

## Meng Yan (LKK Auto)

---

**From:** Jie Si Neo <jiesi.neo@eqinsurance.com.sg>  
**Sent:** Thursday, 2 February 2023 11:16 AM  
**To:** assignments  
**Subject:** PRS FOR SND7071L ; EQI REF: DM23HO00233 (SNA2286H)  
**Attachments:** DP.12099.23.MCS - 01022023.pdf; SND7071L - GIA REPORT.pdf; e02360cf-4b13-47cd-b5b3-313e12d5139a.MP4

Dear Sirs,

Please assist this PRS on Without Prejudice basis.

Attached the necessary documents. Our insured has not reported yet.

Kindly acknowledge receipt of this email.

Thank you.

**“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”**

### **Announcement**

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

**Neo Jie Si**  
Senior Executive | Claims



### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower  
Block MND Complex Singapore 069110  
did 65 6496 9885 | fax 65 62243903 |  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.*

---

**From:** Jie Si Neo  
**Sent:** Thursday, 2 February 2023 11:14 AM  
**To:** 'Shirley Leong' <shirley@dpco.com.sg>

Cc: 'Daniel Poon & Co.' <law@dpco.com.sg>

Subject: RE: Pre-repair inspection - Our Ref: DP.sl.12099.23.MCS Your ref: SNA 2286H (DM23HO00233/JS)

**WITHOUT PREJUDICE**

Dear Shirley,

We are objecting to your client's list of surveyors.

We will be appointing **M/s LKK Auto Consultants Pte Ltd.**

Thank you.

**"With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)"**

**Announcement**

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

**Neo Jie Si**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower  
Block MND Complex Singapore 069110  
did 65 6496 9885 | fax 65 62243903 |  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



A Member of Citystate



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.*

---

**From:** Shirley Leong <[shirley@dpco.com.sg](mailto:shirley@dpco.com.sg)>

**Sent:** Thursday, 2 February 2023 10:19 AM

**To:** Jie Si Neo <[jiesi.neo@eqinsurance.com.sg](mailto:jiesi.neo@eqinsurance.com.sg)>

**Cc:** 'Daniel Poon & Co.' <[law@dpco.com.sg](mailto:law@dpco.com.sg)>

**Subject:** RE: Pre-repair inspection - Our Ref: DP.sl.12099.23.MCS Your ref: SNA 2286H (DM23HO00233/JS)

Dear Jie Si,

We refer to your E-mail dated 01 February 2023.

We will not be appointing any of your appointed surveyor as a single joint expert.

Kindly note that in the event that you are not agreeable to our list of appointed surveyor attached with our email dated 01 February 2023, kindly contact the workshop to arrange a pre-repair inspection.

Yours faithfully,

**Shirley (Claims Administrator)**  
**for Daniel C. K. Poon**  
Advocate & Solicitor



133 New Bridge Road  
#11-02 Chinatown Point  
Singapore 059413  
Tel: +65 6227 2469  
Fax: +65 6225 2579  
E-mail: [law@dpco.com.sg](mailto:law@dpco.com.sg)  
Website: [www.danielpoonco.com](http://www.danielpoonco.com)

**Note: We do not accept service of Court documents via email**

---

This email is confidential. If you are not the intended recipient, please inform us and then delete it from your system; you should not copy, disclose, or distribute its contents to anyone nor act in reliance on this email, as this is prohibited and may be unlawful.

---

**From:** Jie Si Neo <[jiesi.neo@eqinsurance.com.sg](mailto:jiesi.neo@eqinsurance.com.sg)>  
**Sent:** Wednesday, 1 February, 2023 5:27 PM  
**To:** 'Shirley Leong' <[shirley@dpco.com.sg](mailto:shirley@dpco.com.sg)>  
**Cc:** 'Daniel Poon & Co.' <[law@dpco.com.sg](mailto:law@dpco.com.sg)>; Jie Si Neo <[jiesi.neo@eqinsurance.com.sg](mailto:jiesi.neo@eqinsurance.com.sg)>  
**Subject:** RE: Pre-repair inspection - Our Ref: DP.sl.12099.23.MCS Your ref: SNA 2286H (DM23HO00233/JS)

**WITHOUT PREJUDICE**

Dear Shirley,

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) <b>AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155	2) <b>LBS Automotive Appraisal Pte Ltd</b>  L.B.S. Auto Consultants Pte Ltd  Tel: 6281 6690 / 62832866  Fax: 6281 8748  Contact Person: Amy/ Grace
----------------------------------------------------------------------------------------	----------------------------------------------------------------------------------------------------------------------------------------------------------------------------

<b>3) RT Appraisal Pte Ltd</b>  Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	<b>4) Priority Services</b>  Tel: 62934822 Fax: 62963283 Contact Person: Sharon
<b>5) Formteam Adjusters Pte Ltd</b>  Tel: 65091788 Fax: 65096221	<b>6) LKK Auto Consultants Pte Ltd</b>  Tel: 6256-3561 Fax: 6741-4108
<b>7) Appraisals Associates Pte Ltd</b>  Tel : 67472822 Fax: 67470070	<b>8) Infiniti Appraisal Service</b>  Tel : 96684818/90099001 Fax: 64587432
<b>9) Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

**“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”**

#### **Announcement**

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

**Neo Jie Si**

Senior Executive | Claims

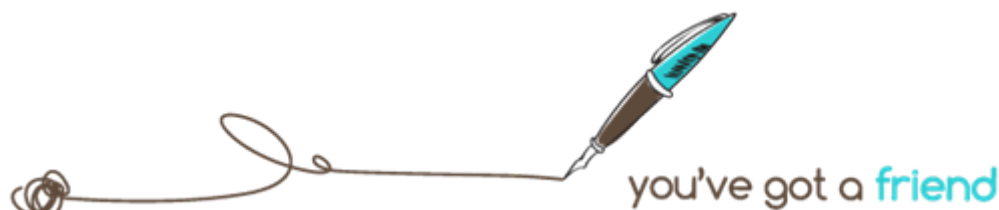


**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower  
Block MND Complex Singapore 069110  
did 65 6496 9885 | fax 65 62243903 |  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



A Member of Citystate



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.*

---

**From:** Shirley Leong <[shirley@dpco.com.sg](mailto:shirley@dpco.com.sg)>  
**Sent:** Wednesday, 1 February 2023 2:40 PM  
**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>  
**Cc:** 'Daniel Poon & Co.' <[law@dpco.com.sg](mailto:law@dpco.com.sg)>  
**Subject:** Pre-repair inspection - Our Ref: DP.sl.12099.23.MCS Your ref: SNA 2286H

**YOUR INSURED VEHICLE REGISTRATION NO: SNA 2286H  
ACCIDENT ON 17 JANUARY 2023 INVOLVING SND 7071L AND SNA 2286H  
AT 268 JALAN DATO SULAIMAN, TAMAN ABAD JOHOR 80250**

Dear sirs,

We refer to the above matter.

We enclosed herewith our Pre-repair inspection letter of today's date for your attention.

Kindly revert.

\*attached video footage from our clients in-car camera.

Yours faithfully,

**Shirley (Claims Administrator)**  
**for Daniel C. K. Poon**  
Advocate & Solicitor



**Daniel Poon & Co.**  
Advocates & Solicitors  
Commissioners for Oaths

133 New Bridge Road  
#11-02 Chinatown Point  
Singapore 059413  
Tel: +65 6227 2469

Fax: +65 6225 2579

E-mail: [law@dpco.com.sg](mailto:law@dpco.com.sg)

**Note: We do not accept service of Court documents via email**

---

This email is confidential. If you are not the intended recipient, please inform us and then delete it from your system; you should not copy, disclose, or distribute its contents to anyone nor act in reliance on this email, as this is prohibited and may be unlawful.

---



Virus-free. [www.avast.com](http://www.avast.com)