

## Xin Yu (LKK Auto)

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**From:** Bryan Ang (LKKAuto)  
**Sent:** Friday, February 17, 2023 3:38 PM  
**To:** Jenny Lew; Naz (LKKAuto)  
**Cc:** Xin Yu (LKK Auto)  
**Subject:** RE: OD Survey - SNM23D200505/C01/GBL7324H/LEWLC ; DOA: 12/01/2023

Dear Jenny

The rims and tyre did not contribute to this accident. The accident was purely due to human factor and not any issue related to the vehicle.

Naz, please add into your conclusion.

Best Regards,  
**Bryan Ang**  
**LKK Auto Consultants Pte Ltd**  
phone: 6256-3561 | email: [bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Friday, 17 February 2023 10:59 am  
**To:** Naz (LKKAuto) <Naz@lkkauto.com>  
**Cc:** Xin Yu (LKK Auto) <xinyu@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>  
**Subject:** RE: OD Survey - SNM23D200505/C01/GBL7324H/LEWLC ; DOA: 12/01/2023  
**Importance:** High

Hi Naz,

Based on the report given, pls advise whether the rims & tyres is the proximate cause of the accident?

Please assist to put in the report.

Thank you.

Regards,

**Jenny Lew**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Naz (LKKAuto) <[Naz@lkkauto.com](mailto:Naz@lkkauto.com)>  
**Sent:** Thursday, February 16, 2023 7:13 PM  
**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Cc:** Xin Yu (LKK Auto) <[xinyu@lkkauto.com](mailto:xinyu@lkkauto.com)>; Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>  
**Subject:** Re: OD Survey - SNM23D200505/C01/GBL7324H/LEWLC ; DOA: 12/01/2023

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Dear Ms Lew,

Attached herewith is the Technical Report.

Thank you.

Best Regards,

**Naz** | Technical Investigator

**LKK Auto Consultants**

Phone: 6841-2157 | Email: [Naz@lkkauto.com](mailto:Naz@lkkauto.com) | Fax: 6256-4315

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Sent:** Thursday, 16 February 2023 5:16 pm  
**To:** Naz (LKKAuto) <[Naz@lkkauto.com](mailto:Naz@lkkauto.com)>  
**Cc:** Xin Yu (LKK Auto) <[xinyu@lkkauto.com](mailto:xinyu@lkkauto.com)>; Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>  
**Subject:** RE: OD Survey - SNM23D200505/C01/GBL7324H/LEWLC ; DOA: 12/01/2023

Hi Naz,

We noted that you have interview the driver, please let us have the investigation report.

Thank you.

Regards,

**Jenny Lew**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
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**From:** Jenny Lew  
**Sent:** Tuesday, February 14, 2023 5:31 PM  
**To:** Naz (LKKAuto) <[Naz@lkkauto.com](mailto:Naz@lkkauto.com)>  
**Cc:** Xin Yu (LKK Auto) <[xinyu@lkkauto.com](mailto:xinyu@lkkauto.com)>; Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>  
**Subject:** RE: OD Survey - SNM23D200505/C01/GBL7324H/LEWLC ; DOA: 12/01/2023  
**Importance:** High

Hi Naz,

Pls advise status.

Regards,

**Jenny Lew**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
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**From:** Naz (LKKAuto) <[Naz@lkkauto.com](mailto:Naz@lkkauto.com)>  
**Sent:** Monday, February 13, 2023 4:23 PM  
**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Cc:** Xin Yu (LKK Auto) <[xinyu@lkkauto.com](mailto:xinyu@lkkauto.com)>; Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>  
**Subject:** Re: OD Survey - SNM23D200505/C01/GBL7324H/LEWLC ; DOA: 12/01/2023

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Dear Ms Lew,

I have gotten in touch with the Insured Driver Mr Khairil. I have arranged for him to come down to the LKK office **tomorrow, 14 February 2023 at 1400 hours** for the driver interview. I will forward a copy of the written statement when its done.

Thank you.

Best Regards,

**Naz** | Technical Investigator

**LKK Auto Consultants**

Phone: 6841-2157 | Email: [Naz@lkkauto.com](mailto:Naz@lkkauto.com) | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Naz (LKKAuto) <[Naz@lkkauto.com](mailto:Naz@lkkauto.com)>  
**Sent:** Friday, 10 February 2023 3:55 pm

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Cc:** Xin Yu (LKK Auto) <[xinyu@lkkauto.com](mailto:xinyu@lkkauto.com)>; Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>  
**Subject:** Re: OD Survey - SNM23D200505/C01/GBL7324H/LEWLC ; DOA: 12/01/2023

Dear Ms Lew,

I have called the boss of the Van Go Pte. Ltd. Mr Kenny and explained to him the situation. He told me that he will check and get the Insured driver Mr Khairil to call me back asap. I will update you once I have arranged an interview appointment with Mr Khairil.

Thank you.

Best Regards,

**Naz** | Technical Investigator

**LKK Auto Consultants**

Phone: 6841-2157 | Email: [Naz@lkkauto.com](mailto:Naz@lkkauto.com) | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Xin Yu (LKK Auto) <[xinyu@lkkauto.com](mailto:xinyu@lkkauto.com)>  
**Sent:** Monday, 6 February 2023 10:11 am  
**To:** Naz (LKKAuto) <[Naz@lkkauto.com](mailto:Naz@lkkauto.com)>  
**Subject:** RE: OD Survey - SNM23D200505/C01/GBL7324H/LEWLC ; DOA: 12/01/2023

Hi Naz,

Any update? Thanks.

Thanks and Best Regards,

**Xin Yu** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | fax: 6256-4315 | email: [xinyu@lkkauto.com](mailto:xinyu@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Bryan Ang (LKKAuto)  
**Sent:** Thursday, 2 February 2023 4:55 pm  
**To:** Naz (LKKAuto) <[Naz@lkkauto.com](mailto:Naz@lkkauto.com)>  
**Cc:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** FW: OD Survey - SNM23D200505/C01/GBL7324H/LEWLC ; DOA: 12/01/2023  
**Importance:** High

Naz

Please check and provide a simple reply.

Best Regards,

**Bryan Ang**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Sent:** Thursday, 2 February 2023 11:39 am

**To:** Celine Fong (LKKAuto) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** OD Survey - SNM23D200505/C01/GBL7324H/LEWLC ; DOA: 12/01/2023  
**Importance:** High

Hi Shiau Chan / Celine,

We refer to the above.

Please assist to check on the Sports RIM whether is comply with the LTA requirements.



Regards,

**Jenny Lew**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
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DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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