

To: **CHINA TAI PING (SINGAPORE) PTE. LTD.**
3 ANSON ROAD, #15-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn: **Motor Claims Department**

Date: **09/02/2023**

Dear Sir/Madam,

Claimant: **LOO SIEW HUA**
BLK 107A CANBERRA STREET #10-569
SINGAPORE 751107

"WITHOUT PREJUDICE"

We are instructed by the above named to claim damages against you in connection with a road traffic accident on 09/01/2023 at **SLIP ROAD TURING TO CANBERRA LINK** involving our client's vehicle registration number **SJF6500J** and vehicle registration number **SML4595G** driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligent driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

1.	VEHICLE REPAIR COST	\$2,200.00
	GST 8%	\$176.00
	TOTAL AMOUNT	\$2,376.00
2.	LOSS OF USE (\$120 X 9 DAYS)	\$1,080.00
	TOTAL AMOUNT	\$1,080.00
3.	LTA SEACH FEE	\$24.77
	GST	\$1.98
	TOTAL AMOUNT	\$26.75

TOTAL: \$3,482.75

A copy each of the following supporting documents is enclosed:

- GIA Report
- Authorization Letter
- Tax Invoice
- LTA Search Fee
- Satisfaction voucher

Please send us an acknowledgement of receipt within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice.

Yours faithfully,
Kaelynn Chia

CONVERGENCE AUTOMOTIVE (PTE. LTD.)

UEN: 201820703D | GST REG: 201820703D

39 Woodlands Close, MEGA@Woodlands

#01-24 Singapore 737856

Office: +65 6993 2080 Hp: +65 9888 8119

Email: Operations@convergenceauto.com.sg



CONVERGENCE
AUTOMOTIVE

LETTER OF AUTHORIZATION

Accident on 09.01.2023 along SLIP Road turning to Canberra Link.
Involving vehicles SJF 6500 J B SML 4595G
In consideration of **Convergence Automotive (Pte Ltd), 39 Woodlands Close, MEGA@Woodlands #01-24, Singapore 737856**, repairing my/our motor vehicle number SJF 6500 J at my request, I/We, LOO SIEW HUA ("the claimant") of BLK 107 A CANBERRA ST #10-569 SJF 1107 (address) bearing NRIC number S0011555Z the owner of motor vehicle number SJF 6500 J, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party for cost of repairs, loss of use, etc.

I/We, authorize **Convergence Automotive (Pte Ltd)** to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. **Convergence Automotive (Pte Ltd)** have my/our official permission to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith. In the event that my/our claim is unsuccessful, I/we undertake to pay to **Convergence Automotive (Pte Ltd)** the cost of repairs to my/our vehicle.

In the event if the settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Convergence Automotive (Pte Ltd)** 's account. Upon clearance of the said cheque, I/we further authorize **Convergence Automotive (Pte Ltd)** to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Convergence Automotive (Pte Ltd)** shall amount to a good discharge of **Convergence Automotive (Pte Ltd)** obligation to me in respect of the settlement monies.

Dated this 31 day of 01 (month) 20 23 (year)



Signed by "the claimant"

Signed by **Convergence Automotive (Pte Ltd)**

Name: LOO SIEW HUA

NRIC : S0011555Z

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MFL2023D0000302
Claimant Ref: SJF6500J

We/I, CONVERGENCE AUTOMOTIVE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2,820.00 (Global Sum) (repair cost), S\$ (loss of use/rental), S\$ (search fee), vehicle no. SJF6500J that was damaged pursuant to the accident which occurred on 09/01/2023 (date) at SLIP ROAD TURNING TO CANBERRA LINK (location) involving vehicle no. SML4595G (insured vehicle). This is pursuant to the inspection conducted on 02/02/2023 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LOO SIEW HUA ("the third party claimant") of vehicle no. SJF6500J to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SJF6500J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,820.00 to CONVERGENCE AUTOMOTIVE PTE LTD

Dated this 30 day of 05 20 23

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

CONVERGENCE AUTOMOTIVE(PTE.LTD.)

NRIC:

201820703D

Address:

39 WOODLANDS CLOSE #01-24
MEGA@ WOODLANDS, S737865

Nationality:

Occupation:

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:



UEN: 201820703D | GST REG: 201820703D
39 Woodlands Close, MEGA@Woodlands
#01-24 Singapore 737856
Office: +65 6993 2080 Hp: +65 9888 8119
Email: Operations@convergenceauto.com.sg



BILL TO :
INDIA INTERNATIONAL INSURANCE PTE LTD
IOB BUILDING
64 CECIL STREET #04/#05/#06-02 SINGAPORE 049711
ATTENTION: Motor Claims Department

D.O.A	09-01-23
DATE:	30-05-23
CLAIM NUMBER:	-
VEHICLE NO:	SJF6500J
MAKE & MODEL:	MITSUBISHI COLT

[illegible]

SUBTOTAL	\$	2,200.00
GST 8%	\$	176.00
TOTAL AMOUNT	\$	2,376.00

Please make cheque payable to " CONVERGENCE AUTOMOTIVE PTE LTD "

DBS Account: 0720149530 | UEN:201820703D

CONVERGENCE AUTOMOTIVE PTE LTD (Biz Reg: 201820703D) (GST Reg: 201820703D)

39 WOODLANDS CLOSE, MEGA@WOODLANDS . #01-24 . SINGAPORE 737856

Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 31 Jan 2023 / 14:46:46
Receipt Date/Time : 31 Jan 2023 / 14:46:44

Tax Invoice/Receipt

Receipt No. : ITNET-00000-230131-001968

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SML4595G As at 09 Jan 2023/10:40:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SML4595G Enquiry Fee 20230131144616331459	24.77	1.98	26.75
Sub-Total		24.77	1.98	26.75
Total Before Rounding		24.77	1.98	26.75
Rounding Difference				0.00
Total Amount Payable				26.75
Paid By				
nsrm70p0		Credit Card		26.75
Total				26.75
Cash Change				0.00
Tendered Amount				26.75
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	02 Feb 2023 15:45	Clm Dtl Modified	Claimant's Name: -> LOO SIEW HUA. Claimant's ID: -> SXXXX555Z.	[A] HOW MEI KWAN
2	02 Feb 2023 15:45	Clm Veh Model Changed	(200570) MITSUBISHI COLT PLUS 1.5 (A).	[A] HOW MEI KWAN
3	02 Feb 2023 15:45	Clm Created	Reg No: SJF6500J. Acct Date: 2023/01/09. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). Workshop: Convergence Automotive Pte Ltd (HQ)	[A] HOW MEI KWAN
4	02 Feb 2023 15:45	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	02 Feb 2023 15:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/02/13	[A] HOW MEI KWAN
6	02 Feb 2023 15:45	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	02 Feb 2023 15:45	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	02 Feb 2023 15:45	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	17 Feb 2023 09:59	Adj Mandate Request	Cur.Reg:0.00:PODS LIABILITY: 100% INSURED DRIVER REAR-ENDED THIRD PARTY.	[A] CHEW HSIAO TONG
10	17 Feb 2023 10:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/02/13	[I] Priya
11	17 Feb 2023 10:06	Adj Mandate Set	Approved:0.00.	[I] Priya
12	30 Mar 2023 13:25	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	30 Mar 2023 13:25	Clm Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	30 Mar 2023 13:25	Clm Dtl Modified	JPJ Reg. Date: -> 2008/04/25.	[A] JOANNE LEE KHANG MIN
15	30 Mar 2023 13:25	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	10 May 2023 12:37	Adj Mandate Request	Cur.Reg:2882.75: Liability: 100%(ID REAR-ENDED 3RD PARTY) *Quantum: \$2,882.75 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
17	10 May 2023 14:47	Adj Mandate Set	Approved:2882.75.	[I] Priya

Date From   Date To   Audit Type None 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2909412	03 Feb 2023 10:55:14	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SJF6500J	SML4595G	11.00
2940327	30 Mar 2023 13:25:43	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJF6500J	SML4595G	11.00