

Celine Fong (LKKAuto)

From: Meng Yan (LKK Auto)
Sent: Wednesday, 1 February 2023 11:11 AM
To: Cecilia Lee; assignments; SUR
Subject: RE: OUR REF: SNM23D200691/C02/SMY4500L/LEPG & YOUR REF CL/230161/T/HA- SLE 4042J , DOA 27.01.2023 08:00 (SGT) TO CONDUCT PRS - ACCIDENT INVOLVING SMY 4500L ON 27.1.2023 OUR REF: CL/230161/T/HA

Dear Cecilia,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 1 February 2023 10:03 AM
To: info <info@catherinelimllc.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OUR REF: SNM23D200691/C02/SMY4500L/LEPG & YOUR REF CL/230161/T/HA- SLE 4042J , DOA 27.01.2023 08:00 (SGT) TO CONDUCT PRS - ACCIDENT INVOLVING SMY 4500L ON 27.1.2023 OUR REF: CL/230161/T/HA

Without Prejudice

Save As To Costs

Dear Sir/Madam

We are not agreeable to your choice of surveyor.

We will appoint LKK to conduct PRS on without prejudice basis. We reserve our rights for re-inspection.

If there be any injury claims by your client, please combine it in one Letter of Demand in view of one cause of action.

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

Venue Perfect Motor
 2 Defu South Street 2, #04-06
 Singapore

Contact: 9058 1132 for Tabatha

Thanks & Best Regards,

Cecilia Lee
Senior Executive
Claims Department

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From: info <info@catherinelimllc.com>
Sent: Wednesday, 1 February 2023 9:28 am
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Subject: RE: OUR REF: SNM23D200691/C02/SMY4500L/LEEPG & YOUR REF CL/230161/T/HA- SLE 4042J , DOA 27.01.2023 08:00 (SGT) TO CONDUCT PRS - ACCIDENT INVOLVING SMY 4500L ON 27.1.2023 OUR REF: CL/230161/T/HA

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Dear Mdm (Without Prejudice)

We refer to your email.

Our client is not agreeable to your list of surveyors and wish to appoint Constant Appraiser. Thank you.

Regards
Sally Goh
(For and on behalf of Catherine Lim)
Catherine Lim LLC
(Advocates & Solicitors)
12 Eu Tong Sen Street
#05-172 The Central (SOHO 2)
Singapore 059819
Tel: 6438 5500
(UEN No. 201310922K & GST Registration No: 201310922K)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Tuesday, 31 January 2023 4:54 pm
To: info <info@catherinelimllc.com>
Subject: RE: OUR REF: SNM23D200691/C02/SMY4500L/LEEPG & YOUR REF CL/230161/T/HA- SLE 4042J , DOA 27.01.2023 08:00 (SGT) TO CONDUCT PRS - ACCIDENT INVOLVING SMY 4500L ON 27.1.2023 OUR REF: CL/230161/T/HA

Without Prejudice
Save As To Costs

Our reference: SNM23D200691/C02/SMY4500L/LEEPG
Your reference: CL/230161/T/HA- SLE 4042J

Dear Sirs,

We refer to your email on Tuesday, 31 January 2023 10:53 am.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop. **Take Notice that we shall not be accepting any of your surveyors as SJE.**
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: info <info@catherinelimllc.com>

Sent: Tuesday, 31 January 2023 10:53 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: PRI FOR SLE 4042J ACCIDENT INVOLVING SMY 4500L ON 27.1.2023 OUR REF: CL/230161/T/HA

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir

RE: NOTICE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS (NIMA)

ACCIDENT INVOLVING SLE 4042J / SMY 4500L ON 27.01.2023 ALONG CTE (EXIT 10)

We are instructed by RENTZILLA to notify you of a road traffic accident involving our client's vehicle No. SLE 4042J and vehicle No. SMY 4500L driven by your insured/insured's driver at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within **2 working days** of your receipt of this notice whether you/your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not

receive any reply from you/your insurer within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us know your appointed surveyor.

Venue Perfect Motor
 2 Defu South Street 2, #04-06
 Singapore

Contact: 9058 1132 for Tabatha

Regards
Sally Goh
(For and on behalf of Catherine Lim)
Catherine Lim LLC
(Advocates & Solicitors)
12 Eu Tong Sen Street
#05-172 The Central (SOHO 2)
Singapore 059819
Tel: 6438 5500
(UEN No. 201310922K & GST Registration No: 201310922K)