

Shiau Chan (LKKAuto)

From: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>
Sent: Friday, 10 February 2023 1:19 PM
To: Shiau Chan (LKKAuto)
Cc: Azlan, Syazairdina; Adrian Ling (LKKAuto)
Subject: FW: RE: OD claim SLR4875D / 4496301431SG - Car to be send to AIG authorized repairer

Hi Shiau Chan,

Kindly have this OD Claim closed in Merimen for your end.

Thanks
Kok Chong

From: Azlan, Syazairdina <Syazairdina.Azlan@aig.com>
Sent: Friday, February 10, 2023 12:29 PM
To: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>
Subject: FW: [EXTERNAL] RE: OD claim SLR4875D / 4496301431SG - Car to be send to AIG authorized repairer

Hi Kok Chong,

Seeking your assistance to close the claim in Merimen as insured will go to authorized workshop for repair.

Adjuster Mandate Request								
Claim Type	Branch	Claimant	Date of Loss	Claim No.	Policy No	Person in Charge (Superior)	Repairer (Est Amt)	Subr (RI
OD	SG	*SLR4875D [ANGELA CHAN RUO JUN]	13/01/2023	4496301431SG	1900130169	Hiew, Chasin (Lim, Sheng Yang)	Premium Automobiles Pte Ltd (UBI)	

Thanks and regards,

Syaza Irdina Azlan
AIG
Express Claims Adjuster II, Singapore FNOL, Claims Operations – Auto
SG Claims Operations | AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #10-16 Singapore
Tel:65-68307871

Syazairdina.Azlan@aig.com | www.aig.sg

From: Azlan, Syazairdina
Sent: Wednesday, February 8, 2023 11:16 AM
To: Claims <claims@premiumauto.com.sg>; 'Adrian Ling (LKKAuto)' <adrianling@lkkauto.com>
Cc: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Hiew, Chasin <Chasin.Hiew@aig.com>
Subject: RE: [EXTERNAL] RE: OD claim SLR4875D / 4496301431SG - Car to be send to AIG authorized repairer

Dear Kee Siang,

Noted and thank you for the confirmation.

Dear Adrian,

Kindly assist to close the claim in Merimen as we unable to close from our end.

Thanks and regards,

Syaza Irdina Azlan
AIG
Express Claims Adjuster II, Singapore FNOL, Claims Operations – Auto
SG Claims Operations | AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #10-16 Singapore
Tel:65-68307871

Syazairdina.Azlan@aig.com | www.aig.sg

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, February 8, 2023 10:43 AM
To: Azlan, Syazairdina <Syazairdina.Azlan@aig.com>
Cc: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; 'Adrian Ling (LKKAuto)' <adrianling@lkkauto.com>; Hiew, Chasin <Chasin.Hiew@aig.com>; 'Claims' <claims@premiumauto.com.sg>
Subject: [EXTERNAL] RE: OD claim SLR4875D / 4496301431SG - Car to be send to AIG authorized repairer

This message is from an external sender; be cautious with links and attachments.

Dear Syaza,

Owner will proceed to authorized workshop, kindly assist to close the case on your end.

Best Regards,
Kee Siang Lim
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Azlan, Syazairdina [<mailto:Syazairdina.Azlan@aig.com>]

Sent: Wednesday, 8 February 2023 10:10 AM

To: 'Claims Dept'

Cc: Mohd Rizal, Nur Mariah Huibrechts; Hor, Yinrul; Adrian Ling (LKKAUTO); Hiew, Chasin

Subject: RE: OD claim SLR4875D / 4496301431SG - Car to be send to AIG authorized repairer

Dear Sir,

May I get an update please.

Thanks and regards,

Syaza Irdina Azlan

AIG

Express Claims Adjuster II, Singapore FNOL, Claims Operations – Auto

SG Claims Operations | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #10-16 Singapore

[Tel:65-68307871](tel:65-68307871)

Syazairdina.Azlan@aig.com | www.aig.sg

From: Azlan, Syazairdina

Sent: Friday, February 3, 2023 10:32 AM

To: 'Claims Dept' <claims@premiumauto.com.sg>

Cc: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>

Subject: OD claim SLR4875D / 4496301431SG - Car to be send to AIG authorized repairer

Dear Sir,

Kindly advise insured to send her car to AIG authorized repairer for repair as vehicle has exceed 3 years from first year of registration.

Please refer to screenshot of policy below for reference.

215(a). Authorised Repairer For Accident Repairs

Any accident repairs to the Vehicle must be carried out by one of our Authorised Repairer. Within the first 3 years of the first registration of the Vehicle in Singapore, You can choose to repair the Vehicle either by one of our Authorised Repairers or a repairer authorised by the manufacturer of the Vehicle.



CERTIFICATE OF INSURANCE

AUTOPLUS PRIVATE VEHICLE

Name of Policyholder : CHAN RUO JUN
Period of Insurance : 16 Aug 2022 To 15 Aug 2023
Engine No. : CHZ508633
Chassis No. : WAUZZZ8V4J1005325

Vehicle No. : SLR4875D
Policy No. : 1900130169-03
Endorsement No. :
Issued Date : 14 Jun 2022 16:59

ABOUT THE COVER

Make/Model : AUDI A3 Sedan 1.0 TFSI S tronic
Engine Capacity/Tonnage : 999.00 CC
Driver Restriction : NA
Person or Classes of Persons Entitled to Drive* :
a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2017
Insuring with COE/PARF : No

Thanks and regards,

Syaza Irdina Azlan
AIG

Express Claims Adjuster II, Singapore FNOL, Claims Operations – Auto
SG Claims Operations | AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #10-16 Singapore
[Tel:65-68307871](tel:65-68307871)

Syazairdina.Azlan@aig.com | www.aig.sg

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