

EzLyna (LKKAUTO)

From: Yasmin Abdul Hamed <yasmin.abdulhamed@gmail.com>
Sent: Tuesday, 21 February 2023 12:51 PM
To: EzLyna (LKKAUTO)
Cc: ukwah
Subject: Re: ACCIDENT INVOLVING SLW1823Y (AIG) AND SJS9104G AT/ALONG SLE LENTOR FLYOVER ON 30/01/2023

Follow Up Flag: Follow up
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Hi Ezlyna

Thanks for contacting me.

I've forwarded a video from the dash cam of the driver of vehicle no SJS9104G. In the video, it showed a black audi swerve to the left lane and stop abruptly in front of the vehicle SJS 9104G.

An AIG Investigating officer by the name of Nazri. Mobile No. 96172940, called my husband. He did mention to him they could refute and call on the black audi for claims arising from SJS9104G. Are you able to check with AIG if this is possible? Coz cars are not suppose to come to a complete stop on the expressway, causing an accident and the drive off from the accident scene. Can you help me check with our investigating officer.

Thank you!

Regards
Yasmin Abdul Hamed

On Tue, Feb 21, 2023 at 12:00 PM EzLyna (LKKAUTO) <ezlyna@lkkauto.com> wrote:

Dear Yasmin Binte Abdul Hamed & Mohamad Farhan Bin Jaafar ,

Our Ref: CC6/AIG23001010/Uya3

ACCIDENT INVOLVING SLW1823Y (AIG) AND SJS9104G AT/ALONG SLE LENTOR FLYOVER ON 30/01/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SJS9104G** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

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