

Rajes (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 31 January 2023 10:30 PM
To: JL Perfect Autowork; SUR; assignments
Subject: RE: OUR REF: SNM23D200548/C02/ SML8869R/TANCHC & YOUR REF CB7753T, DOA 19.01.2023 08:05 (SGT) TO CONDUCT PRS

Follow Up Flag: Follow up
Flag Status: Completed

WITHOUT PREJUDICE

Dear Irene,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Adrian to conduct the PRS.

Thank you.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: JL Perfect Autowork <jlperfectautowork@gmail.com>
Sent: Tuesday, 31 January 2023 9:22 pm
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: OUR REF: SNM23D200548/C02/ SML8869R/TANCHC & YOUR REF CB7753T, DOA 19.01.2023 08:05 (SGT) TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline,

Please arrange **Adrian Ling (LKK)** to come and conduct the survey for vehicle CB7753T.

Thank You.

Regards,

Irene

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Tue, Jan 31, 2023 at 8:38 PM Jacqueline Tan <jacqueline.tan@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM23D200548/C02/SML8869R/TANCHC

Your reference: CB7753T

Dear Sirs,

ACCIDENT INVOLVING SML8869R & CB7753T ON 19/01/2023

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 31 January 2023 6:55 pm
To: JL Perfect Autowork <jlperfectautowork@gmail.com>; Jacqueline Tan
<jacqueline.tan@sg.cntaiping.com>
Subject: RE: OUR REF: SNM23D200548/C02/ SML8869R/TANCHC & YOUR REF CB7753T, DOA
19.01.2023 08:05 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Jacqueline,

Please refer to the above subject.

Kindly conduct PRS CB7753T possible.

Please contact our claims department Jacqueline Tan 6389 6185 the officer in charge or 6389 6116 should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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Taiping SG

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