

## Xin Yu (LKK Auto)

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**From:** Xin Yu (LKK Auto)  
**Sent:** Wednesday, February 15, 2023 3:54 PM  
**To:** Lynn Khong  
**Cc:** SUR  
**Subject:** RE: KINDLY NOTE TO CHECK DAMAGE CONSISTENCY - OUR REF: SNM23D200591/C02/ GBJ390Y/KHONGLH & YOUR REF SLP2144D, DOA 20.01.2023 14:30 (SGT) | SJE LKK

Dear Lynn,

The cause of the breakdown unknown and unable to establish.

Thanks and Best Regards,

**Xin Yu** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | fax: 6256-4315 | email: [xinyu@lkkauto.com](mailto:xinyu@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>  
**Sent:** Thursday, February 2, 2023 3:50 PM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** KINDLY NOTE TO CHECK DAMAGE CONSISTENCY - OUR REF: SNM23D200591/C02/ GBJ390Y/KHONGLH & YOUR REF SLP2144D, DOA 20.01.2023 14:30 (SGT) | SJE LKK

Hi LKK,

Insured reported TPV broke down on expressway and OIV not in time to stop & hit.

Please check if there are potential damages causing TPV to breakdown.  
Check for TPV MV.

Thank you

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6156 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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Wishing you and your family **abundance of happiness, prosperity, and success!**

**HAPPY LUNAR NEW YEAR “兔” YOU!**



春节快乐，万事如意  
Wishing you & your family a Happy Lunar New Year!

中国太平保险(新加坡)有限公司  
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

**From:** Lynn Khong

**Sent:** Thursday, February 2, 2023 3:47 PM

**To:** Claims <[claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** OUR REF: SNM23D200591/C02/ GBJ390Y/KHONGLH & YOUR REF SLP2144D, DOA 20.01.2023 14:30 (SGT) | SJE LKK

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sirs / Madam,

We will be appointing **M/s LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey (PRS) on your client's vehicle.  
We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please assist to arrange SJE PRS - Marcus Chua.

Progressive Car Care Pte Ltd  
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716  
T: +65 6741 5336 | F: +65 6741 7208

Thank you

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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Wishing you and your family **abundance of happiness, prosperity, and success!**

**HAPPY LUNAR NEW YEAR “兔” YOU!**



**From:** Claims <[claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)>

**Sent:** Thursday, February 2, 2023 3:08 PM

**To:** Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>

**Cc:** Claims <[claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)>

**Subject:** RE: OUR REF: SNM23D200591/C02/ GBJ390Y/KHONGLH & YOUR REF SLP2144D, DOA 20.01.2023 14:30 (SGT) TO CONDUCT PRS

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Hi Lynn

Please arrange Marcus Chua LKK

Regards,

**Lily LIM**

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)

W: [www.procarcare.com.sg](http://www.procarcare.com.sg)



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**From:** Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>

**Sent:** Thursday, February 2, 2023 2:57 PM

**To:** Claims <[claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)>

**Subject:** RE: OUR REF: SNM23D200591/C02/ GBJ390Y/KHONGLH & YOUR REF SLP2144D, DOA 20.01.2023 14:30 (SGT) TO CONDUCT PRS

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir/Madam,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman (LBS)
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA)	Stan See Chew Seng (LBS)
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)
Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)	
Mohamad Taufikh Bin Hamid (LKK)	You Jin Feng (FTA)	

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Tel: (65) 6389 6116 | F: (65) 6224 7175

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Wishing you and your family **abundance** of **happiness, prosperity, and success!**

## HAPPY LUNAR NEW YEAR “兔” YOU!



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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, February 2, 2023 11:39 AM

**To:** Claims <[claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)>; Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM23D200591/C02/ GBJ390Y/KHONGLH & YOUR REF SLP2144D, DOA 20.01.2023 14:30 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear Lynn,

Please refer to the above subject.

Kindly conduct PRS SLP2144D possible.

Please contact our claims department Lynn Khong 6389 6156 the officer in charge or 6389 6116 should you require our assistance or clarification.

\*Kindly quote our claim reference number when replying.\*

Thank you

Chong Boon Sen  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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