

Meng Yan (LKK Auto)

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Thursday, 2 February 2023 8:04 AM
To: Admin A
Cc: admin-d; Ruby Ong
Subject: FW: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLK 7492S [HTAP Ref. TCL.BL.ro.50026.23.mm; AIS Ref. XD1506XKC]

Importance: High

Internal

Your Ref: SLK 7492S
Our Ref: XD1506XKC

Dear LKK

We are appointing your good office as the SJE for the PRI of SLK 7492S.

Repairer : **Mirage Motorwerkz Pte Ltd**

Venue : **10 Kaki Bukit Road 2**
#01-28/29 First East Centre
Singapore 417868

Contact Person : **Mr Nigel Ong @ HP: 9382 4402**

Please download the documents from this link below:
File: XD1506X(OI).pdf, SLK7492S(TP).pdf

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=53a40e0d-7303-4914-8418-7c20d0c82d8e-a384a80a3d5b6fc3>

Size: ~ 3 MByte, Download available until: 2/7/2023

Password will be sent in a separate email.

The service provider and/or its affiliates and their directors, employees, subcontractors and other persons acting on their behalf shall not, directly or indirectly (e.g. via family members), offer or grant to Allianz and/or any Allianz Affiliate or any of their employees, persons acting on their behalf or other third party concerned with the performance of this agreement any benefit, be it monetary or other, that such recipient is not legally entitled to for the purpose of obtaining any illegitimate advantage with regard to the conclusion or the performance of this agreement. The service provider and/or its affiliates shall not commit, authorize or permit any action which would cause it or Allianz and/or any Allianz Affiliate to be in violation of any applicable anti-bribery law or regulation in the performance of this agreement. This obligation applies in particular to illegitimate payments to government officials or their associates, families or close friends. The service provider shall promptly notify Allianz and the relevant Allianz Affiliate if it becomes aware of any violation of this Article.

Thank you.

Shanti . R
Claims Service Team
Claims & Performance Management

Allianz Insurance Singapore Pte.Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897
Phone: +65 63958973 | www.allianz.sg



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Please consider the environment before printing this e-mail.

From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Wednesday, February 1, 2023 4:23 PM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Cc: claims@miragemw.sg
Subject: [EXT] RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLK 7492S [HTAP Ref. TCL.BL.ro.50026.23.mm; AIS Ref. XD1506XKC]
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Sir / Madam

We refer to your email of even date.

Our client is agreeable to appoint **LKK Auto Consultants Pte Ltd** as a single joint expert for the pre-repair inspection for our client's vehicle no. SLK 7492S.

Kindly contact the person-in-charge to arrange for the inspection of the vehicle. Please be informed that the said vehicle can be inspected at: -

Repairer : **Mirage Motorwerkz Pte Ltd**

Venue : **10 Kaki Bukit Road 2**
#01-28/29 First East Centre
Singapore 417868

Contact Person : **Mr Nigel Ong @ HP: 9382 4402**

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 255
Fax : 6533 0163 / 6533 0313
www.htapartners.com.sg
Privileged

From: Claims@miragemw.sg <Claims@miragemw.sg>
Sent: Wednesday, 1 February 2023 4:15 PM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Cc: Ruby Ong <ruby@htapartners.com.sg>
Subject: Re: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLK 7492S [Our Ref. TCL.BL.ro.50026.23.mm]

Dear ruby,

Please appoint LKK

Nigel Ong

On 1 Feb 2023, at 3:55 PM, Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg> wrote:

Internal

Your Ref: SLK 7492S
Our Ref: XD1506XKC

Dear Sirs

Enclosed is the list of surveyors for your consideration for Single Joint Expert (SJE):-

1. AJAX Inspection Services Pte Ltd
2. A-PAC Adjusters & Surveyors Pte Ltd
3. Form Team Consultancy Pte Ltd
4. LKK Auto Consultants Pte Ltd

Please let us know who you are agreeable to appoint from the list.

Best regards,

Shanti

Claims & Performance Management Department
Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897
www.allianz.sg

<image001.png>

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From: Ruby Ong <ruby@htapartners.com.sg>

Sent: Tuesday, January 31, 2023 2:49 PM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Cc: claims@miragemw.sg

Subject: [EXT] REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLK 7492S [Our Ref. TCL.BL.ro.50026.23.mm]

Importance: High

Your ref: XD 1506X

WITHOUT PREJUDICE

Our ref: TCL.BL.ro.50026.23.mm

31 January 2023

Allianz Insurance Singapore Pte Ltd
79 Robinson Road
#09-01
Singapore 068897
Attn: Motor Claims Dept

By Email only

Dear Sir / Madam

CLAIMANT: QUAN TING TRADING & GENERAL CONTRACTOR PTE LTD
NOTICE OF ACCIDENT AND PRE-REPAIR SURVEY - ACCIDENT INVOLVING SLK 7492S & XD 1506X ALONG TOH TUCK AVENUE ON 18 JANUARY 2023 @ 1600HRS

We are instructed by Quan Ting Trading & General Contractor Pte Ltd to notify you of a road traffic accident on 18 January 2023 at about 1600hrs along Toh Tuck Avenue involving our client's vehicle registration number SLK 7492S and vehicle registration number XD 1506X driven by your insured's authorised driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 255
Fax : 6533 0163 / 6533 0313

www.htapartners.com.sg

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