

Huey Yon (LKKAuto)

From: Rasul (LKKAuto)
Sent: Friday, 12 May 2023 11:40 AM
To: Dennis Leong
Cc: Huey Yon (LKKAuto)
Subject: Re: OUR REF: SNM23D200806/C02/SLW4905A/LEWLC & YOUR REF SNG9411K, DOA 28.01.2023 12:00 (SGT) TO CONDUCT PRS

Hi Dennis,

We will be advising our principal a cost of repair P/P \$7,932.80 /- with 07 days of repair before GST, subject to their approval.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Dennis Leong <dennisleong@motorimage.net>
Sent: Friday, 12 May 2023 10:14 am
To: Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>; LKINSTEAM <LKINSTEAM@tanchong.org>
Subject: RE: OUR REF: SNM23D200806/C02/SLW4905A/LEWLC & YOUR REF SNG9411K, DOA 28.01.2023 12:00 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Rasul,

Our COR computation is attached for your agreement.

COR: \$7932.80 before GST.

07 repair days (not including preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH).

Kindly confirm the above as soon as possible.

*****Kindly reply to all for easier follow-up*****

Best Regards.

DENNIS LEONG

Insurance Claim

Motor Image Enterprises Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: (65) 6703 8164
HP: (65) 9489 9000
Email: dennisleong@motorimage.net

From: Rasul (LKKAuto) <Rasul@lkkauto.com>
Sent: Friday, 12 May 2023 9:46 am
To: Dennis Leong <dennisleong@motorimage.net>
Cc: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Subject: Re: OUR REF: SNM23D200806/C02/SLW4905A/LEWLC & YOUR REF SNG9411K, DOA 28.01.2023 12:00 (SGT) TO CONDUCT PRS

Hi Dennis,

Kindly sent me the final bill

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Rasul (LKKAuto) <Rasul@lkkauto.com>
Sent: Tuesday, 9 May 2023 11:18 am
To: Dennis Leong <dennisleong@motorimage.net>
Subject: Re: OUR REF: SNM23D200806/C02/SLW4905A/LEWLC & YOUR REF SNG9411K, DOA 28.01.2023 12:00 (SGT) TO CONDUCT PRS

Hi Dennis,

How much is the finalise amount? how many repair days?

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Dennis Leong <dennisleong@motorimage.net>
Sent: Friday, 24 February 2023 2:52 pm
To: Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: LKINSTEAM <LKINSTEAM@tanchong.org>

Subject: RE: OUR REF: SNM23D200806/C02/SLW4905A/LEWLC & YOUR REF SNG9411K, DOA 28.01.2023 12:00 (SGT) TO CONDUCT PRS

Hi Rasul,

Attached photos as your requested.

*****Kindly reply to all for easier follow-up*****

Best Regards.

DENNIS LEONG

Insurance Claim
Motor Image Enterprises Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: (65) 6703 8164
HP: (65) 9489 9000
Email: dennisleong@motorimage.net

From: Dennis Leong
Sent: Saturday, 18 February 2023 8:51 am
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Cc: LKINSTEAM <LKINSTEAM@tanchong.org>
Subject: FW: OUR REF: SNM23D200806/C02/SLW4905A/LEWLC & YOUR REF SNG9411K, DOA 28.01.2023 12:00 (SGT) TO CONDUCT PRS

Hi Rasul,

Kindly refer to attached damaged photos as supplementary item and labour. Add 2 working day

Please revert back we seeking your approval.

Best Regards.

DENNIS LEONG

Insurance Claim
Motor Image Enterprises Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: (65) 6703 8164
HP: (65) 9489 9000
Email: dennisleong@motorimage.net

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Friday, 10 February 2023 1:04 pm
To: Dennis Leong <dennisleong@motorimage.net>; Jeffery Tan <jefferytan@motorimage.net>
Cc: Mohamad Fadzlee <pekak@motorimage.net>; Jeffery Tan <jefferytan@motorimage.net>; LKINSTEAM <LKINSTEAM@tanchong.org>
Subject: RE: OUR REF: SNM23D200806/C02/SLW4905A/LEWLC & YOUR REF SNG9411K, DOA 28.01.2023 12:00 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Sirs/Madam,

We have reviewed the matter.

Based on the available information, we agree on direct settlement.

Subject to policy terms & conditions, damages consistency and quantum, please let us have your quantification of claim including your client's Letter of Authority once repair cost and days are finalised with our surveyor for our further consideration.

Please note that the claim for loss of use and/or rental per day, if any, will be strictly based on the Non-Injury Motor Accident (NIMA) benchmark and surveyor's recommendation.

Please note that this proposal shall not be deemed or construed to be (a) an admission of the truth or falsity of any actual or potential claims or (b) an acknowledgment or admission by China Taiping Insurance Pte Ltd of any fault or liability whatsoever to the insured or to any third party.

China Taiping Insurance Pte Ltd reserves any and all rights under the policy to investigate the claim and to make a determination on coverage, including the rights to reject the claim.

Regards,

Jenny Lew
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jenny Lew
Sent: Friday, February 10, 2023 11:24 AM
To: 'Dennis Leong' <dennisleong@motorimage.net>; Jeffery Tan <jefferytan@motorimage.net>
Cc: Mohamad Fadzlee <pekak@motorimage.net>; Jeffery Tan <jefferytan@motorimage.net>; LKINSTEAM <LKINSTEAM@tanchong.org>
Subject: RE: OUR REF: SNM23D200806/C02/SLW4905A/LEWLC & YOUR REF SNG9411K, DOA 28.01.2023 12:00 (SGT) TO CONDUCT PRS

Without Prejudice

Dear Sirs/Madam,

Please be advised that liability is unclear. Thus, we regret that we are unable to advise on liability at this juncture.

Please provide us with supporting evidence to review if any.

You may advise your client to claim OD if want to repair the vehicle urgently.

Thank you.

Regards,

Jenny Lew
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Dennis Leong <dennisleong@motorimage.net>

Sent: Thursday, February 9, 2023 4:56 PM

To: Jeffery Tan <jefferytan@motorimage.net>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Mohamad Fadzlee <pekak@motorimage.net>; Jeffery Tan <jefferytan@motorimage.net>; LKINSTEAM <LKINSTEAM@tanchong.org>

Subject: RE: OUR REF: SNM23D200806/C02/SLW4905A/LEWLC & YOUR REF SNG9411K, DOA 28.01.2023 12:00 (SGT) TO CONDUCT PRS

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Dear Jenny,

Survey just completed yesterday. Attached a copy of Marked estimate.

We propose for 100% Direct Settlement in our client's favor.

Kindly advise liability.

*****Kindly reply to all for easier follow-up*****

Best Regards.

DENNIS LEONG

Insurance Claim
Motor Image Enterprises Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: (65) 6703 8164
HP: (65) 9489 9000
Email: dennisleong@motorimage.net

From: Jeffery Tan <jefferytan@motorimage.net>

Sent: Monday, 6 February 2023 8:00 pm

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Dennis Leong <dennisleong@motorimage.net>; Mohamad Fadzlee <pekak@motorimage.net>

Subject: RE: OUR REF: SNM23D200806/C02/SLW4905A/LEWLC & YOUR REF SNG9411K, DOA 28.01.2023 12:00 (SGT) TO CONDUCT PRS

Dear Jenny,

Any update on the liability status for this case?

Our client is asking for status.

The insured is also a client of China Taiping Insurance as well and he hopes that his insurer can assist him on this matter.

Thanks!

Jeffery Tan

From: Jeffery Tan
Sent: Wednesday, February 1, 2023 7:52 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Dennis Leong <dennisleong@motorimage.net>; Mohamad Fadzlee <pekak@motorimage.net>
Subject: RE: OUR REF: SNM23D200806/C02/SLW4905A/LEWLC & YOUR REF SNG9411K, DOA 28.01.2023 12:00 (SGT) TO CONDUCT PRS

Dear Jenny,

Attached the latest GIA report from the Third party.

Kindly review the case again.

Many thanks!

Jeffery tan

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, February 1, 2023 5:34 PM
To: Rajes (LKK Auto) <rajes@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Jeffery Tan <jefferytan@motorimage.net>; Dennis Leong <dennisleong@motorimage.net>; Mohamad Fadzlee <pekak@motorimage.net>
Subject: RE: OUR REF: SNM23D200806/C02/SLW4905A/LEWLC & YOUR REF SNG9411K, DOA 28.01.2023 12:00 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Jeffery,

Pls let us have the estimated costs of repairs & video evidence to review.
Thank you.

Regards,

Jenny Lew
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Wednesday, February 1, 2023 2:51 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM23D200806/C02/SLW4905A/LEWLC & YOUR REF SNG9411K, DOA 28.01.2023 12:00 (SGT) TO CONDUCT PRS

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Dear Jenny,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Wednesday, 1 February 2023 2:29 PM

To: Jeffery Tan <jefferytan@motorimage.net>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Dennis Leong <dennisleong@motorimage.net>; Mohamad Fadzlee <pekak@motorimage.net>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM23D200806/C02/SLW4905A/LEWLC & YOUR REF SNG9411K, DOA 28.01.2023 12:00 (SGT) TO CONDUCT PRS

Without Prejudice

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Regards,

Jenny Lew

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Jeffery Tan <jefferytan@motorimage.net>

Sent: Wednesday, February 1, 2023 12:17 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Dennis Leong <dennisleong@motorimage.net>; Mohamad Fadzlee <pekak@motorimage.net>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM23D200806/C02/SLW4905A/LEWLC & YOUR REF SNG9411K, DOA 28.01.2023 12:00 (SGT) TO CONDUCT PRS

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Dear Jenny,

We agree on having LKK for this SJE.

Attached the GIA report of your insured for your reference.

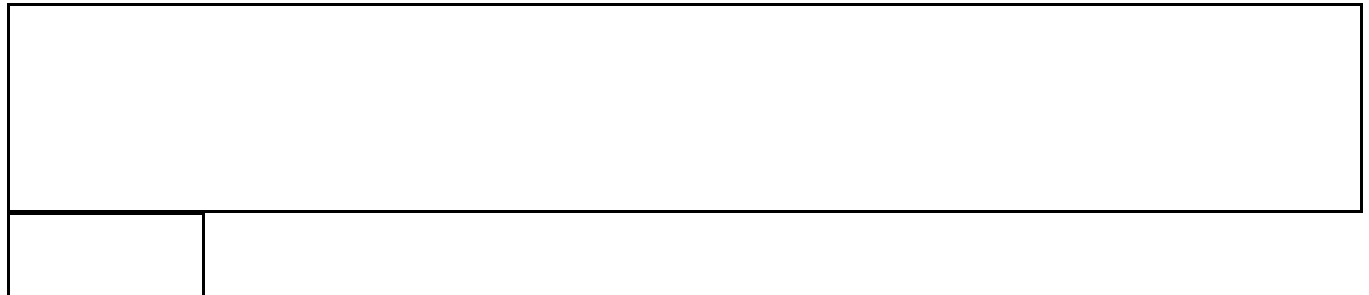
Kindly advise on the liability as well for this case.

Thank you.

Best Regards,

Jeffery Tan
Customer Service - Assistant Manager

Motor Image Enterprises Pte Ltd
25 Leng Kee Road, Singapore 159097
HP/WhatsApp: +65 9093 8598
DID: +65 6703 8598
Email: jefferytan@motorimage.net
Website: www.tanchong.com :: www.subaru.asia



From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Wednesday, February 1, 2023 11:53 AM

To: Jeffery Tan <jefferytan@motorimage.net>

Cc: Dennis Leong <dennisleong@motorimage.net>; Mohamad Fadzlee <pekak@motorimage.net>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM23D200806/C02/SLW4905A/LEWLC & YOUR REF SNG9411K, DOA 28.01.2023 12:00 (SGT) TO CONDUCT PRS

Without Prejudice

Our reference: SNM23D200806/C02/SLW4905A/LEWLC

Your reference: SNG9411K

Dear Sirs / Madam,

ACCIDENT INVOLVING SLW4905A & SNG9411K on 28/01/2023.

We refer to your email of 31/01/2023.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman (LBS)
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA)	Stan See Chew Seng (LBS)
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)
Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)	
Mohamad Taufikh Bin Hamid (LKK)	You Jin Feng (FTA)	

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Regards,

Jenny Lew
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, February 1, 2023 11:38 AM
To: Jeffery Tan <jefferytan@motorimage.net>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Dennis Leong <dennisleong@motorimage.net>; Mohamad Fadzlee <pekak@motorimage.net>
Subject: RE: OUR REF: SNM23D200806/C02/ SLW4905A/LEWLC & YOUR REF SNG9411K, DOA 28.01.2023 12:00 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Jenny,

Please refer to the above subject.

Kindly conduct PRS SNG9411K possible.

Please contact our claims department Jenny Lew 6389 6172 the officer in charge or 6389 6116 should you require our assistance or clarification.

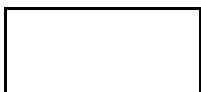
Kindly quote our claim reference number when replying.

Thank you

Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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