

## Rajes (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Tuesday, 31 January 2023 4:02 PM  
**To:** ConvergenceAutomotive; assignments  
**Subject:** RE: OUR REF: SNM23D200675/C02/ SJU3756D/TANKL & YOUR REF SMD3552D,DOA 20.01.2023 18:00 (SGT) TO CONDUCT PRS

**Without Prejudice, Save as to Costs**

Dear LKK

Please refer to below email and liaise with third party workshop.

**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** ConvergenceAutomotive <operations@convergenceauto.com.sg>

**Sent:** Tuesday, January 31, 2023 1:15 PM

**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>

**Subject:** RE: OUR REF: SNM23D200675/C02/ SJU3756D/TANKL & YOUR REF SMD3552D,DOA 20.01.2023 18:00 (SGT) TO CONDUCT PRS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear adeline ,

We would like to appoint Marcus Chua (LKK) to survey the vehicle . thanks

Warmest Regards,  
**Kaelynn | Admin Executive**

**CONVERGENCE AUTOMOTIVE (PTE. LTD.)**

Co. Reg. No. 201820703D

39 Woodlands Close, MEGA@Woodlands #01-24 Singapore 737856

Tel: (65) 6993 2080 | Email: [operations@convergenceauto.com.sg](mailto:operations@convergenceauto.com.sg)

[www.convergenceauto.com.sg](http://www.convergenceauto.com.sg)



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**From:** [Adeline Chng](#)

**Sent:** Tuesday, January 31, 2023 12:31 PM

**To:** [ConvergenceAutomotive](#)

**Cc:** [Tan Kah Leong](#)

**Subject:** RE: OUR REF: SNM23D200675/C02/ SJU3756D/TANKL & YOUR REF SMD3552D,DOA 20.01.2023 18:00 (SGT) TO CONDUCT PRS

**Without Prejudice, Save as to Costs**

Our reference: **SNM23D200675C02/ SJU3756D/tankl**

Your reference: SMD3552D

Dear Sirs

**ACCIDENT INVOLVING SJU3756D & SMD3552D ON 20/01/2023**

We refer to your email of 31/01/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Tan Kah Leong at 63896193 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, January 31, 2023 11:20 AM

**To:** ConvergenceAutomotive <[operations@convergenceauto.com.sg](mailto:operations@convergenceauto.com.sg)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM23D200675/C02/ SJU3756D/TANKL & YOUR REF SMD3552D, DOA 20.01.2023 18:00 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear Adeline,

Please refer to the above subject.

Kindly conduct PRS SMD3552D possible.

Please contact our claims department Tan Kah Leong 6389 6193 the officer in charge or 6389 6116 should you require our assistance or clarification.

\*Kindly quote our claim reference number when replying.\*

Thank you

Chong Boon Sen  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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