

## Hsiao Tong (LKKAUTO)

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**From:** TSR AUTOMOTIVE <tsrteamworks2022@gmail.com>  
**Sent:** Monday, 15 May 2023 1:16 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** Re: PRE REPAIR SURVEY FOR SBR8008H -22/23/23/VP05/026915 \*\*\* LKK REF: CC4/LPC23001037/Kpa3  
**Attachments:** RENTAL RECEIPT.pdf

Dear Hsiao Tong,

We confirmed the claim amount for loss of rental (6days x \$130.00 = \$780.00).

Attached herewith rental receipt as requested.

Thanks & regards  
Ryan  
93825367

On Mon, 15 May 2023 at 11:33, Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

WITHOUT PREJUDICE

Dear Sirs,

Please assist to confirm the claim amount for loss of rental (6days x \$130.00 = \$780.00).

Please provide a copy of rental receipt as well. Thanks.

conditions and signifies acceptance upon signing.

Vehicle Reg. No: <u>SNX8134P</u>		Agreement No.: <b>21368</b>	
Driver's Particulars		Odometer: _____	
Name: <u>Kik Shian Yün</u>		Date & Time Out: <u>2/7/23 1200pm</u>	
Address: _____		Date & Time In: <u>7/2/23 600pm</u>	
I/C No: <u>S 7628423B</u>	Dr/Licence No: _____	Hour @\$ _____	
Date of Issue: <u>06/08/2003</u>	Occupation: _____	6 Days @\$ <u>130/</u>	
Date of Birth: <u>15/8/1976</u>	Tools: <u>Ok</u>	Wks @\$ _____	
	Spare Tyre: <u>Ok</u>	Mths @\$ _____	
<b>Third Party Claim</b> In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (both dates inclusive). Hirer unconditionally agrees to pay Owner S\$ <u>3000/</u> comprising excess payable and compensation to Owner for impact of claim on future motor insurance premiums.		Deposit (Refundable) : _____	
<b>Own Vehicle Damage</b> Hirer is responsible for the first \$ <u>3500/</u> excess for collision/damage to first party, (i.e.) B & O VEHICLE RENTAL (including windscreen) plus loss of earnings while damaged vehicle is under repair.		Sub-Total : _____	
<b>Authorized Driver</b>		Balance To Pay : <u>8650/</u>	

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, February 13, 2023 4:55 PM  
**To:** [geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com); TSR AUTOMOTIVE <[tsrteamworks2022@gmail.com](mailto:tsrteamworks2022@gmail.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: PRE REPAIR SURVEY FOR SBR8008H -22/23/23/VP05/026915 \*\*\* LKK REF: CC4/LPC23001037/Kpa3

Dear Sir / Madam,

We acknowledge receipt of your email / LOD.

Our respective case handler, Hsiao Tong will look into the matter and get back to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Monday, 13 February 2023 3:18 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [tsrteamworks2022@gmail.com](mailto:tsrteamworks2022@gmail.com)  
**Subject:** FW: FW: PRE REPAIR SURVEY FOR SBR8008H -22/23/23/VP05/026915

**Lonpac External - General**

Dear Meng Yan/Rajes,

Please arrange for the case handler to revert to the third party.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** TSR AUTOMOTIVE <[tsrteamworks2022@gmail.com](mailto:tsrteamworks2022@gmail.com)>

**Sent:** Monday, 13 February 2023 3:09 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Re: FW: PRE REPAIR SURVEY FOR SBR8008H

Dear Sirs,

Attached herewith our LOD, repair & rental bill for your perusal.

Kindly acknowledge receipt of this email.

Thank you

Regards

Ryan

On Wed, 1 Feb 2023 at 15:15, GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Ryan,

Our insured has not lodged the report.

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Bryan Tammi Ang - LKK
4	Qing Guo Qiong- LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Mohd Nazril- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** TSR AUTOMOTIVE <[tsrteamworks2022@gmail.com](mailto:tsrteamworks2022@gmail.com)>

**Sent:** Wednesday, 1 February 2023 3:10 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Fwd: PRE REPAIR SURVEY FOR SBR8008H

----- Forwarded message -----

**From:** **TSR AUTOMOTIVE** <[tsrteamworks2022@gmail.com](mailto:tsrteamworks2022@gmail.com)>

**Date:** Tue, 31 Jan 2023 at 14:57

**Subject:** PRE REPAIR SURVEY FOR SBR8008H

**To:** <[mt-claim@lonpac.com](mailto:mt-claim@lonpac.com)>

Dear Sirs,

Please help us to arrange for a pre-repair survey

Our vehicle - SBR8008H

Accident date - 31/01/2023

Your insure - SJQ9746P

Location - TSR AUTOMOTIVE PTE LTD

160 SIN MING DRIVE

SIN MING AUTOCITY #06-01

SINGAPORE 575722

Kindly let us have the list of surveyors.

Thank you

Regards

Ryan

93825367

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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