**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, July 20, 2023 5:49 PM
To: Guan Motor Works <guanmotorworks@gmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Guan Motor Works - Settlement for SMP 800 U

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter.

We propose settlement at a global sum of **\$7,700.00(all-in)**.

Please confirm acceptance.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 7 March 2023 8:22 AM
To: STEPHEN.ZHANG@HAIRPLUSLAB.COM
Subject: ACCIDENT INVOLVING SJZ9380M(ALLIANZ) AND SMP800U AT/ALONG 48 LORONG GEYLANG CARPARK ON 29/01/2023

NEW LIFE GLOBAL PTE LTD
DRIVER: ZHANG XIANG

[By Email Only]

Dear Sir/Madam,

You Ref: SJZ9380M

Our Ref: CC4/AIS23001108/Kpa3

ACCIDENT INVOLVING SJZ9380M(ALLIANZ) AND SMP800U AT/ALONG 48 LORONG GEYLANG CARPARK ON 29/01/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from SMP800U against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

| AUDIT TRAIL | | | | |
|-------------|-------------------|-------------------------------|---|---------------------|
| No. | On | Audit | Remarks | By |
| 1 | 02 Feb 2023 21:32 | Clim Dtl Modified | Insured Name: -> NEWLIFEGLOBAL PTE LTD. Insured ID: -> 201419739C. Claimant's Name: -> TO CK SAW BEE. Claimant's ID: -> S1574121Z. | [A] HOW MEI KWAN |
| 2 | 02 Feb 2023 21:32 | Clim Veh Model Changed | (206648) MERCEDES-BENZ E300 2.0 AVG (R18 LED) (A). | [A] HOW MEI KWAN |
| 3 | 02 Feb 2023 21:32 | Clim Created | Reg No: SMP800U. Policy No: SP2001633670-01. Acct Date: 2023/01/29. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: Income Insurance Limited (HQ). Workshop: Guan Motor Works (HQ) | [A] HOW MEI KWAN |
| 4 | 02 Feb 2023 21:32 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [A] HOW MEI KWAN |
| 5 | 02 Feb 2023 21:32 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2023/02/13 | [A] HOW MEI KWAN |
| 6 | 02 Feb 2023 21:32 | Adj Mandate Set | Approved:5000.00.Reinsp:Adj decides. | [A] HOW MEI KWAN |
| 7 | 02 Feb 2023 21:33 | Adj Adjuster Assigned | [None] -> KENNETH KONG | [A] HOW MEI KWAN |
| 8 | 23 Mar 2023 16:42 | Adj Mandate Request | Cur.Req:7963.55:Liability: 100%.OID REVERSED AND HIT TP PARKED VEHICLE(IN PARKING LOT) S EEK mandate at \$7,526.75(if claim LOU) / \$7,963.55(if claim LOR). TP-Mandate IA had been upload ed in Merimen. Kindly let us have your approval/instruction. | [A] CHEW HSIAO TONG |
| 9 | 29 Mar 2023 16:15 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2023/02/13. Mandate Remarks: cor 6500 lor 640 lta 26.75 total \$716 6.75 | [I] Chan Kian Chuan |
| 10 | 29 Mar 2023 16:15 | Adj Mandate Set | Approved:7166.75:cor 6500 lor 640 lta 26.75 total \$7166.75 | [I] Chan Kian Chuan |
| 11 | 09 May 2023 10:50 | Adj Mandate Request | Cur.Req:7900.00:Please be informed that third party rejected our offer at \$7,166.75(all-in) and pro posed \$7,900.00(all-in). Please advise further mandate. Thanks | [A] CHEW HSIAO TONG |
| 12 | 18 Jul 2023 10:55 | Adj Next Rpt Changed | Cur Rpt:Final Rpt. Cur Due Date:2023/02/13. Mandate Remarks: cor 6500 lor 640 lta 26.75 total \$7166.75 | [I] Steve Lim |
| 13 | 18 Jul 2023 10:55 | Adj Mandate Set | Approved:7900.00:cor 6500 lor 640 lta 26.75 total \$7166.75 | [I] Steve Lim |

Date From   Date To   Audit Type 

ACTIVITY

No record

| Merimen Billing for this case - Transaction History | | | | | | | | |
|---|----------------------|-------------------|----------|--|--|---------|------------------------|--------|
| Bill Ref No | Bill Date | Bill Type | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
| 2909207 | 02 Feb 2023 21:32:45 | TP Case (Insurer) | Motor | Allianz Insurance Singapore Pte. Ltd. (HQ) | Allianz Insurance Singapore Pte. Ltd. (HQ) | SMP800U | NEWLIFEGLOB AL PTE LTD | xx.xx |

