## Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto) Wednesday, 22 March 2023 11:01 AM Sent: Pauline Tham; Jenny Lew; Hsiao Tong (LKKAuto) To: Admin A; CS A Team; Claims Dept of CTI Cc: **Subject:** RE: Direct Settlement - Accident Involving PC2372H (OI: CTI - TBA) AND SLH3969B (TP: LKK REF - CC6/CTI23001051/pa3) on 24/01/2023 **Attachments:** Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf; LKK SURVEY PHOTO.pdf Dear Sir / Madam, We refer to the above matter. Enclosed for your perusal is: TP estimated cost of repair Preliminary advice Photographs of TP vehicle in its damaged condition Hi Hsiao Tong, Please update TP repairer on liability. Thank you. Best Regards, Mei Kwan | Admin LKK Auto Consultants Pte Ltd Phone: 6366 0055 | email: MeiKwan@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Pauline Tham <pauline.tham@sg.cntaiping.com> Sent: Tuesday, 28 February 2023 6:09 PM To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>; SUR < sur@lkkauto.com> Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com> Subject: RE: Direct Settlement - Accident Involving PC2372H (OI: CTI - TBA) AND SLH3969B (TP: LKK REF -CC6/CTI23001051/pa3) on 24/01/2023 Importance: High Hi Mei Kwan

Thanks.

Third party chasing for liability clearance, please reply asap.

## **Pauline Tham**

Claims Department

## China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, February 2, 2023 11:32 AM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving PC2372H (OI: CTI-TBA) AND SLH3969B (TP: LKK REF-

CC6/CTI23001051/pa3) on 24/01/2023

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Automotive Repair Centre Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

## To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)