

Rajes (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Thursday, 2 February 2023 2:31 PM
To: Claims; assignments; SUR
Subject: RE: OUR REF: SNM23D200831/C02/ GBK9281P/TANCHC & YOUR REF SLM 9763 L, DOA 30.01.2023 12:00 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Lily,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Marcus to conduct the PRS.

Thank you.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims <claims@procarcare.com.sg>
Sent: Thursday, 2 February 2023 2:19 pm
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: Claims <claims@procarcare.com.sg>
Subject: RE: OUR REF: SNM23D200831/C02/ GBK9281P/TANCHC & YOUR REF SLM 9763 L, DOA 30.01.2023 12:00 (SGT) TO CONDUCT PRS

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Hi Jacqueline

Please arrange Marcus Chua LKK

Thank you

Regards,

Lily LIM

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

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From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Thursday, February 2, 2023 2:18 PM

To: Claims <claims@procarcare.com.sg>

Subject: RE: OUR REF: SNM23D200831/C02/ GBK9281P/TANCHC & YOUR REF SLM 9763 L, DOA 30.01.2023 12:00 (SGT) TO CONDUCT PRS

Without Prejudice

Our reference: SNM23D200831/C02/GBK9281P/TANCHC

Your reference: SLM 9763 L

Dear Sirs,

ACCIDENT INVOLVING GBK9281P & SLM9763L ON 30/01/2023

We refer to the above matter.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1.Marcus Chua (LKK)	6.Ben Chua (FTA)	11.Mohd Fadhilah (LBS)
2.Kenneth Kong (LKK)	7.Li Lewei (FTA)	12.Stan See (LBS)
3.Alex Yu (LKK)	8.Gary Soon (FTA)	13.Anthony Lim (LBS)
4.Mohammed Rasul (LKK)	9.Ng You Han (FTA)	
5.Mohamad Taufikh (LKK)	10.You Jin Feng (FTA)	

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 2 February 2023 2:07 pm

To: Claims <claims@procarcare.com.sg>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: RE: OUR REF: SNM23D200831/C02/ GBK9281P/TANCHC & YOUR REF SLM 9763 L, DOA 30.01.2023 12:00 (SGT)
TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Jacqueline,

Please refer to the above subject.

Kindly conduct PRS SLM 9763 L possible.

Please contact our claims department Jacqueline Tan 6389 6185 the officer in charge or 6389 6116 should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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