

Rajes (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Tuesday, 31 January 2023 3:13 PM
To: Hui Yang Motor; Admin A; admin-d; Mei Kwan (LKKAuto)
Cc: 'Admin'
Subject: RE: Resend: Survey for SFV6655J / DOA: 22/01/2023

Dear Bel,

Please provide us TP accident report **ASAP** for case registration.

Hi LKK,

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Hui Yang Motor <hui_yang_motor@hotmail.com>
Sent: Tuesday, 31 January 2023 3:02 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: Re: Resend: Survey for SFV6655J / DOA: 22/01/2023

Hi Pauline,

Our choice of surveyor is LKK.

Warm regards,

Bel

Tel: 64515752

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Tuesday, January 31, 2023 2:50 PM

To: hui_yang_motor@hotmail.com <hui_yang_motor@hotmail.com>

Subject: FW: Resend: Survey for SFV6655J / DOA: 22/01/2023

Dear Bel,

*** Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
Genesis	Roy
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

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From: Hui Yang Motor <hui_yang_motor@hotmail.com>

Sent: Tuesday, 31 January 2023 10:46 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: Resend: Survey for SFV6655J / DOA: 22/01/2023

Importance: High

Dear Sir/Mdm,

Please refer to the attached Estimate then help us arrange for survey asap (Vehicle in workshop)

Will pass surveyor a copy of the GIA report during the survey.

Date of Accident: 22/01/2023

Our client's vehicle: SFE6655Z

Your Insured vehicle: SNH7675Z

Warm regards,

Bel

Blk 176 Sin Ming Drive

#04-09 Sin Ming Autocare

Singapore 575721

[Tel:64515752](tel:64515752)

From: Hui Yang Motor <hui_yang_motor@hotmail.com>

Sent: Monday, January 30, 2023 11:11 PM

To: claims@ergo.com.sg <claims@ergo.com.sg>

Subject: Re: Survey for SFV6655J / DOA: 22/01/2023

Dear Sir/Mdm,

Sorry my mistake.

Your Insured vehicle should be SNH7675Z instead of SMH7675Z.

Warm regards,

Bel

Sent from [Outlook for Android](#)

From: Hui Yang Motor <hui_yang_motor@hotmail.com>

Sent: Monday, January 30, 2023 3:32:02 PM

To: claims@ergo.com.sg <claims@ergo.com.sg>

Subject: Survey for SFV6655J / DOA: 22/01/2023

Dear Sir/Mdm,

Please refer to the attached Estimate then help us arrange for survey asap (Vehicle in workshop)

Will pass surveyor a copy of the GIA report during the survey.

Date of Accident: 22/01/2023

Our client's vehicle: SFE6655Z

Your Insured vehicle: SMH7675Z

Warm regards,

Bel

Blk 176 Sin Ming Drive

#04-09 Sin Ming Autocare

Singapore 575721

[Tel:64515752](tel:64515752)

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