

## Rajes (LKK Auto)

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**From:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>  
**Sent:** Tuesday, 31 January 2023 3:02 PM  
**To:** assignments; Meng Yan (LKK Auto)  
**Cc:** MTPRI; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd); Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)  
**Subject:** FW: PRI for SGA 178 H – Our Insured: SHB 5827 T on 24/01/2023 Our Ref: D23000334MFSH/Strides/CL/TPD-1  
**Attachments:** SGA 178 H - GIA.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Ref: TAX/01/23/2052

Dear Yan,

Kindly survey on “ Without Prejudice” basis.

TP: SGA178H  
Insured: SHB5827T  
Workshop: BIFROST AUTO

Thank you.

Regards,

Hua Yen  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

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**From:** Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>  
**Sent:** Tuesday, 31 January 2023 9:15 am  
**To:** MTPRI <MTPRI@smrt.com.sg>  
**Cc:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Assessment Dept <assessment\_ral@bifrostauto.com>; claims <claims@bifrostauto.com>; Claims Dept <claims\_rar@bifrostauto.com>; Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>  
**Subject:** PRI for SGA 178 H – Our Insured: SHB 5827 T on 24/01/2023 Our Ref: D23000334MFSH/Strides/CL/TPD-1

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Dear Hua Yen,

For PRI.

Thank you and Regards,  
Joanne Tan  
Motor Claims

**MS First Capital Insurance Ltd**

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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**From:** Assessment Dept <[assessment\\_ral@bifrotauto.com](mailto:assessment_ral@bifrotauto.com)>

**Sent:** Tuesday, 31 January 2023 9:07 am

**To:** Motor\_Claims <[Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg)>

**Cc:** Joseph Koh <[claims@bifrotauto.com](mailto:claims@bifrotauto.com)>; Claims Dept <[claims\\_rar@bifrotauto.com](mailto:claims_rar@bifrotauto.com)>

**Subject:** Accident involving SGA 178 H & SHB 5827 T on 24/01/2023 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, KOH WEE SIONG ( XU WEIXIANG ) to notify you of the aforesaid accident involving our client's vehicle SGA178H and your insured's vehicle SHB5827T on 24/01/2023 at 0750hrs along CENTRE TUNNEL EXPRESSWAY

This serves as a **NOTICE** that we are claiming against SHB5827T for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

**Contact Person:** PEI JIA (8854 7553 )

**Contact Email:** [claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)

VEH IN (Date & Time) : 31/01/2023

PRS ARRANGEMENT (Date & Time) : 01/02/2023 after 1400hrs ( Vehicle In )

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

PEI JIA  
Motor Claims Department  
Tel: 8854 7553