

Celine Fong (LKKAuto)

From: Rajes (LKK Auto)
Sent: Wednesday, 1 February 2023 1:08 PM
To: Cecilia Lee; assignments; SUR
Cc: Claims Dept of CTI
Subject: RE: [EXT] OUR REF: SNM23D200592/C02/SME6337J/LEEPG & YOUR REF: SLZ7396H, DOA, 25/01/2023

Dear Cecilia,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 1 February 2023 9:17 AM
To: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>
Subject: RE: [EXT] OUR REF: SNM23D200592/C02/SME6337J/LEEPG & YOUR REF: SLZ7396H, DOA, 25/01/2023

Without Prejudice

Save As To Costs

Dear Sir/Madam

Thank you for your email on Tuesday, 31 January 2023 6:05 pm.

We will appoint LKK as SJE.

Dear LKK

Please arrange Mr. Mohd Taufikh to conduct PRS on without prejudice basis.

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Sent: Tuesday, 31 January 2023 6:05 pm
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>
Subject: RE: [EXT] OUR REF: SNM23D200592/C02/SME6337J/LEEPG & YOUR REF: SLZ7396H, DOA, 25/01/2023

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Dear Claims,

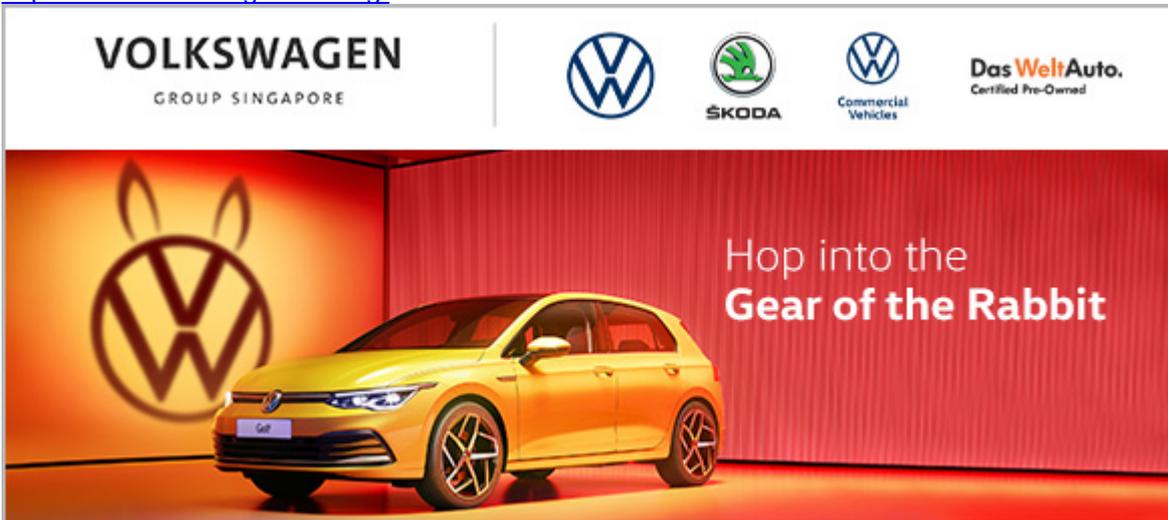
Please arrange Mohd Taufikh (LKK), thank you

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218
Mobile: +65 85112203
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: christopher.anthonidas@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Monday, 30 January 2023 2:40 pm
To: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Cc: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS -

SG/Singapore) <Pearlyn.cheong@vw.com.sg>

Subject: [EXT] OUR REF: SNM23D200592/C02/SME6337J/LEEPG & YOUR REF: SLZ7396H, DOA, 25/01/2023

Without Prejudice

Save As To Costs

Our reference: SNM23D200592/C02/SME6337J/LEEPG

Your reference: SLZ7396H

Dear Sirs,

We refer to your email on Friday, 27 January 2023 6:31 pm.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop. **Take Notice that we shall not be accepting any of your surveyors as SJE.**
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Sent: Friday, 27 January 2023 6:31 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>

Subject: REQUEST FOR DIRECT SETTLEMENT FOR SLZ7396H & SME6337J -DOA: 25/01/2023

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Dear Claims,

Please revert on liability & survey arrangement for this claim.

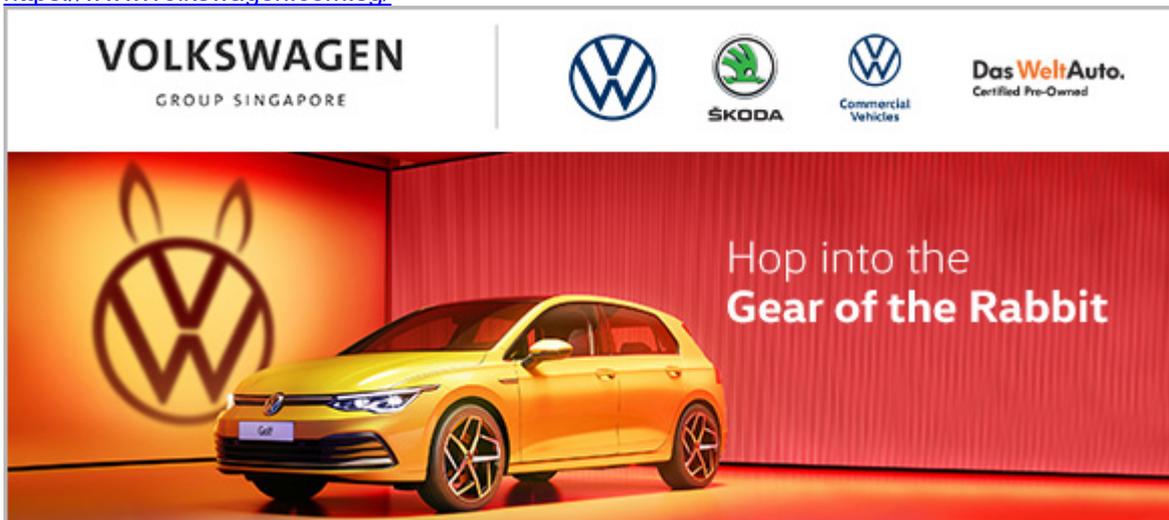
Thank You

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218
Mobile: +65 85112203
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: christopher.anthonidas@vw.com.sg
<https://www.volkswagen.com.sg/>



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