Rajes (LKK Auto)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>

Sent:Tuesday, 31 January 2023 3:48 PMTo:Ruby Ong; SUR; assignmentsCc:Eurosuccess0202@gmail.com

Subject: OUR REF: SNM23D200763/C02/ SLS3384E/KHONGLH & YOUR REF.

TCL.BL.ro.50027.23.ess, DOA 28.01.2023 15:40 (SGT) | SJE LKK

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Ruby,

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Our insured has not reported.

Please let us have a copy of your client's SAS for reference.

Thank you

Hi LKK,

Please assist to arrange SJE PRS.

The details are as follows:

Venue : **EURO SUCCESS SERVICES PTE LTD**

1 Kaki Bukit Avenue 6 #02-03 Autobay Singapore 417883

Contact Person: Ah Huat (Tel. 9828 9277 / 6742 6231)

Thank you

Regards,

Lynn KhongSenior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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Wishing you and your family abundance of happiness, prosperity, and success!

HAPPY LUNAR NEW YEAR "兔" YOU!



From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Tuesday, January 31, 2023 2:44 PM
To: Lynn Khong <lynn.khong@sg.cntaiping.com>

Cc: Eurosuccess0202@gmail.com

Subject: RE: OUR REF: SNM23D200763/C02/ SLS3384E/KHONGLH & YOUR REF. TCL.BL.ro.50027.23.ess, DOA 28.01.2023

15:40 (SGT) TO CONDUCT PRS

Importance: High

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Sir / Madam

We refer to your email of even date.

Our client is agreeable to appoint Marcus Chua (LKK) from your list to conduct the joint pre-repair survey as a single joint expert for our client's vehicle no. **SMP 6352G**.

Please make the necessary arrangements with the contact person. The details are as follows:

Venue : **EURO SUCCESS SERVICES PTE LTD**

1 Kaki Bukit Avenue 6 #02-03 Autobay Singapore 417883

Contact Person: Ah Huat (Tel. 9828 9277 / 6742 6231)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416

Tel : 6533 0212 ext 255Fax : 6533 0163 / 6533 0313
www.htapartners.com.sg

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From: Lynn Khong < lynn.khong@sg.cntaiping.com>

Sent: Tuesday, 31 January 2023 2:18 PM **To:** Ruby Ong ruby@htapartners.com.sg>

Cc: Eurosuccess0202@gmail.com

Subject: RE: OUR REF: SNM23D200763/C02/ SLS3384E/KHONGLH & YOUR REF SMP 6352G, DOA 28.01.2023 15:40 (SGT)

TO CONDUCT PRS

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir/Madam,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)

4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Regards,

Lynn Khong

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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Wishing you and your family abundance of happiness, prosperity, and success!

HAPPY LUNAR NEW YEAR "兔" YOU!



From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Tuesday, January 31, 2023 2:04 PM

To: Ruby Ong <<u>ruby@htapartners.com.sg</u>>; Lynn Khong <<u>lynn.khong@sg.cntaiping.com</u>>

Cc: Eurosuccess0202@gmail.com

Subject: RE: OUR REF: SNM23D200763/C02/ SLS3384E/KHONGLH & YOUR REF SMP 6352G, DOA 28.01.2023 15:40 (SGT)

TO CONDUCT PRS

WITHOUT PREJUDICE via EMAIL ONLY

Dear Lynn,

Please refer to the above subject.

Kindly conduct PRS SMP 6352G possible.

Please contact our claims department Lynn Khong 6389 6156 the officer in charge or 6389 6116 should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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