

## Rajes (LKK Auto)

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**From:** Lynn Khong <lynn.khong@sg.cntaiping.com>  
**Sent:** Tuesday, 31 January 2023 6:51 PM  
**To:** Elise Law; SUR; assignments  
**Subject:** SNM23D200771/C02/SGY4554C/KHONGLH & YOUR REF SGQ7661Z, DOA 20.01.2023 19:08 (SGT) | SJE LKK

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Elise,

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please assist to arrange SJE PRS.

**SUCCESS UNITED PTE LTD**  
**2 Kaki Bukit Ave 2**  
**#01-33 Kaki Bukit AutoHub**  
**Singapore 417921**  
**Tel: 6746 1515 Fax: 6748 5015**

Thank you

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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Wishing you and your family **abundance of happiness, prosperity, and success!**

# HAPPY LUNAR NEW YEAR “兔” YOU!



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**From:** Elise Law <eliselaw@successunited.com.sg>

**Sent:** Tuesday, January 31, 2023 5:50 PM

**To:** Lynn Khong <lynn.khong@sg.cntaiping.com>

**Subject:** Re: SNM23D200771/C02/SGY4554C/KHONGLH & YOUR REF SGQ7661Z, DOA 20.01.2023 19:08 (SGT) TO CONDUCT PRS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Lynn,

We would like Adrian Ling(LKK) to survey this vehicle.

Thank you.

Best Regards,

Elise Law  
Claim Executive

**SUCCESS UNITED PTE LTD**

2 Kaki Bukit Ave 2

#01-33 Kaki Bukit AutoHub

Singapore 417921

Tel: 6746 1515 Fax: 6748 5015

On Tue, 31 Jan 2023 at 17:34, Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)> wrote:

‘WITHOUT PREJUDICE’

SAVE AS TO COSTS

Dear Sir/Madam,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client’s vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Regards,

**Lynn Khong**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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Wishing you and your family **abundance of happiness, prosperity, and success!**

**HAPPY LUNAR NEW YEAR “兔” YOU!**



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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Tuesday, January 31, 2023 5:04 PM  
**To:** Elise Law <[eliselaw@successunited.com.sg](mailto:eliselaw@successunited.com.sg)>; Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>  
**Subject:** RE: OUR REF: SNM23D200771 /C02/ SGY4554C /KHONGLH & YOUR REF SGQ7661Z, DOA  
20.01.2023 19:08 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Lynn,

Please refer to the above subject.

Kindly conduct PRS SGQ7661Z possible.

Please contact our claims department Lynn Khong 6389 6156 the officer in charge or 6389 6116 should you require our assistance or clarification.

\*Kindly quote our claim reference number when replying.\*

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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