

## Rajes (LKK Auto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Wednesday, 1 February 2023 2:29 PM  
**To:** Jeffery Tan; SUR; assignments  
**Cc:** Dennis Leong; Mohamad Fadzlee; Claims Dept of CTI  
**Subject:** RE: OUR REF: SNM23D200806/C02/SLW4905A/LEWLC & YOUR REF SNG9411K, DOA 28.01.2023 12:00 (SGT) TO CONDUCT PRS

### Without Prejudice

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Regards,

**Jenny Lew**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Jeffery Tan <jefferytan@motorimage.net>  
**Sent:** Wednesday, February 1, 2023 12:17 PM  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** Dennis Leong <dennisleong@motorimage.net>; Mohamad Fadzlee <pekak@motorimage.net>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: OUR REF: SNM23D200806/C02/SLW4905A/LEWLC & YOUR REF SNG9411K, DOA 28.01.2023 12:00 (SGT) TO CONDUCT PRS

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Dear Jenny,

We agree on having LKK for this SJE.

Attached the GIA report of your insured for your reference.

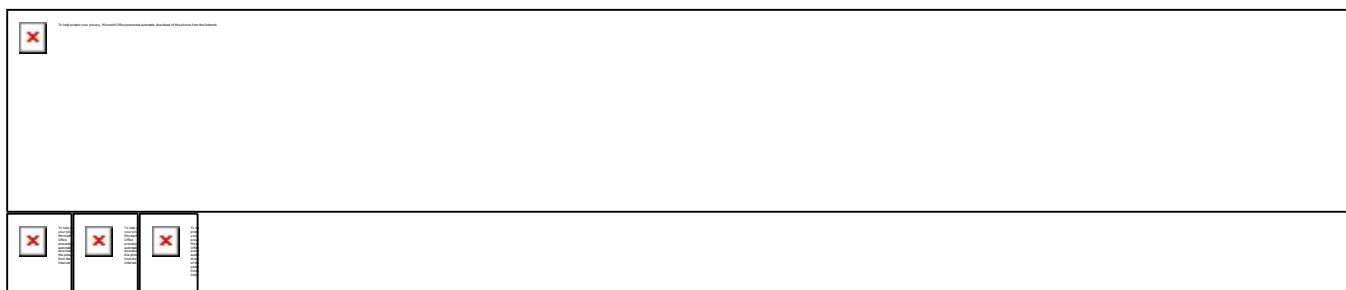
Kindly advise on the liability as well for this case.

Thank you.

Best Regards,

Jeffery Tan  
Customer Service - Assistant Manager

**Motor Image Enterprises Pte Ltd**  
25 Leng Kee Road, Singapore 159097  
HP/WhatsApp: +65 9093 8598  
DID: +65 6703 8598  
Email: [jefferytan@motorimage.net](mailto:jefferytan@motorimage.net)  
Website: [www.tanchong.com](http://www.tanchong.com) :: [www.subaru.asia](http://www.subaru.asia)



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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Sent:** Wednesday, February 1, 2023 11:53 AM  
**To:** Jeffery Tan <[jefferytan@motorimage.net](mailto:jefferytan@motorimage.net)>  
**Cc:** Dennis Leong <[dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)>; Mohamad Fadzlee <[pekak@motorimage.net](mailto:pekak@motorimage.net)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: OUR REF: SNM23D200806/C02/SLW4905A/LEWLC & YOUR REF SNG9411K, DOA 28.01.2023 12:00 (SGT) TO CONDUCT PRS

**Without Prejudice**

**Our reference:** **SNM23D200806/C02/SLW4905A/LEWLC**  
**Your reference:** **SNG9411K**

Dear Sirs / Madam,

**ACCIDENT INVOLVING SLW4905A & SNG9411K on 28/01/2023.**

We refer to your email of 31/01/2023.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

|                                     |                    |                               |
|-------------------------------------|--------------------|-------------------------------|
| Marcus Chua Kang Seng (LKK)         | Ben Chua (FTA)     | Mohd Fadhilah Bin Osman (LBS) |
| Kenneth Kong Seng Cheong (LKK)      | Li Lewei (FTA)     | Stan See Chew Seng (LBS)      |
| Alex Yu Lek Keong (LKK)             | Gary Soon (FTA)    | Anthony Lim Cher Chong (LBS)  |
| Mohammed Rasul Bin Mohd Yunus (LKK) | Ng You Han (FTA)   |                               |
| Mohamad Taufikh Bin Hamid (LKK)     | You Jin Feng (FTA) |                               |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Regards,

**Jenny Lew**

Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, February 1, 2023 11:38 AM

**To:** Jeffery Tan <[jefferytan@motorimage.net](mailto:jefferytan@motorimage.net)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Dennis Leong <[dennisleong@motorimage.net](mailto:dennisleong@motorimage.net)>; Mohamad Fadzlee <[pekak@motorimage.net](mailto:pekak@motorimage.net)>

**Subject:** RE: OUR REF: SNM23D200806/C02/ SLW4905A/LEWLC & YOUR REF SNG9411K, DOA 28.01.2023 12:00 (SGT)  
TO CONDUCT PRS

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear Jenny,

Please refer to the above subject.

Kindly conduct PRS SNG9411K possible.

Please contact our claims department Jenny Lew 6389 6172 the officer in charge or 6389 6116 should you require our assistance or clarification.

\*Kindly quote our claim reference number when replying.\*

Thank you

Chong Boon Sen  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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